

BRAGG CREEK SNOWBIRDS SENIORS FELLOWSHIP

To: Medical/Therapeutic Transportation Patients:

Before you participate in our medical/therapeutic transportation program, we would like you to be aware of the following policies that have been established:

1. All requests for transportation **MUST** be directed and approved through Roger Latham. Roger runs the program and will arrange for transportation to be provided to suit your needs. Roger can be reached at: 403-949-4147.
2. Transportation will only be provided for those who have no family, friend support system or financial resources to use other means of transportation. Family and friends are not eligible to apply for reimbursement. Transportation to other places (ie: grocery store etc) will not be considered and will be denied by the driver.
3. Regretfully our program is not set up for those who are wheelchair bound.
4. Time of pickup and estimated time of return is to be established to assist drivers to plan accordingly.
5. You are encouraged to use the pharmacy at Bragg Creek for your prescriptions. This is to avoid adding to the length of your trip and inconvenience to your driver. Once you are en-route to your appointment please do not request additional stops.

Violent or disrespectful actions or behaviours directed toward any of our drivers will not be tolerated and will cancel any of your future transportation requests.

Signed _____ Date: _____

Name of patient.

Please feel free to give your driver any feedback which may enable us to be of continued service to those in need. Thank you.