**WACCRA Board Meeting**

**September 9, 2022**

**Attendees:**

*Board*: Donna Kristaponis, President, Laura Saunders, Vice-President; Nickie Askov, Secretary; Jim Crim, Treasurer; Rick Baugh, Carlos Caguiat, Monica Clement, Kim Hickman, Judy Love

*Committee Chair*: Susan Dillon, Membership Chair

*Membership Coordinator*: Barry Witham

*Visitors*: Mark Damborg, Rocky Higgins, Herb Johnson, Rhoda McLauchlan

President Donna Kristaponis called the meeting to order at 10:00 AM.

• Minutes: The minutes from the July 8, 2022, meeting were approved by consent.

• Treasurer’s Report: Approved by consent. Jim noted that he is still looking into the use of credit cards.

OLD BUSINESS:

• Update on the OIC Study: Kim reminded board members that the OIC has brought the work in-house since no response was received to the two RFPs. The new project outline follows WACCRA’s recommendations. Legislative members have indicated their willingness to accept this report later than the original required date of completion. The OIC is planning to meet with Leading Age about marketing data.

• Residents’ Rights: Carlos synthesized and summarize a *Residents Bill of Rights* pulling

from existing and recommended Rights from other documents. (In the past Leading Age rejected this terminology in favor of *Residents Expectations*.) A document is being prepared that could be used to help Bonaventure in its quest for residents’ rights for senior rental apartments which is based on the Virginia law and on NaCCRA guidelines. A discussion ensued about the need to broaden the document to all senior communities with a section devoted to CCRCs. The OIC study may provide “protections” (especially financial) for CCRCs as opposed to “rights”. The situation at Bonaventure was discussed with the conclusion that the residents there need Residents Rights and should join WACCRA. Senator Hunt and Representatives Dolan and Bateman have become involved, and we should be supportive. Donna has asked Patricia Hunter, who is working with Bonaventure, to identify other organizations that have assisted living and independent living and are not registered as CCRCs with the state.) **Donna will send us documents from California, Maryland, and other sources.**

• Annual Meeting Update: The next Annual Meeting at Skyline will be in their new Performance Hall which has the capability of Zoom broadcasting during the live meeting which will also be recorded. A public parking lot is next door adjacent to the Polyclinic. Rhoda and Mark are involved in the Skyline planning committee. The new Skyline ED will offer greetings. The date is Saturday, October 22, 2:00-4:00. A first News-Mail should act as a “save the date” and urge members to bring their friends. A follow-up News-Mail should contain the details of the meeting. Monica will create the publications. The board members will be introduced at the meeting.

Affirm Nominations and Bylaws Change for Annual Meeting: Rick and Susan are working on the ballots which will be distributed and collected by the membership coordinators. The appointed board members, Kim and Laura, must be elected. Monica, Judy, and Nickie will be on the ballot for a second term. Rocky Higgins of Skyline will also be on the ballot for his first term. Rick Baugh will be up for his third and last term. The proposed change in the bylaws must appear on the ballot in addition to approval of the minutes from the October 23, 2021, Annual Meeting. A quorum of members is needed for voting to be valid.

Update on the Strategic Plan: A draft copy has been sent to board members with the request for input from board members. **Please send your comments to Laura, Carlos, and Nickie.**

• Membership Renewal Update: Susan did a comparison between 2021 and 2022. In 2021 there were 926 paid-up members; in 2022, 997 paid up members. In 2021 there were 129 new members; in 2022, only 112 new members. This year 70 former members did not renew. This drop in membership numbers may be due to the events at Horizon House, Parkshore, and Emerald Heights. Bob Pringle has retired as coordinator at Parkshore which raises the question of how ballots will be distributed and collected there. Barry discussed the situation at Emerald Heights involving the violation of the *Commitment to CCRC Practices* during which WACCRA has been blamed for the outcomes. September is the point at which membership dues are half-price, perhaps offering an opportunity for recruitment and renewal.

• Gathering Resource Items for WACCRA.org: **Monica asked board members to check the Resources page on the website and send her additional materials.**

• Children’s Membership: Kim is creating a draft checklist of what adult children should look for in CCRC contracts as they assist their parents in selecting senior living options.

• Updates on *Commitment to CCRC Practices*: Monica reported that floor visits have been completed at Timber Ridge. At this point it seems that the Resident Councils need protocols for how to handle breaches in the policy. In a protocol the stress should be on the relationship between the ED and the residents, not WACCRA.

NEW BUSINESS:

• Authorize the Treasurer to Purchase a Zoom License for WACCRA: No decision was reached.

• Items/Questions/Ideas/Comments from WACCRA Coordinators: Barry asked if there were a list of the coordinators’ responsibilities. Susan said she had a list that she would send to Barry. Donna asked for a copy too.

• What Additional Education and Action Should We Do about Privatizing Medicare?:

Discussion occurred about WACCRA’s response to this issue. An earlier News-Mail was sent to members, perhaps before the issue reached its current level of awareness. **Donna asked Kim to do some research on this subject (with input from Rocky Higgins and Carlos) and do a presentation for the board and interested members.**

• Items from Board Members: **Donna requested that board members send copies of their Resident Association Bylaws and percentage increases for next year (as well as for previous years).**

The next board meeting is October 14, 10:00-12:00, by Zoom. (The sentiment was that the board should not try to conduct business at the Annual Meeting, but that we should encourage socializing with members after the program.)

The Annual Meeting is scheduled on Saturday, October 22, 2:00-4:00 at Skyline.

The meeting was adjourned at 12:10.

Respectfully submitted: Nickie Askov, Secretary