

## **Sunlite Trailers Inc. Limited Warranty**

**Subject to all of the terms and conditions**, Sunlite Trailers Inc. warrants that under the conditions of proper installation, normal use and proper maintenance, the Sunlite Tent Trailer (“the product”) will be free from serious manufacturing defects in materials and workmanship for a period of one (1) year from the date of manufacture.

**NOTE that EXCEL WARRANTY requests are not processed via phone. Warranty requests must be submitted to [admin@sunlitetrailers.com](mailto:admin@sunlitetrailers.com) Email must include: Dealer or customer Name, address, phone Number, trailer VIN number, description of what happened, clear pictures of the defective part(s), and where trailer is located. Manufacturer must approve warranty claim prior to any work being done under a warranty claim.**

This Warranty is extended to the original purchaser only and is not transferable to subsequent owners or users.

**If the product proves defective during the warranty period, Sunlite Trailers Inc., at its option and in its sole discretion, will repair the product at no charge for parts or labor.**

**The purchaser is responsible for bearing all costs and ensuring safe delivery and return of all warrantable product to and from the factory.** In repairing any product, Sunlite Trailers Inc. may at its sole discretion use parts, assemblies or products for comparable or improved quality.

Replacement parts or repairs are warranted for the remainder of the original limited warranty period. Any defective parts, assemblies, and/or products become the property of Sunlite Trailers Inc. Claims will be handled according to the current Sunlite Trailers Inc., procedure.

All maintenance shall be the responsibility of the owner. **This warranty expressly excludes the tires, appliances, accessories, and suspension,**

**as such items are covered by separate warranties of the manufacturer respectively.**

This warranty shall not apply to any defect, failure or damage caused by improper use or improper or inadequate maintenance and care. This limited warranty is voidable by Sunlite Trailers Inc. if it, in its sole discretion, determines that the product has been the subject of abuse, alteration, modification, neglect, incorrect installation, operation or maintenance.

Sunlite Trailers Inc. shall not be obligated under warranty or liability.

a) to repair damage to the product resulting from attempts by personnel other than SunLite Trailers Inc., representatives to install, repair or service the product unless directed by a Sunlite Trailers Inc. representative,

b) to repair damage, malfunction, or degradation of performance of the product resulting from improper use;

c) to repair a product that has been altered, or modified or integrated with other products'

d) to repair damage, malfunction, or degradation of performance of the product resulting from misuse of the product as set out in this manual;

e) to repair damage to the product after the warranty term has expired; to repair damage caused by failure to properly care for and maintain the product, or

f) to repair damage, malfunction, or degradation of performance of the product if the unit has been the subject of rentals, lease, abuse, negligence, 'off-road' use, vandalism, neglect, accident, nor if the unit has been repaired or altered outside of Sunlite Trailers Inc.'s factory without prior approval.

Any service identified in the above list not covered by the warranty and provided by Sunlite Trailers Inc. at the Customer's request shall be invoiced to Customer at Sunlite Trailers Inc. then current rates for parts, labor and travel.

All warranty and product inquiries within the first year are to be directed to the DISTRIBUTOR of original purchase no later than 30 days after defect first appears on the product. Sunlite Trailers Inc. is not responsible for coverage under this warranty for notifications which occur outside the warranty period. Sunlite Trailers Inc. alone and in its sole discretion shall determine whether a warranty claim is a defect covered under this warranty and if any of the limitations or exclusions in this limited warranty apply.

There could be slight variations that you see in color and texture in the product fabric, however it does not compromise the integrity of the product. **Installations of replacement tents will be installed only at the factory. Some dark spots, lines, or color bleaching into PVC backside of the tent is common as fabric dye can leave such on the PVC. This is considered normal for this type of fabric.**

**All sales are final – deposits and sales are non-refundable.**

THE ABOVE WARRANTIES ARE GIVEN BY SUNLITE TRAILERS INC. WITH RESPECT TO THIS PRODUCT AND ITS RELATED ITEMS AND THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED. IN ALL INSTANCES, SUNLITE TRAILERS INC. RESPONSIBILITY SHALL BE LIMITED TO REPAIR, REPLACE, OR OFFER A REFUND OF THE ORIGINAL PURCHASE PRICE FOR DEFECTIVE PRODUCTS OR COMPONENTS TO THE EXTENT REQUIRED BY THIS WARRANTY.

IN NO EVENT SHALL SUNLITE TRAILERS INC. BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, RESULTANT OR CONSEQUENTIAL DAMAGES OF ANY KIND, (INCLUDING BUT NOT LIMITED TO LOSS OF USE, DAMAGE TO PERSON OR PROPERTY, LOSS OF PROFITS OR OF GOODWILL, OR OTHER COMMERCIAL LOSS OR INJURY) WHETHER

BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND IRRESPECTIVE OF WHETHER SUNLITE TRAILERS INC., HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES. NO OTHER PERSON OR ENTITY SHALL HAVE ANY RIGHTS UNDER THIS WARRANTY AND IT IS NOT INTENDED TO CREATE ANY THIRD-PARTY BENEFICIARY RIGHTS.

THE MANUFACTURER RESERVES THE RIGHT TO CHANGE SPECIFICATIONS WITHOUT NOTICE.

## Warnings

~Loss of control of the trailer or towing vehicle combination can result in damage to property, serious or fatal injury. The most common causes for losing control of the trailer are:

~Excessive speed; driving faster than posted speed limit or for poor road and weather conditions

~Failure to adjust driving behavior when towing the trailer, including steering and braking

~Overloading or improperly distributing the load of the trailer

~Improper securing of the latch on the trailer lid and/or the coupler

~Not maintaining the tires (i.e. tire pressure, lug nuts, etc.) or suspension

~Any alterations or modifications made to the rear of trailer can result in damage/accidents/fatal injury.

## Securing the Trailer

The trailer latch **MUST** be secured by a locked padlock or locked chain when traveling. If in doubt, please contact us for recommended devices.

Maximum load for the Trailer; 550 lbs.

Failure to adhere to the Warnings and Important Information could result in serious injury and in some situations fatality.

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