



Supplier Quality Requirements

Silent Manufacturing LLC
6251 E Lake Sequoyah DR
Fayetteville, AR 72701

This document identifies Silent Manufacturing LLC supplier quality requirements and expectations. Silent Manufacturing to be referred herein as "SM". This document forms a part of all SM purchase orders. Engineering specifications and prints take precedence over the requirements in this document. Suppliers must adhere to all provisions of this document.

1. QUALITY MANAGEMENT SYSTEM

Supplier shall comply with a quality management system applicable to product/service being delivered: AS9100, ISO9001, NADCAP, ISO17025, or AS9120. The supplier shall notify SM of any change in supplier name, ownership, facility location or change in quality management system.

2. SUPPLIER SUB-TIER CONTROL

The supplier shall flow down provisions of this document to its subcontractors, but the supplier is responsible for products/services procured from its subcontractors.

3. FIRST ARTICLE INSPECTION

First Article Inspection (FAI) shall be performed and documented in accordance with AS9102 Aerospace Standard - First Article Inspection when requested in PO.

4. RECORD RETENTION & DISPOSITION

Quality Records (e.g. Certifications, Inspection and Test Reports, etc.) shall be available upon request and shall be retained for a minimum of ten (10) years after completion of order. After the retention period, all documentation must be destroyed in a manner to avoid unauthorized persons or companies gaining access to documentation.

5. RIGHTS OF ACCESS

The right of access by the organization, their customer and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain.

6. CERTIFICATE OF CONFORMANCE

The supplier's Certificate of Conformance (C of C) shall contain SM Purchase Order Number. The supplier shall provide a (C of C) assuring product or service performed in fulfillment of SM purchase order conforms to requirements therein. The C of C shall contain the supplier's authorized representative certifying the shipment, their title, and signature or stamp and date. This requirement applies to suppliers of raw material and special process. In addition to requirements above suppliers of metallic raw material shall also include the chemical and physical test report from the original mill with

each shipment. The C of C must state heat or lot number, material type, grade, and applicable specification.

7. NONCONFORMING PRODUCT

The suppliers system shall provide for timely notification to SM of nonconformities that may affect already delivered product. Notification shall include a clear description of the discrepancy, part numbers, part description, quantity, batch numbers and ship dates. Any nonconforming product included in shipments must be clearly identified. Disposition of any nonconforming product must have prior approval from SM.

8. CORRECTIVE AND PREVENTIVE ACTION

The supplier shall respond to all requests for corrective action on or before the requested response due date.

9. TECHNICAL DOCUMENTATION AND CHANGE CONTROL/CONFIGURATION MANAGEMENT

The supplier shall maintain control of technical data e.g. drawings/ digital datasets/ specifications.

10. FOREIGN OBJECT DAMAGE (FOD) PROGRAM

The supplier shall maintain a FOD prevention program to identify and eliminate foreign objects or material in deliverable products.

11. ENSURING EMPLOYEES ARE AWARE

The supplier shall ensure their employees are aware of their contribution to the product or service conformity; their contribution to product safety; and the importance of ethical behavior.

12. COUNTERFEIT PARTS

The supplier should consider training of appropriate persons in the awareness and prevention of counterfeit parts; the application of parts obsolescence monitoring program; controls for acquiring externally provided product from original or authorized manufactures, distributors, or other approved sources; the requirement for assuring traceability of parts and components to their original or authorized manufactures; verification and test methodologies to detect counterfeit parts; and quarantine and reporting of suspect or detected counterfeit parts, notifying SM of any counterfeit parts.

13. NOTIFICATION OF CHANGES

Supplier shall notify SM to changes in processes, products, or services, including changes of their external providers or location of manufacture, and obtain SM approval.

14. TEST SPECIMENS

Supplier must provide test specimens for design approval, inspection/verification, investigation, or auditing upon request from SM.