

Email and Telephone Fraud

<https://www.irs.gov/privacy-disclosure/report-phishing>

<https://www.fbi.gov/scams-and-safety/common-scams-and-crimes/business-email-compromise>

Callers pretending to be from the IRS are still common scams. Taxpayers should avoid answering questions about their taxes if they get a suspicious call. There are many free call blockers available online. You can view your tax account information online at IRS.gov, or you can review their payment options at www.irs.gov/Payments-Options. If the caller is not an IRS employee, but is trying to scam you, do not respond to the phone call. Instead, go to the website listed above to verify the caller's legitimacy. IRS related complaints should be reported to the TIGTA. Treasury related complaints should be reported directly to the OIG Counsel.

Any fraudulent phone calls should be reported to phishing@irs-scam.com. A phone call was made to my cell phone. I did not receive this call. I do not know who called me or what he/she said. This call was placed from a landline. I am unable to determine the caller's location. A report about how to file a consumer complaint with your attorney general's office.

The IRS doesn't initiate contact with taxpayers by email, text messages or social media channels to request personal or financial information. This includes requests for PIN numbers, passwords or similar access information for credit cards, banks or other financial accounts.

Do not send personal information by email. Do not click on links in emails or web pages. Do not open attachment files. Forward any suspicious messages to phishing@irs.gov instead of responding.

Business email compromise scam is one of the most financially devastating online crimes. Criminals use emails to trick victims into giving up sensitive information. Victims may even lose money or get fired if they fall victim to this crime. A title company sends out fake emails with instructions on wiring money. These scams happen to real people. Thousands or millions of dollars are transferred to criminals instead.

