

Member:

Linda Myhre
587 Atlantic Hills Drive
Eagan, MN 55123

Categories:

Remodeling - General
Roofing

Services Performed:

Yes

* More Weight is given to a review where work has been completed.

Work Completed Date:

October 01, 2012

Hire Again:

Yes

Approximate Cost:

\$19,000.00

Home Build Year:

1984

Description Of Work:

Crest Exteriors took off our old siding, installed new vinyl siding, soffits, fascia and a new patio door. They also replaced some rotted wood on our deck and under the old siding.

Member Comments:

We called Crest after reading reviews on Angies List. We had already called three other siding places. One didn't call back at all, one called back but then never followed through and one gave us an estimate.

Scott Hurm, the sales rep for Crest, called back right away and set up a meeting at our home that was within a few days. It had to be after his regular work hours and he was there on time. He had brochures, pieces of siding and a book of color choices, all of which he left with us. He was able to give us a very detailed estimate, all within a few days of our meeting. His estimate, including taking down the old siding, haul away and replacing some old patio doors, was well below the other company's bid and in the ballpark of where we thought the job cost should be. We signed a contract with Scott. I lost our copy and when I told him that, the next day I had an email with a new copy.

Scott kept us informed as to when the crew would start. He kept us informed about the patio door order, which was a special order. The crew was able to start at the beginning of October, about three weeks after we signed the contract. This was fine with me, because my flowers were in full Fall bloom and I didn't want them trampled. Even when the crew started, they were very careful about our plants and shrubs.

Wade was our crew leader. He and his crew, mostly made up of his brother's and dad, were so polite and kept us informed of when they would arrive and when they left for the day. When we had any issues, such as questions about if something would be trimmed back or when we noticed they missed a piece of trim around a door, they IMMEDIATELY addressed those concerns. They came into the house to replace the patio door and were worried about dirtying the carpet. All of the guys were nice to my moose sized dog, who can be intimidating at times!

The work was done within three weeks. Everything was cleaned up and tidy, each day. The crew completed the punch list in an extremely timely manner. Scott was involved every step of the way. Neighbors have commented about the quality and appearance of our home.

If you want an absolutely great experience, from start to finish, go with Crest!

Part of
happiness
is giving

Overall**A****Price****A****Quality****A****Responsiveness****A****Punctuality****A****Professionalism****A**