

20
23

COMMUNITY IMPACT REPORT



Serving the counties of Monterey, Santa Cruz, San Benito, Santa Clara, San Mateo, Marin and the City and County of San Francisco

Total LIHEAP Payment Assistance Benefits Disbursed in 2023

\$12,121,395.52

16,800
Households received
LIHEAP benefits

11,918
persons 60 years
of age or older

2,967
children 5 years
of age & under

4,673
persons living
with a disability

6,197
Households received assistance
with a disconnection notice

2.4
Average
household size

\$20,027
Average yearly
household income

\$139
Average monthly
energy cost

\$722
Average LIHEAP
benefit amount

604
Income-eligible households were
DENIED due to insufficient funding



4,544 households received Low-
Income Home Water Assistance
Program benefits totaling

\$4.46 million

WATER



547 Homes
Weatherized

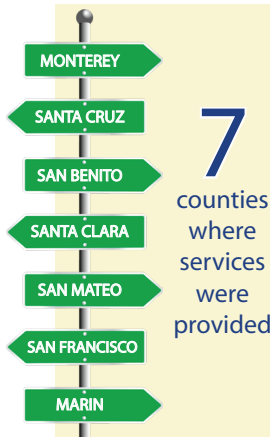
2023 HIGHLIGHTS

40,854
people benefited from our
programs

33
LIHEAP Service Providers in
California use **ServTraq** - a software
developed & administered by CCES

\$2.34 m
Direct Investment in
Weatherization Services

Every **\$1** spent on Home Weatherization
returns **\$1.72** in energy benefits and
\$2.78 in health and safety benefits



7
counties where
services
were
provided

562
backup batteries
were provided to
households with
a medical need
for electricity
for use during
PSPS events



406
local community organization team
members partnered with us to
help serve our communities

412

units were tested for compliance with
CA Building Energy Efficiency Standards
by **831Conserve** - a service of CCES

EQUAL ACCESS TO HOME HEALTH AND ENERGY EFFICIENCY FOR ALL