



Nurture Animal Clinic
3070 Old State Route 32
Batavia, OH 45103
(513) 580-3133

Prescription Drug Policy

Thank you for entrusting your pet's care to Nurture Animal Clinic. Our primary concern is the health of your pets. To ensure the safe and responsible use of prescription medications, we have implemented the following Prescription Drug Policy.

1. Client-Patient-Veterinarian Relationship:

- A valid and current client-patient-veterinarian relationship is required for prescription medication dispensing. This relationship is established through regular veterinary visits and examinations.
- A thorough examination of the patient by one of our veterinarians is necessary before prescribing any medication. This ensures an accurate diagnosis and appropriate treatment plan.
- Regular follow-up appointments are essential to assess the effectiveness of the treatment plan and make adjustments as necessary.

2. Prescription Refills:

- Please allow 24 hours for prescription refills. Please call us at 513-580-3133 or email us at Help@NurtureAnimal.com for refill requests.
- Prescriptions can be picked up at our clinic during regular business hours.

3. Prescription Returns:

- Due to Federal and State Law, we cannot return any prescription products.

4. Controlled Substances:

- If a prescribed medication is classified as a controlled substance, additional regulations may apply. Their use is regulated by law. Our policy ensures compliance with these regulations and helps prevent misuse or mishandling of such medications.
- We must have a current examination with the patient within the past 6 months to refill a controlled substance prescription.

- New controlled substance prescriptions must be written at the time of an examination.

5. External Prescriptions:

- If you wish to fill a prescription outside of the clinic or our online pharmacy (<https://nurtureanimal.greatpetrx.com>), we will provide a written prescription. Pet owners must pick up this written prescription from the clinic – we cannot mail or email it.
- We cannot call prescriptions into external pharmacies to decrease the risk of filling errors.

6. Responsible Medication Use:

- Clients are urged to use prescribed medications responsibly, following the recommended dosage and treatment duration. Do not stop administering a prescription product without consulting a veterinarian first. Do not share medications between pets unless explicitly instructed to do so by a veterinarian.

7. Policy Acceptance:

- By scheduling an appointment with us, clients acknowledge and agree to abide by this Prescription Drug Policy.

We appreciate your understanding and cooperation with this policy, which ultimately allows us to deliver the best possible service to you and our entire client community. It is designed to prioritize the health and well-being of your pets, and we are here to support you every step of the way.