

Katherine Peppers DNP, CPNP, CPMHS, PLLC  
3812 Rocking Robyn Run  
Knightdale, North Carolina 27585  
919-862-7633 - Phone  
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## **Statement of Patient Rights and Responsibilities**

Our desire is to form a partnership with you regarding your mental health and related issues. Your participation is crucial and the interest and commitment that you bring to this partnership are essential to attaining improvement in your mental health concerns.

### **Patient Rights**

The right to be treated with dignity and respect by our staff and provider

The right to treatment including access to medical care and habilitation, regardless of your race, religion, gender, ethnicity, sexual orientation or degree of mental health, developmental disabilities or substance abuse

The right to have your treatment and other patient information kept private

The right to know about all your treatment choices, regardless of whether or not those choices are covered by insurance, and regardless of the cost of those treatment choices and to participate in your choice of treatment.

The right to consent to or refuse treatment/habilitation. Consent may be withdrawn at any time by you. Refusal of consent for treatment cannot be used as the sole grounds for termination of threat of termination of services/treatment.

The right to obtain a copy of your individualized written treatment/habilitation plan at your request and the right to access medical care for treatment of physical ailments.

The right to contact Disability Rights North Carolina at (919) 856-2195 if you need the agency to protect or advocate for your rights.

The right to request a complete copy of your rights (G.S. 122C, Article 3) and the right to have your questions or concerns answered in a manner that you will understand.

### **Patient Responsibilities**

In order to provide you with the best of care, your commitment to your treatment and recovery is essential. We ask that the patient or the responsible party of a patient understand their role and responsibilities in their care. You have the responsibility to:

Give your provider at Katherine Peppers DNP, PLLC the information needed so that we can deliver the best possible care.

Inform your provider if or when the treatment plans are no longer effective for you

Inform your provider of the medications prescribed, any changes in medication or dosage and any over-the-counter/herbal supplements during your treatment period. Your provider also needs to know who prescribed your medications so that a coordination of care can be developed between the providers of your care.

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Give your provider and our staff the same dignity and respect that you deserve.

Refrain from any actions that could harm the lives or well-being of our staff, treating provider and/or other patients.

Keep your scheduled appointments. Missing your appointment(s) without proper notification could result in charges to your account and repeated incidences of missed appointments with or without prior notification may result in termination of our role as your treating provide.

Ask your treating provider any questions you may have about your treatment, so that you can better understand your care and the part you have in this process.

Let your treating provider know about any problems you may have paying for your rendered services or services you plan to receive.

Follow your treatment plan and instructions for your care, once the treatment plan has been agreed upon by your and your treating provider.

Inform the staff of Katherine Peppers DNP, PLLC of your insurance coverage (including terms of your coverage e.g. deductible). Note: Some insurance policies require a referral from you primary care provider, have limited mental health visits, or may have an out of pocket deductible. If you need assistance, our staff will assist you, however we cannot guarantee payment from your insurance company

### **Emergencies and Hospitalizations**

Katherine Peppers DNP, PLLC provides after-hours and weekend call coverage for emergencies by phone. The on-call provider may be reached by calling (919) 862-7633. Our provider does not provide inpatient treatment. If you feel your emergency requires immediate medical care, you may contact 911 or proceed to your nearest hospital emergency department, or Holly Hill Hospital located at 3019 Falstaff Road, Raleigh, North Carolina, 27610. (24-hour crisis line 919-250-7000).

### **Coordination of Care**

I understand that if I see more than one provider as part of my care/treatment, I will give permission to those providers to discuss my treatment for the purposes of referral, coordination of services and crisis/on-call services for as long as I am a patient of Katherine Peppers DNP, PLLC

I have read and fully understand my rights and responsibilities with Katherine Peppers DNP, PLLC in providing my care/treatment and agree to adhere to them and acknowledge that I have received a copy of the statement.

**Patient Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Signature of Patient/Parent/Guardian:** \_\_\_\_\_

**Relationship to Patient:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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