

West Ham United Supporters' Club

Members' Code of Conduct

1. The West Ham United Supporters' Club ("the Club") does not tolerate any form of harassment or victimisation and expects all of its members, employees, and guests to treat each other with respect, courtesy and consideration.
2. All members of the Club are expected to read and agree to act in accordance with this Code of Conduct as a condition of accepting membership of the Club. Membership may be removed or suspended for failing to do so.
3. All members of the Club are expected to:
 - treat other members, guests of members and staff of any venue that is hosting an event for the club with dignity and respect;
 - ensure that any guest that they bring into a club event adheres to this Code of Conduct and accept that they hold responsibility and are accountable for the conduct of any of their guests
 - discourage any form of harassment by making it clear that such behaviour is unacceptable; and
 - support other members who feel that they have been subject to harassment.
4. "Harassment" includes in particular the following conduct, however carried out (including online):
 - verbal or physical bullying or threats
 - sexual harassment including unwanted physical conduct, sexually explicit remarks or sexual assault
 - racist behaviour or comments
 - homophobic behaviour or comments
 - victimisation
 - religious or disability motivated abuse
5. If you wish to complain about harassment within the Club, you should consider trying to resolve the matter informally. If such resolution is unsuccessful you can make a formal complaint in writing to the Committee at membership@whusc.co.uk
6. For informal advice, including in relation to how you make a complaint, you can contact the Chairman, Andy Read at membership@whusc.co.uk