

This Warranty is applicable to the repair or replacement, of Parts*. Whether a Part is repaired or replaced is soley at the discretion of Mt Hope Heating & Cooling, Labour and Parts Exclusions are listed below;

*Warranty Exclusions:The Labour Warranty does not cover ANY Maintenance or lack thereof, related issues or:

- 1) Defects caused by events beyond our control, including but not limited to: Lightning, Flood, Earthquake, Fire, excessive Wind and other extreme weather events, Accidents, Misuse or Negligence, Noise issues unrelated to defective Equipment or nuisance calls
- 2) Failure to Maintain your Equipment in accordance with the Manufacturers specified Guidelines and Owners Manual(s)
- 3) Strikes by balls or other objects, Dirt, Dust, Animal excrement, Insects, Foliage or Algae growth
- 4) Roof leaks caused by ordinary wear and tear or water entering around a fitting, accesory or other material or products connected to your Equipment causing water damage
- 5) Also excluded is the Labour to replace a Heat Exchanger, Evaporator Coil, Service Valves, Liquid or Suction Pressure Switches, Compressors, Condensor Unit, Coil or Furnace or Refrigerant Loss caused by either including Schrader Valves
- 7) This 10YR Warranty does NOT apply to Humidifiers, Condensate Pumps, Air Cleaners or other Accessories
- ***Maintenance must be done in accordance with Manufacturers Guidelines to keep this Warranty in good standing***

 This Warranty is VOID if serviced by other than Mt Hope Heating and Cooling Ltd

| Customer Name: | Date: | |
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| *This Warranty is only applicable to the original Owner and is non-transferrable | | © 2013 |