

## What's covered?

### **Boiler Connections and Isolation Valves.**

The connections beneath your boiler can be very complexed and also may have been set to a specific position by the installation engineer in-line with the manufactures instructions.

You may cause serious damage to your boiler if they are altered or modified in anyway or if the boiler casing is removed by any un-qualified person/s that is not also Gas Safe Registered which is a criminal offence' so to keep you safe' pflushpro have now added boiler connections and isolation valves within this Warm Cover Plan.

Please Note: Many manufacturers locate the heating system "Filling Loop" directly under the boiler as part of the controls to allow for the re-pressurisation of the heating system as and when the pressure drops' the use of these are perfectly permissible and should pose no risk to you if utilised correctly.

**Please consult your boiler manual to identify the Filling Loop or the location of any Isolation Valves (Flow, Gas, Cold & Return).**

### **TRV'S & Lock-shields.**

Thermostatic Radiator Valves (TRV's) & Lock-shields which are under 12 months old and have been supplied or installed by pflushpro shall be replaced free of any additional charges in the event of a malfunction.

Thermostatic Radiator Valves (TRV's) & Lock-shields which are over 12 months old shall still be replaced in the event of a malfunction' however a flat charge of £16.00 Inc VAT will apply for each TRV or Lock-shield replacement.

The bulk of the installation charge/s are already taken care of with your Warm Cover Plan so you have no surprise bills to worry about.

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*Let's get you warmed up!*<sup>™</sup>