

If any abnormality arises during use, please check the following points:

PROBLEM	SYMPTOM	CHECK THIS	REMEDY
No power	Display can not light up.	Batteries are exhausted.	Replace with new batteries.
		Batteries are inserted incorrectly.	Insert the batteries correctly.
		Adapter is inserted incorrectly.	Insert the AC adapter correctly.
Low Battery	Lo & shows	The battery is too low.	Replace with new batteries.
Error message	E 1 shows	The cuff is not wrapped or wrapped incorrectly, or the cuff air plug is loose.	Refasten the cuff and insert air tube plug correctly then measure again.
	E 2 or shows	Excessive body motion (such as shaking of the arm with the cuff on) or weak Pulse is detected during measuring.	Relax for 5 minutes. and then keep still, measure again.
	E 3 shows	Pulse is not detected during measuring.	Loosen the clothing on the arm and then measure again.
	E 4 shows	The measurement failed.	Relax for 5 minutes and measure again.
	E5 shows	Failed to communicate with the server	Try a place with better signal, or contact customer service
	E6 shows	Radio communication failure	Contact customer service
	EExx shows	Hardware error (xx can be some digital symbol,such as 1, 2, etc.)	Turn off monitor and measure again. If EEx still appears on the display, please contact the retailer or our customer service.
Warning message	out shows	Out of measurement range	Relax for a moment. Refasten the cuff and then measure again. If the problem persists, contact your physician.

NOTE: If the product still does not work, contact Transtek Customer Service. Under no circumstance should you disassemble or attempt to repair the unit by yourself.