

Terms and Conditions

- **Required**

- A signed exemption certificate with vendor's license or tax number.

- **Minimum Order**

- We don't have minimum total value order, but each product requires minimum quantity.

- **Damages and Shortages**

- Report all damage and shortages within 5 days of receiving the order, if you do find any damage upon inspection, Please save the original carton and packing materials and call us.

- **Back Orders**

- Please re-order out of stock items. We do not automatically send back order and we only do back order over \$30.00.

- **Payment and Terms**

- We accept Visa and MasterCard. The card number and expiration date must be on every order. For net terms, if paying by credit card at the due date, 3% financial charge will be automatically added.

- **Prices**

- Prices and terms are subject to change without notice. Prices in the catalogue are your cost.

- **Returns**

- Request a return authorization. Returns are subject to a 20% restocking fee. Returns must be reported within 5 days of receiving the order.