BreakAway IT

SCOTT COMMUNITIES | CASE STUDY

How Scott Communities partnered with BreakAway IT to decrease their technology spend and consolidate their IT footprint.

CLIENT PAIN POINTS:

OVERSPENDING ON IT SYSTEMS & IT SUPPORT

FREQUENT TECHNOLOGY OUTAGES AT RESIDENTIAL PROPERTIES FOR HOME BUILDERS & SALES REPS

OVERSUPPLY OF IT PROVIDERS CAUSING BUSINESS SCALABILITY CHALLENGES

CLIENT GOALS:

- Implement a cost effective technology solution to assure 100% service uptime at all offices and residential properties.
- Improve employee workforce support to ensure a productive environment.
- Identify areas of overspending.
- Ability to scale based on market conditions.

BREAKAWAY IT SOLUTION:

- BreakAway IT conducted an IT Consolidation Assessment to address the goals for Scott Communities.
- Implemented SDWAN Network with 24/7 Monitoring and 100% uptime including residential properties.
- Implemented BreakAway Managed IT giving Scott Communities a single technology provider.
  - Employee Help Desk Support
  - Modern Phone System
  - Network Monitoring
  - Microsoft Support
  - Security Monitoring

CLIENT RESULTS:

38% TOTAL COST SAVINGS ACROSS COMPANY IT SYSTEMS & IT SUPPORT

100% UPTIME AT RESIDENTIAL LOTS AND CORPORATE OFFICES

CONSOLIDATED TO BREAKAWAY IT AS THEIR SINGLE IT PROVIDER

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