



PSCASN

**Your
partners in
pursuit of
excellence!**



PSCASN Minutes
Mobile, Alabama
November 15, 2012

Board Members Present:

President Zeta Fail, College Station, TX
Vice President Kathy Strickland, Marietta, GA

Members Present:

Bob Greenlaw
CALEA/Lincoln 911 – Julie Righter
Boward County – Suzanne Lowe, Crhista Wisniewski
Calcasieu Parish – Rhonda Guidry
Citrus County Sheriffs Office – Jody Bloomer
College Station – Tim Adams
Drexel University – Joe Spera
Durham Emergency Communications – Michael Dellinger
Johns Creek – Cheri Akselson
Lafayette Parish – Cynthea Dehy
Sarasota County – Debbie Gailbreath, Kristen Fitzpatrick, Pam Jones
Southwest Central Dispatch – Mary McIlvain
St. Louis County – Veronica Clayborn
St. Louis PD – Thomas Percich, Holly Shoemake

Guest Present:

Athens-Clark County 911 – Keith Kelly
CALEA – Karen Shepard
Charleston County Consolidated 911 – Cassandra McSwain
ChatComm – Michelle Allen
City of Lakeland – Bill Lepere

Minutes of PCASN meeting November 15, 2012

President Zeta Fail began the meeting at 1:15pm. The roster for all members and guests was passed to sign. While introductions of the board liaisons, members, and guests followed.

Old Business

Approval of meeting minutes from Mobile, Al. Zeta Fail, Tim Adams 2nd. All approved.

Treasure's Report – Kathy reported via Mary Sue of membership total is at 60 agencies. As of 10/31/12 we have invoiced 73 agencies. Ending balance as of October 31, 2012 was \$12,997.50. Discussion ensued of what to do with the monies. Debbie, Cheri, and Julie tossed ideas of reaching out to other pacs, recruiting communications agencies to be more involved, and training to regional pacs and APCO national conference and regional conferences. Approval of treasurer report was motioned by Cherie Akselson and 2nd by Joe Spera. All approved.

New Business

List serve – Zeta invited those present and are not members to join the website and demonstrated how to get there.

CALEA Liaison Karen – SRIC will be adopting 4.3.7 not standard change but with an amendment to the commentary only. Also discussed the training slot for communications during the CALEA Conferences that we not only do we need to schedule these 2-3 conferences out, but we need volunteers to teach these classes.

Vote Vice President and Secretary - We have nominations for positions. Kathy Strickland has a nomination for Vice President and Tara Murker has a nomination for Secretary. We did put it out on the website. With no other nominations we will accept both for each position for the next two years. Joe Spera motioned and Michael Dellinger 2nd. All approved.

Chapter 7 – Zeta demonstrated via Power DMS a side by side comparison of revised standards within Chapter 7 to the old standards.

Open Forum

Zeta reviewed the PAC Presidents Meeting

Chairman Dekmar attended and spoke about the Gold Standard process and described it as a method to look at “how you do business” not how you “say” you do business. It encompasses a comprehensive peer review and the assessors interact with the majority of agency personnel. Dekmar reminded everyone this is not a “gotcha” process, and agencies are always given the opportunity to show they are doing things the right way. Just because one employee gives an answer that may not be correct does not mean the agency is not doing things right!

Dekmar acknowledged there had been many changes in the last 3 – 4 years; regionalizing the program managers, reductions in staff, reductions in the number of assessors, and introduction of PowerDMS as a partner in Providing electronic compliance management

solutions to agencies seeking CALEA Accreditation. Through these changes CALEA has been able to return approximately 7% of the fees to the participating agencies. CALEA is always open to feedback from its clients, keep the information coming!

CALEA will be moving forward with the selection of a new Executive Director over the next few months and hopes to have someone selected and in place by the summer conference.

Just a few reminders – there are no more hard copy CALEA manuals available, if you feel like you MUST have one... it can be printed, standard by standard from PowerDMS. Also, use the agency status report (formerly the annual report) on the CALEA website for your agencies – NOT the one in CACE. The report can be found after you log in to the CALEA website with your credentials under the CLIENTS tab, Forms and Documents, Agency Status Report.

A few agencies discussed their mocks and upcoming on-sites. Zeta wished them all well in their hearings.

Hospitality will be at 1630 in the hotel lobby/bar.

Adjourned at 2:32pm.