

December 22, 2020

I hope this message finds everyone at Villas West well and safe.

As the year 2020 closes to an end the Board of Directors would like to wish everyone a Merry Christmas and Happy Holiday season to all.

This year, 2020, has been a pretty rough year for everyone, and we all have great expectations for the coming year. As we look back at this year, we have had some troubling times because of Covid-19, but Villas West HOA has persevered.

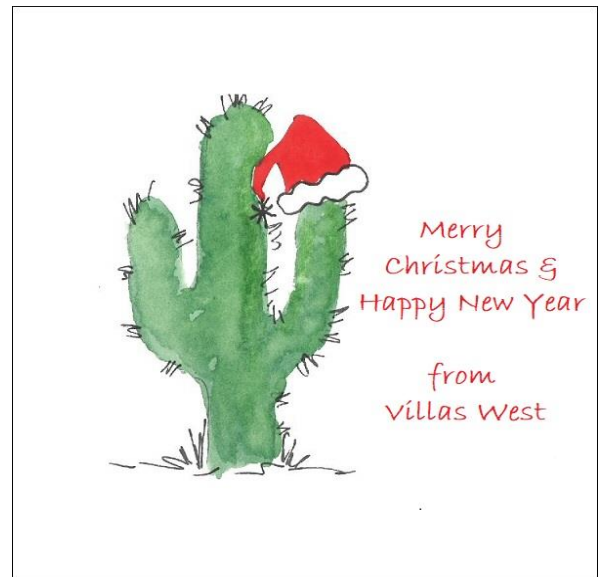
In spite of the virus creating many problems for us we have accomplished a great deal. We have been able to address all maintenance issues and have greatly improved the grounds.

Unfortunately, a few things have been delayed or slowed down due to the virus and employee turnover in some areas. One delayed item is the Annual Packet for Homeowners. The Packet will be arriving at your address within the next week. Thank you for your patience.

We have had an interesting year with our staff. The office staff has completely changed since a year ago. In March we hired JD Sotelo as General Manager, who has done an excellent job of cleaning up problems and issues from past management. Also, JD was instrumental in keeping Villas West in the right direction during the virus turmoil. Liliana Ortega came on board In July and has brought a calm and positive attitude to the Administrative Assistant position. On December 3, 2020, our bookkeeper resigned, and we asked Dorothy Gates to come back to Villas West. She brings a great attitude and is willing to go forward with us. In the shop we have had some turnover in the crew, but we still have the foundation of our employees with Marcos Contreras as General Foreman and Joseph Wise as shop supervisor. They have done a great job keeping Villas West in good shape and looking good.

As we go forward, we will continue our preventive maintenance program and grounds improvements. Some of the projects coming up are replacing pool covers and improving pool areas, street improvements, and landscape enhancements including parks. Currently, the Board is reviewing a plan for installing centralized mailbox stations and the Board will decide on the plan at the January 12, 2021 Board Meeting.

Villas West is in very good position now with a good staff and crew to go forward. The grounds are good, preventive maintenance is good, the administrative function is in good shape, and financial condition of Villas West is good.



Best of all Villas West has good members that support the HOA and the Board of Directors. Thank you everyone for your support and patience during the pandemic.

Happy Holidays to all and Thank you and be Safe,

Jim Becker and the Board of Directors