

Carolina Core FC Youth

Lines of Communication;

Your Thoughts, Comments, Questions or Concerns:

Should you have thoughts, comments, questions or concerns, at any time, please do not hesitate to contact us! We are here to help!

We have established specific lines of communication for your benefit, to help with the efficiency of finding out answers!

For best practice when dealing with a concern, please wait 24 hours before compiling your communications.

Please address thoughts, comments, questions or concerns in the following order:

1. Team Manager

For questions about your player's team schedule, game logistics, travel, team social activities, team administration, etc

- 1. Open PlayMetrics App
- 2. Click Teams
- 3. Select your team
- 4. Scroll to bottom to see Team Manager Info

2. Coach

For questions about your player's soccer development, on-field training, game preparations, team experience etc

- 1. Open PlayMetrics App
- 2. Click Teams
- 3. Select Your team
- 4. Scroll to bottom to see Coach Contact Info

3. <u>Registrar</u>

For general administrative questions, player passes, NCYSA registration, team fees etc

Elaine Swift, Head Registrar -

registrar@piedmonttriadfc.org

Lauren Olive, Assistant Registrar/Administrative Assistant - ptfcadmin@piedmonttriadfc.org

4. <u>Divisional Director</u>

REC u4-u19:

REC Director PTFC High Point

Gregg Weigel
gweigel@piedmonttriadfc.org
336.883.4362

REC Director PTFC Kernersville

Lauren Olive ptfcadmin@piedmonttriadfc.org 336.992.0089

JR ACADEMY u8-u10:

JR Academy Director

Carter Robbins crobbins@piedmonttriadfc.org

COMPETITIVE ull-ul9:

Director of Soccer Operations

For team questions, player development, scheduling: Josh Windley

jwindley@piedmonttriadfc.org

Please follow these lines of communication in order.

If you skip a step and contact the Directors or Registrar before contacting your team managers or coaches, we will ask you if you have spoken to them first.

This allows proper reinforcement of managerial roles and ultimately makes our coaches better and our club function efficiently.

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Mailing Address:

P.O. Box 333, Kernersville, NC, 27285

Ivey Redmon Office Phone:

336.992.0089

Phillips Park Office Phone:

336.883.4362

Club Administration:

ptfcadmin@piedmonttriadfc.org

 ${\tt Director}\ of\ {\tt Club}\ {\tt Development:}\ sponsorships\ \&\ marketing$

Josh Gillon

jgillon@piedmonttriadfc.org

Director of Communications:

Harry Sherwood

hsherwood@piedmonttriadfc.org

336-300-2447

Executive Director:

For club policies, club philosophy and club direction:

David Upchurch

Executive Director

dupchurch@piedmonttriadfc.org



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