

# GREGORY GOLL

TOP-PERFORMING SECURITY AND SAFETY  
OPERATIONS PROFESSIONAL

## CONTACT

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## EDUCATION

### Bachelor of Arts

Emphasis: Criminal Justice  
University of NV, Las Vegas

### Associates Degree

Emphasis: Police Science  
Milwaukee Area  
Technical College

## LEADERSHIP COMPETENCIES

Security Management  
Emergency Preparedness  
Risk Analysis & Mitigation  
Special Event Planning  
Asset Protection  
Strategic Planning  
Budget & Cost Control  
Guest Experience  
Team Building/Leadership  
Training and Development  
Public Speaking  
Executive Presentation  
Renovation Management  
Diversity and Inclusion  
Pre-Opening Experience  
Program Improvements  
Hiring & Recruiting  
Change Management

## SUMMARY

Credited with 25 + years of combined security operations, risk analysis & mitigation, leadership and customer service expertise. Proven ability to execute property public safety and security programs, including efforts to streamline operations, high-profile special events and specialized training procedures. Responsible for a 24-hour, 365 day a year operation across multiple departments.

## PROFESSIONAL EXPERIENCE

### Palms Casino Resort and Palms Place Hotel and Spa | 2021-Present

- Vice President of Security & Safety

### Grand Sierra Resort and Casino | 2020 – 2021 | Reno, Nevada

- Vice President of Security, Safety & Risk Management

### New York-New York Resort and Casino | 2006 – 2020 | Las Vegas, Nevada

- Vice President of Security & Property Operations
- Executive Director of Operations
- Director of Security, Safety, Property Operations, and Roller Coaster
- Director of Security and Safety

### Bellagio Resort and Casino | 1998 – 2006 | Las Vegas, Nevada

- Assistant Director of Security
- Security Operations Manager
- Security Training Manager
- Security Shift Manager

## OPERATIONS AND LEADERSHIP EXPERIENCE

- Executive oversight of Security, Safety, Investigations & Lost and Found
- Member of the Palms Executive Committee, reporting directly to the General Manager
- Responsible for identifying and implementing new security, safety and risk management initiatives, best practices and industry trends
- Integrated Northern Nevada's First Resort Casino autonomous robot, JackBot
- Prior oversight of Facilities, Roller Coaster and Arcade Operations for New York-New York Resort & Casino and The Park District Holdings, with an annual division budget of \$30 million and revenue of \$17 million
- Collaborated with senior leaders and public safety officials in Massachusetts and Maryland to develop partnerships for future MGMRI resorts and casinos to include preparing the RFI's and security plans
- Member of the campaign task force for the Springfield, MA resort and casino development project

## **CERTIFICATIONS AND TRAINING**

Incident Command Systems  
Training – F.E.M.A.

Communispond Executive  
Presentation Program

MGM MIRAGE Leadership  
Program

Woolley Elementary School  
Mentorship Program

Bellagio Executive  
Mentoring Program

MGM MIRAGE Diversity  
Champion Workshop

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## **AFFILIATIONS AND AWARDS**

Private Sector Clearance  
Department of Homeland  
Security

NV Emergency Management  
Coordinating Council  
Member  
2016-2019

Northern & Southern Nevada  
Security Chiefs Assoc.  
Member

Infragard Member

VP Advisor for Veteran  
Network Group MGMRI  
2015-2020

Las Vegas Security Chiefs  
Association Excellence Award

Chairman's Service  
Excellence Award – Security

- Participated on the National Harbor Resort & Casino opening task force to assist with pre-opening and opening operations
- Team Leader for the Tool & Equipment committee for MGM Resorts Security
- Redesigned The Big Apple Coaster & Arcade from tenant owned to property owned within a \$1M budget
- Operational Team Leader that developed and implemented the first virtual reality roller coaster in Nevada
- Executive sponsor for Facilities and Lost & Found Kaizen events to increase and streamline employee productivity and organizational effectiveness
- Coordinated zone maintenance programs and projects with property operations to meet set timelines and budgets for preventive maintenance at New York-New York Resort & Casino
- Participated on the opening teams at The Mirage, Treasure Island, Bellagio Resort and Palms Casino & Resorts

## **SECURITY AND SPECIAL EVENTS EXPERIENCE**

- Collaborate with local, state and federal law enforcement agencies to include Las Vegas Metropolitan Police, Reno Police, Washoe County Sheriff, Nevada Gaming Control Board, F.B.I., U.S. Marshals, Homeland Security, Joint Terrorism Task Force and Intelligence Fusion Center
- Responsible for property emergency preparedness to include incident command, crisis management and mass notification (Everbridge) systems
- Coordinated security operations and risk analysis & mitigation for special events, including opening season for NHL Golden Knights Hockey regular season, playoffs and Stanley Cup, NBA Summer League, One Drop, Billboard Music Awards, iHeart Radio Music Festival, Uncork'D, Employee of the Year Gala, Annual Share Holders, New Year's Eve Party on the Strip, UFC, Rock-n-Roll Marathon and Professional Boxing including Mayweather vs. McGregor & Mayweather vs. Pacquiao for MGM Resorts International
- Responsible for developing all incident action plans for neighborhood events at T-Mobile Arena, Toshiba Plaza and The Park District Holdings
- Streamlined and executed events for Rok Vegas Night Club and Coyote Ugly Security at New York-New York, including pre-opening planning and recruiting
- Piloted company-wide programs and new technology: emergency response team, facial recognition and security report writing tablets