

## U and Universal

Universal would like to congratulate Kaylan Newell, the recipient of the \$1000 Universal Marilyn Porter Scholarship! Kaylan plans to obtain her B.S. in social work through Liberty University. We would like to thank all of you who applied for the scholarship and wish all of you success!

### Did you know?

Everyone who receives services from Universal has a treatment plan. Person-Centered thinking is the guiding principle in developing the plan. This ensures that the plan is developed with the person, for the person, and is about the person. This makes it individualized. Universal provides Client Specific Training for staff for each individual receiving services.

Client Specific Training includes information about:

- Medical needs
- Behavioral concerns
- Communication needs
- Any other specific information pertaining to the individual served

The Client Specific Training also ensures that staff has reviewed the person served plan of care. If staff has questions about specific needs of the person, contact your supervisor for more information.