



## **Aboriginal and Torres Strait Islander Family Wellbeing Program Support Worker**

### **Position Description**

**Hours of work:** 38 hours per week (Monday – Friday 7.30am – 4.30pm)

There will be a requirement of after hours and weekend work from time to time also.

**Reports to:** Board of Directors and CEO

**Supervised by:** ATSI Family Wellbeing Program Case Manager

**Liaises with:** All other Girudala staff members, Herbert Street Family Medical Centre and relevant external agencies and support networks.

**Geographical location for service provision:** Bowen, Collinsville, Proserpine, Cannonvale and Airlie Beach

**Length of funded service:** 2017 – 2021 (5 years)

**Award:** Social and Community Services Level 2. Paypoint 4. Grade 1 Year 3 + penalties

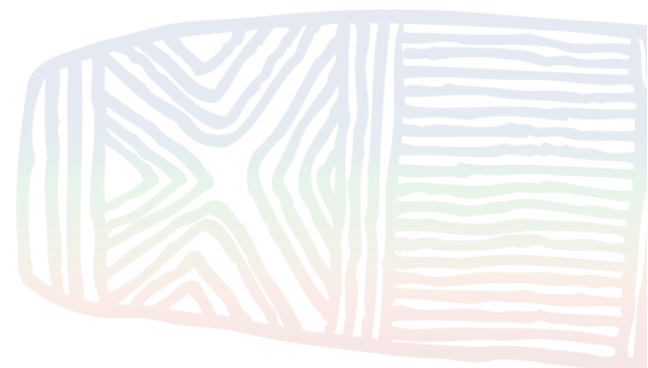
### **Objective of the service**

The Aboriginal and Torres Strait Islander Integrated Family Wellbeing Service Program will deliver timely and effective support to families to achieve improvements in safety and/or protection from harm; and improve life skills to deliver the following outcomes:

1. Wellbeing of Aboriginal and Torres Strait Islander children and families is improved
2. Aboriginal and Torres Strait Islander children are safer
3. Efficient and effective services for Aboriginal and Torres Strait Islander children, families and communities
4. Make a significant contribution to the reduction in the number of “at risk” Aboriginal and Torres Strait Islander children in the tertiary child protection system within specific catchments

### **Duties**

- Manage structured program and activities in conjunction with Family Wellbeing Case Manager and other Support Workers
- Attend meetings that pertain to the service provision of Family Wellbeing Services
- Keep qualified and relevant client case notes for the client support purposes through ARC data reporting system





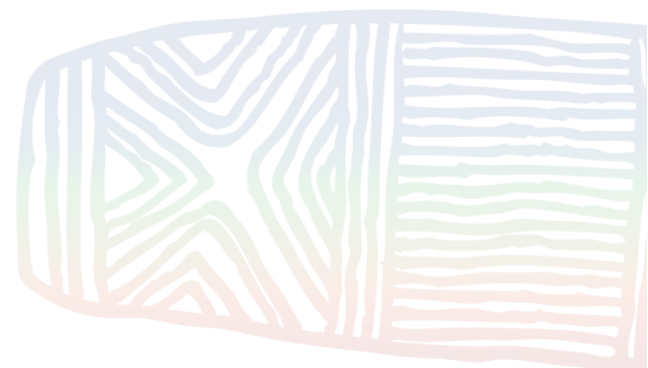
- Assist in organizing and participate in the community events coordinated by Girudala Co-op such as NAIDOC and the Community Christmas Party
- Undertake training that would be relevant to the position
- Ability to conduct regular home visits to clients
- Undertake responsibility to develop a rapport with community members that require Family Wellbeing services
- Obtain appropriate information to assist clients to make informed decisions and lifestyle choices
- Liaise and network with other likeminded service providers for the benefit of the client
- Support clients to seek and continue visits with other service providers
- Assist in coordination of Family Wellbeing retreats
- Support our clients to achieve Early Childhood Learning milestones
- Support our clients to achieve good parenting practices

### **Additional Responsibilities**

- Have the ability to work in a team environment (showing respect to other Staff, Directors, Members and Clients)
- Wear uniforms, showing good grooming and deportment
- Be punctual and regular for work
- Have ability to engage families in activities that promote good family and individual practices
- Understanding of OH&S and Equal Employment Opportunity Act or the ability to acquire knowledge of

### **Highly Desirable**

- Be in good physical and psychological health
- To be computer literate
- To be an exceptional communicator and broad thinker
- To be able to use initiative and common sense
- To be mindful and respectful when using the organisation's resources and assets





## **Essential**

- Open C class drivers licence
- Working with Children/Blue Card or the ability to obtain one
- Federal Criminal History check or the ability to gain one
- Senior First Aid Certificate

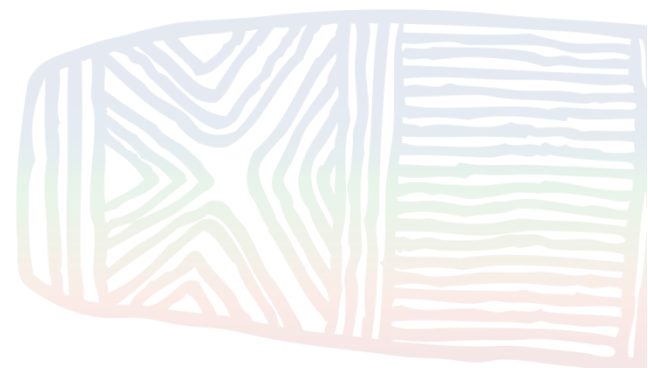
## **Background**

Aboriginal and Torres Strait Islander family wellbeing issues have been a point of contention for well over a decade. Since 2004, Girudala has been working with families addressing many issues that relate to physical, social and emotional wellbeing of our community members.

In 2016, Girudala collaborated with Marabisda Inc in Mackay and Mudth-Niyleta Aboriginal and Torres Strait Islander Corporation in Sarina to successfully tender for the Family Wellbeing Service delivery in the Whitsunday, Isaac and Mackay regional council areas. This tender is through the Department of Communities, Child Safety and Disability Services.

The Department's investment in Aboriginal and Torres Strait Islander Family Wellbeing Services aims to offer vulnerable Aboriginal and Torres Strait Islander families a coordinated mix of services to address multiple levels of need and build a family and community capacity to safely care for and protect their children. An integrated service response to families requires holistic and strengths based responses to:

1. Assess a family's needs and help build family capabilities and connections
2. Use a culturally holistic case management approach to coordinate services for families
3. Leverage support for a family from multiple service providers and promote collaboration, informal exchange, joint planning, shared resourcing and the development of formal (and informal) partnerships amongst community controlled and mainstream service providers
4. Offer personal support and development including information and advice, parenting skills development, kinship connections, budgeting and household management skills development
5. Deliver practical services that address a specific need in the family
6. Provide direct clinical and/or therapeutic counselling, emotional support and healing practices within a cultural framework
7. Enable community leadership, participation, networks and action
8. Children and families and their participation in the decisions that shape their future are at the centre of all integrated service responses.





## **Aboriginal and Torres Strait Islander Family Wellbeing Program Support Worker**

### **Key Selection Criteria**

Your application for this position must specifically address each of the selection criteria listed below. It should also contact the name and telephone numbers of at least two referees, one preferably your current supervisor, who may be contacted with respect to your application. If your application does not address these KSC, it will not be considered.

**SC1.** Do you have any experience working with Aboriginal and Torres Strait Islander families within the Child Safety sector?

**SC2.** Do you have any experience in case planning and case managing clients?

**SC3.** What is one strategy you would use to successfully engage Aboriginal and Torres Strait Islander families to work with you?

**SC4.** What is your understanding of child safety support agencies available in the Whitsunday, Isaac and Mackay regions?

**SC5.** Can you explain how you have the ability to carry out duties in a working environment supporting proper workplace practices that includes equal employment, anti-discrimination, workplace health and safety and ethical behaviours?

**SC6.** What do you know about Girudala?

**Aboriginal and Torres Strait Islander people are strongly encouraged to apply.**

