

Intelligent Technology Design for the Food, Retail, Logistics and Service industries

itd epos solutions

7 reasons why we believe you will find a partnership with ITD both profitable and rewarding:

- Our team works as part of your team we are there to help you grow and develop your business – your success is our success
- 2. We know how to apply programming expertise to practical, easy to use yet sophisticated software applications
- We are proactive in developing enhanced functionality within our systems and deliver regular updates
- We are responsive to developing bespoke solutions to provide for the individual needs of our clients
- 5. We provide a full back-up service to ensure that your operation always continues to run like clockwork!
- **6.** We know that our solutions are superior because of how many of our clients have chosen to migrate from our competitors' systems
- 7. We realise that in a very competitive environment, our clients need affordable, reliable technology to help their businesses excel



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The power of knowledge - shared

"We struggled to find a CRM software that gave us what we needed as a business.

So as a software developer we built our own!"

Houshang Teimouri - Founder of ITD









The power of knowledge - shared

Fed-up of using the same featureless CRM software - designed to do everything apart from what you really need?

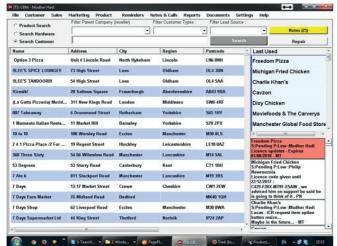
We were, and disappointed is an understatement, every one is promising everything and delivering on nothing, and that's why we decided to write our own CRM Software.

We created ITD CRM because we can, and what we needed was not available on the market.

So don't despair, because not all CRM software created equal - ITD CRM software has been designed from the ground up to streamline your business operations, from contacts, to reminders, to quotes, to invoicing, in addition to the usual stuff - and all at your fingertips, and within the same framework.

No need to learn and use a myriad of software packages, in order to complete a single task, when you can have everything seamlessly integrated and ready when you are.

At ITD Software, we pride ourselves on providing real-world solutions to tackle real-world problems for our clients, assuring them of total control, increased profit together with total customer satisfaction, and all at very competitive rate.



And to enhance our suite of world class software, we partner with some of the biggest, best and most reliable hardware manufacturers available in the market today.

Top brands including: Aures, Sam4s, J2Retail, Posiflex, Casio, Linx and IBM to name a few.

ITD CRM software, is a very sophisticated but easy to use Customer Relationship Management software that does more than just the usual culprits, created specifically for today's fast moving wholesale retailing market.

Easy, fast, reliable & intuitive.

ITD CRM Benefits

- ✓ Enhance your customers' experience
- Increases business flexibility
- Make bigger profit
- ✓ Work smarter not harder



Hear what our customers say...

"ITD Software has revolutionised the way we work... We're a much more efficient operation these days, and we're passing that benefit on to our customer through a faster, smarter service. Plus, I love the fact that I can access the whole business when I'm on the move."

- Makkah Supermarket

"Really impressed with this company. Their team really helped me change the way my business operates."

- Issano Pizza



Overview of ITD CRM Features

- ✓ All the information, all the time
- ✓ The full picture from every angle
- ✓ Multi user, multi site, multi organisation
- ✓ Instant information sharing across the network & beyond
- ✓ Instant network wide messaging
- Instant organisation wide messaging
- ✓ Historic customer notes
- ✓ Caller ID Enabled
- Optimised for Tech providers
- Note Prioritising (low medium high)
- **Email Marketing**
- ✓ SMS Marketing
- User Profile
- Customer Profile

- Company Profile
- **Product Management**
- Products Serial Numbers / Dates
- Contacts
- Ouotes
- Invoicing & Printing
- Discounts & Price Bands
- Bookings & Reminders
- ✓ Who, what, where, when
- Unique Live job feed
- More Professional
- ✓ The same information organisation wide
- ✓ Labelling and documentation
- ✓ Returns management
- ✓ Letters & Reports
- ✓ All reports exportable to EXCEL
- ✓ Industry Standard MySQL back-end















