

EVERGREEN TELEMETRY

Warranty Information

All products are covered by a **three-year warranty**. This includes problems with batteries, on/off switches, USB charging ports, display backlights, etc.

Not covered, damage from drops, water damage, or damage caused by the tires of Ford F350's.

Faster, Easier, Safer applies to services as well as new products. Our repair and calibration processes are designed to speed your instruments through our laboratory and back to you as quickly as possible. Calibration services are two days in-house or the service is free.

Repair and Refurbish Prices

Wrist Reporter

Replace keypad-overlay and lid... \$149.00
Replace cracked display... \$99.00
Replace bottom enclosure only... \$299.00
Complete Refurbish... \$399.00
(Includes new enclosure, lid, and keypad overlay)

Pressure Module

New enclosure... \$249.00

Capture Hood

Complete Refurbish... \$350.00
(Includes replacement of hardware, 2x2' skirt, and 2x2' frame)

Batteries: Evergreen Telemetry products use lithium-ion batteries. These batteries cannot be replaced in the field, but will be replaced during repair and calibration, if needed. Some Temperature and Humidity Sensors use ½ AA batteries. These are not rechargeable, and field replaceable. During calibration of Shortridge ADM and HDM's, Evergreen Telemetry will replace batteries with rechargeable NiMH batteries, with a capacity of about 2000 mAHr.

Loaner Policy

Loaners are available for use during any repair or calibration service.

If repairs are covered by the Evergreen Telemetry **three-year warranty**, there is no charge for the repair, the use of the loaner, or shipping costs.

If the repair is not covered by warranty, the customer is responsible for **repair costs, loaner charges and all shipping costs**. If a loaner is needed the customer's module is sent in for calibration, the customer is responsible for calibrations costs, loaner charges, and all shipping costs.

Loaner Cost (per module)

Wrist Reporter, PVF Module... \$50.00	Temp and Humidity Sensors or Probes... \$25.00
250 PSI Water Module... \$75.00	Capture Hoods... \$100.00

Return of Loaner(s)

If the loaner module is not received back within (30) days of the repaired or calibrated modules being received by the customer, the customer may be charged for the cost module. Charges will be discounted based on a sliding scale, based on the age of the module.

Age of Module	2 years or less	3	4	5 years or more
% Off List Price	N/A	15	25	35