What's covered?

OCCOOO I want to upgrade my boiler.

If your boiler breaks-down and is deemed uneconomical to repair and you want to upgrade to a new **Glow-worm** A-Rated boiler any-time within your first year of cover assuming your plan is paid in-full, pflushpro shall deduct the value of your fully paid Warm Cover Plan in-full excluding the VAT.

£207.50 off the cost for supplying and installing a new A-Rated Glow-worm boiler with 10 Years warranty

This deal is restricted to the following popular models suitable for most households: **Glow-worm 25c, 30c & 35c** Other boiler deals are available however the reductions and warranties are not as generous.

OCOOCOO Supply of parts and installation.

If your existing boiler has been accepted onto the Warm Cover Plan and it subsequently requires a replacement part/s following a break-down' pflushpro shall source, supply and install the part/s required to effect the repair subject to availability, you shall only be charged for the supply of the replacement part/s, your Warm Cover Plan takes care of the installation/s.

Only the replacement part/s which are supplied to pflushpro from our list of approved suppliers shall be installed.

OCCOOOCO Supply of parts and installations in year 2+.

Following on from your first full year of being on the Warm Cover Plan, in year two and subsequent years if you remain on the Warm Cover Plan and your existing boiler requires a replacement part/s following a break-down' pflushpro shall source, supply and install the part/s required to effect the repair/s subject to availability.

For all installations in year two and subsequent years' you shall only be charged for the supply of the replacement part/s plus an installation fee at a flat rate of just **£60.00** per part installed, your Warm Cover Plan takes care of the bulk of the installation charge/s so no surprise bills, all repair work/s are itemised prior to being authorised by you and undertaken by pflushpro.

0000000000 If your boiler is 8+ years.

Boilers in excess of 8+ years are usually prone to break-down or intermittent malfunction/s' especially if they have had missed service or maintenance programs, pflushpro cannot carry-out repairs on boilers of this age or apply any reduced rates for parts or installation beyond your first year of being on the Warm Cover Plan.