

Error Prompt

Error	Description	Solution
.11	Overload error. The device will power off.	Check with your telecom operator for SIM card status.
	Low battery error. The device will power off.	Replace all four batteries in the same time. Please purchase the authorized batteries for replacement.
	Failure to pair-up with the system.Or Data transmission error.	1. Move the scale to a strong signal place. 2. Check with your telecom operator for SIM card status.
	Query signal timeout.	Reinstall the batteries. Move the scale to a strong signal place.
× (IIII) lb	No SIM card information was found.	Check with your telecom operator for SIM card status.
	Eeprom checks failed.	Contact local Transtek team.