

A KIM TURNER LLC COURSE

CRISIS COMMUNICATION SKILLS



PUBLIC SAFETY CALLTAKERS AND DISPATCHERS INCREASINGLY DEAL WITH CALLERS IN CRISIS.

This course explores communications techniques in situations like active shooter, suicidal caller, terrorist events or other major critical incidents where the caller is in crisis.

May 8, 2024 ● 0830-1630

Anaheim Police Department
East Substation
8201 E Santa Ana Canyon
Anaheim, CA 92808



Tuition \$149
CCN 1301-30873-23-002
Eligible for CalOES Reimbursement
ATA funding
Students earn 8-hours of CPT credit



WWW.THEKIMTURNER.COM