

CEO Message

It has been a little over nine months since we moved to our new home. This move has opened wonderful doors of growth and learning opportunities not only to our valued individuals but also to the staff of the agency. For me, the best word that represents the past year is “*Change*”. “*Change*” as they say is inevitable. Some may fear *Change* because it is stepping into the unknown. But for SBC, we embrace *Change* in its entirety for it is only by doing so that we are able to uphold the vision and mission of the agency, that of making lives more meaningful.

The Highlights of the past year include:

- Achieving 97% of the total number of clients returning to enjoy in-person programming.
- 80% return to Pre-Covid Community Outing Programming.
- Increased meaningful interactions between clients and staff fostered by a more functional space the agency provides.
- Providing program services to seven (7) new client individuals
- A significant decrease in the incidence of client behaviors to about 50% is attributable to a comprehensive approach of evaluating individual client needs.
- A consistently healthy and safe work environment brought about by the daily health and safety practices ingrained in our staff.
- Obtaining a 100% rating during the CET Accreditation conducted in August of 2022.
- Advancement of Management Team members creating the opportunity for frontline staff to embrace management responsibilities.
- Implementing a two-step increase of hourly wage for Frontline Staff, a long-due measure to help address the pressing concerns faced by the sector workforce.

Looking ahead, we are focused on achieving the agency’s strategic objectives. Our 5-year Strategic Plan enables us to look into the future in an orderly and effective manner. These we hope to accomplish through the collaborative partnership with the agency’s stakeholders. Worth featuring is the creation of Specialized Programs, not only to magnify and recognize the talents of our staff but more so to provide our individuals with paramount opportunities to widen their circle of friends. The agency also intends to endeavor into an ambitious yet distinctly meaningful objective of Volunteer Placement for our individuals. The goal is to develop and maintain relevant individual life skills and maximize community inclusion. For our superb workforce, management recognizes and values the importance of professional growth. Hence, we are committed to yield the best by ensuring that each and every employee has the opportunity to grow professionally within a three-year period.

Our passion is driven by our clients, the very reason we exist. The agency continues to welcome and thank the inputs and suggestions drawn from the Parents and Guardians working with us to effectively support our clients. A shout out to our world-class Board, their independent judgement and expert perspectives have been a huge benefit to the agency and the Leadership and Management Teams. To our funders, for acknowledging and appreciating the noble cause of our service. And to the members of the Leadership and Management Teams and our valued Staff, thank you for your resilience, dedication, and commitment.

Romeo Concepcion
Chief Executive Officer