



Restore
Harrow Green
Laboratory Division

Excellence in
Laboratory
Services

Why us:

Our specialist laboratory division provides a wide range of expert services in the field of laboratory removals.

We are a nationwide relocations provider with branches in every major UK city and we are able to undertake any size lab moves. We have a large storage and distribution network across the UK as well as a dedicated facility in Cambridge, specifically designed to support the UK's largest science parks.

Our detailed approach is why our customers choose us over our competitors and why our customer list includes global pharmaceutical companies, biotech firms, healthcare organisations, veterinary laboratories, clinical research organisations (CROs), petrochemical and other high tech industries.

We relocate:

- Samples, research and chemicals, including dangerous and hazardous goods
- Instruments and all types of equipment
- Cold chain materials
- IT, data and archives
- Clean Rooms
- Office, write up and break out areas



**Helping laboratories
move successfully for
over 30 years**

Project Management:

We know how important it is to keep your research safe, which is why you will be appointed a dedicated project manager. They will work with you to create a personalised relocation plan, designed to precisely offer the level of service you require. This single point of contact ensures continuity, reduces costs and minimises downtime.

Our professional and experienced project managers will help you to define the project and relocation priorities along with how we can jointly overcome any challenges and issues through effective risk and relocation management. They understand all the practicalities associated with laboratory relocation, such as stringent methodologies, challenging environments, client confidentiality, equipment sensitivity and regulatory compliance.

Your project manager can liaise with Original Equipment Manufacturers (OEMs), vendors and other third parties, which form a crucial aspect in project managing any size laboratory relocation.





We take a custom approach:

Our laboratory relocation team will engage with you to ensure that the full service requirements are understood, including identifying any special transportation or logistics needs you may have.

We take pride in working around our customers' requirements and as such we develop a realistic moving schedule with you. Our teams can facilitate the preparation of your equipment including instrument decontamination, removing and securing movable parts and dismantling.

Packaging:

We safely pack all lab ware, consumables, accessories and spare parts ready for the move. For this we use a variety of standard or custom made wooden crates (where required), designed to house each individual instrument, and transport it safely throughout the life of the project.

Transport:

Our vehicles are chosen for fuel efficiency and a low carbon footprint. In fact, we're in the process of converting our fleet to electric with three new electric vehicles, and more to follow. All our vehicles are tracked for security and include air ride suspension. Our drivers hold ADR training certificates, a European agreement and standard which sets out the requirements for classifying, packaging, labelling, transporting and certifying dangerous goods.

Equipment:

As an industry leader we use the highest quality moving and lifting machinery to ensure that whatever laboratory equipment we are relocating, we do it safely, carefully and efficiently. We are also able to complete difficult relocations with specialist equipment. For example, we can use equipment such as stair climbing robots, telehandlers or cranes for any items that do not fit in to lifts and need to be relocated via the stairs, out of windows or from the roof.



Records



Digital



Datashed



Relocation



Technology

Confidential Laboratory Data:

We are fully GDPR compliant and can advise our customers on handling and storing sensitive data in accordance with the law. We are ISO 9001, ISO 14001 and ISO 27001 accredited, which confirms our long-standing commitment to quality, and best practice as well as establishing, implementing and operating our information security program.

Our lab operatives regularly attend our in-house training courses which specifically focus on the handling of sensitive data. Our stringent privacy protocols as well as our detailed chain of custody procedures are standard practice for all data handled, so you can be feel assured about the safety of your information.

INSURANCE

We know your effects are valuable so we offer fully comprehensive insurance to cover the full value of your items in transit, for your peace of mind



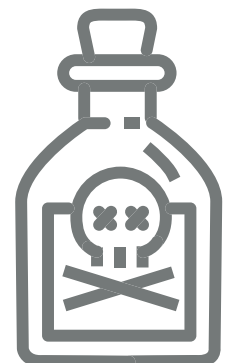


Hazardous Material:

Our specialist teams are extensively trained in the safe movement of hazardous materials. This includes the frequent transport of chemicals, hazardous samples of all bio safety levels, cryogenic liquids and compressed gases.

When moving hazardous goods our in-house Dangerous Goods Safety Advisor (DGSA) undertakes careful planning and oversees compliance as required by the latest ADR and CDG regulations. They will work with your internal team to scope and specify the equipment and methodology.

We take care of all aspects of hazardous goods relocation by preparing and managing all the documentation for transportation. Our attention to detail and methodical approach ensures that risks are minimised, deadlines are met and all transportation is done within the strictest legal parameters.

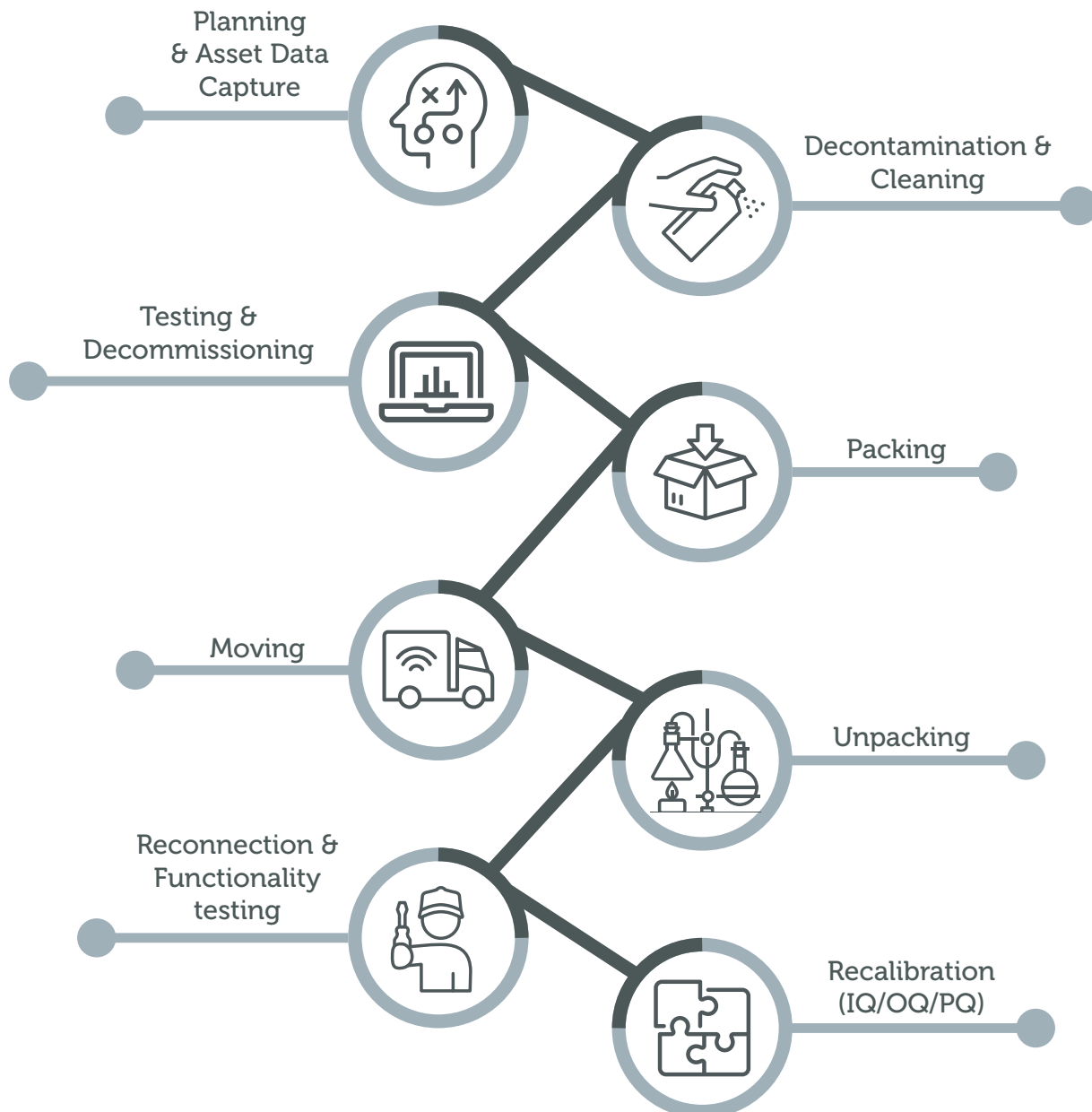


Regulatory Compliance:

When it comes to compliance, we leave nothing to chance. We have vast experience in UKAS accredited, MHRA regulated, GxP compliant and HTA licenced laboratory and hospital relocations, in both the public and private sectors. Through our experience and continued work in these environments we identify the steps that must be taken to ensure that all requirements are met and implemented.

Our project managers, DGSAs, ADR trained and back of house staff ensure that they fully understand the type and level of regulated or accredited laboratory environment to be relocated. They undertake rigorous and detailed planning for your equipment, data, samples and chemical relocation needs giving you peace of mind throughout the whole process.

Whatever your equipment, data, sample and chemical move requirements are, we will ensure a safe and legal relocation following the below process as and when required:



Cleanrooms:

Our operatives have experience working in different ISO classification cleanrooms, and are aware of the specific requirements to ensure that we do not contaminate them through any relocation work that is being undertaken.

Our staff wear appropriate protective attire and follow specific cleanroom personal requirements to ensure no cross contamination.

We use specialist crates and air-tight packing materials to safely and securely pack all equipment prior to moving them out of any cleanroom environment. We also ensure our equipment is prepared prior to entry to ensure the environment is not compromised.

Like all relocations, we will have specific Risk Assessments and Method Statements agreed prior to any work being completed, which our staff strictly adhere to.



Samples, specimens and cold chain assets:

We handle temperature controlled relocations for all types of requirements, including frozen, chilled and temperate. By understanding your precise needs we will provide the specialist UN compliant packaging and coolants needed to safely, legally, and securely transport any samples, specimens or materials. For any compliance requirements data loggers are used to provide temperature monitoring throughout the relocation.

We also have the ability to provide generator vehicles with inverters. These can be used to relocate fridges/freezers at a constant power supply if you would prefer not to have to unpack your samples in to temperature controlled packaging.

All of our FORS accredited, fleet vehicles are fitted with tracking devices so we can pinpoint the location of your materials in real time.





International Relocation:

Our reach is not limited to the UK but spans the globe and to the same quality level that we offer at home, while still safeguarding the stringent regulations required in a lab setting.

Global laboratory relocations can often involve stringent clearance procedures and detailed declarations for the processing of biological samples taken from human and animal subjects which we are fully equipped to handle. This includes CITES (Convention on International Trade in Endangered Species) certificates as well as ATA Carnets for equipment that may be temporarily imported into a country.

We provide a comprehensive, global laboratory relocation service with the support of our network of trusted and audited international partners.

We specialise in international transportation and customs clearance of all scientific equipment, materials and research samples and handle every part of the process from start to finish including the preparation of all sensitive customs clearance documentation for fast processing and project completion.

So whether you're moving around the corner or to the other side of the world, we'll handle every last detail.

Storage & Distribution

We have a wide network of locations enabling us to access and serve our customers across the UK while minimising our carbon footprint as much as possible.

Each of our locations has dedicated warehousing space that supports the storage of all equipment, parts and consumables with fast turn around of deliveries wherever you are in the UK.



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I just wanted to pass on the thanks of all of our team, to all of your team, who managed and delivered our lab and office move. [It] was well planned and executed, the team responsive and flexible at all times. Please pass on our appreciation." - University of Cambridge








Our Online Portal

Our Web Inventory Ordering system has been designed to allow you view all your stored items in a structured and orderly fashion and to enable you to order deliveries of as many or as few items as your require at the click of a button.

Having your items in storage with us means peace of mind. Our real time transit updates let you know where your items are and when you can expect them so that there will be no surprises. Our online portal makes managing your goods simple and efficient so that you can concentrate on the things that matter the most.

- Optimised workspace
- Operational Efficiency
- Time savings

The Portal Offers:

-  barcode tracking
-  photographic cataloguing
-  online portal catalogue viewing
-  shopping basket ordering
-  stock level reports
-  order overview
-  delivery status



Our Customers:

- Scottish Police Authority Forensic Services
- Defence Science and Technology Laboratory
- Scottish Centre for Regenerative Medicine
- Quadram Institute
- Heptares Therapeutics
- MRC LMB
- The Royal London Hospital-Barts NHS Trust
- MRC Prion
- Organon Laboratories
- QEH Birmingham
- St George's Hospital
- Robert Gordon University
- University of Leeds
- University of Liverpool
- University of Birmingham
- University of Southampton
- University of Manchester
- Durham University
- Thermo Fisher
- The Francis Crick Institute
- The University of Cambridge



Accreditations:



Certificate no: 00475



ISO 9001 Quality Management Systems – Cert FS 34113



ISO 14001 Environmental Management Systems – Cert EMS 555788

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