



**NC APCO Meeting
May 8, 2020 10:00am**

Chapter meeting was held virtually due to the COVID-19 Pandemic restrictions

Meeting called to order by President Grayson Gusa

88 participants when meeting was called to order

Roll Call – Christine Moore

Jeryl Anderson
Byron Burns
David Dodd
Greg Dotson
Travis Essic
Missy Ezzell
Janet King
Lori Laughlin
Andrew McKenzie
Melanie Neal
Randy Surratt
Sara Templeton
Tracey Trogdon
Herman Wiess
Elton Wright

Welcome – Grayson

Recognitions – Grayson Gusa

- Corporate Sponsors – Thank you for all your support through these trying times!
 - **AT&T**
 - **Carolina Recording Systems**
 - **Horizon Consoles (Division of SBFI)**
 - **Motorola Solutions**
- Past Presidents
- RPL current or pending
- CPE current or pending
- Chapter Life Members
- Recognition – APCO International Membership 3 members joining us online to observe the meeting today.

- **Susan Stowell Corder** – Director of Member Services for APCO International
 - **Rebecca Hull** – Member Services Coordinator
 - **Lori Rebuck** – Member Services Coordinator
 - **Crystal Lawrence** – Communications Center and 911 Services Manager
- Frank Thomason and Derrick Duggins recognized as representatives from APCO International.
 - Rick Thomas of Apex Police Department, Past NC APCO President was recognized as a Senior Member of APCO International, pin and letter will be presented in our next in-person meeting. Rick thanked Grayson Gusa and Randy Surratt for their hard work on the paperwork for this honor.
 - Jan 17 was the last in person meeting, Stephanie and Brett stepped down from their positions. Several applications were received however after reviewing all of the applications Tracey Trogdon from Fayetteville Police Department was chosen to fill the position of Second Vice President to and Ray Gilleland agreed to be appointed as Immediate Past President to replace Brett Wrenn. Christine Moore was appointed to First Vice President replace Stephanie Connor.

A virtual board meeting was held in April and these members were sworn in by International APCO Board representative David Dodd.

Meeting minutes were voted on (Article 3 of APCO Bylaws has been enacted). Minutes have been posted on the Chapter website; the Executive Board voted to approve the minutes in yesterday’s meeting (May 7, 2020).

Treasurer’s Report – Lori Laughlin

Checking Account	\$4645.30
Symposium Account	\$3272.47
Scholarship Account	\$1432.00
Money Market Account	<u>\$50057.72</u>
Total	\$59407.49

Executive Board voted to accept the Treasurer’s Report during the meeting held yesterday, May 7, 2020.

Announcement:

International APCO 2020 Conference will be held in Orlando, FL in August

Executive Council -- David Dodd

Next meeting will be on May 20, 2020, the East Coast Board of Directors have shared minutes with the East Coast board members. One item on the agenda is the long-term strategic plan which the push for reclassification for telecommunicators. Another item is the budget for next year which includes a modest increase in membership dues (\$1, \$2, \$3 increase depending on the membership). The Executive Board voted to have David

express we will not support an increase next year due to the budget concerns from the pandemic this year. David discussed that some terms will be up, and positions will be up for election. Compassionate Care initiative had previously been placed under the Management Committee but the representative that was responsible stepped down so this has been set aside for now until it is placed under another committee. As of now the International Conference is still on but it may be rescheduled due to the pandemic issues. David gave an update on lodging possibilities if members are attending. David also mentioned that there are volunteer opportunities for members if they are interested.

Commercial Partners – Byron Burns / Elton Wright

Byron – there is not a lot of new information to report. Have been having monthly meetings. Byron also thank Corporate Sponsors for stepping up this year and providing sponsorship and support throughout this year especially due to the lack of income from the conference and trainings.

Elton – did not have anything to add

Membership Update – Grayson Gusa

This year's numbers are in line with last year's membership numbers. As of yesterday, the totals were:

76 Associate Members
603 Full Members
13 Commercial Members
815 Online Members
Total Membership: 1507

Committee Reports:

Training – Jeryl Anderson

-NC APCO has postponed the upcoming Supervisor Training class at Davey County 911. When date has been updated, it will be sent out.

-NC Telecommunicator Symposium has been rescheduled for October 11 -14, 2020 at the same location in Greensboro. This will feature a new track of training for managers and directors. There will also be a one-time Vendor Hall. We will have Tyrell Morris as one of our special speakers.

-Please save the date for the Symposium, as we will also post dates for other trainings. If you would like to host a class, please contact Jeryl. Jeryl reminded everyone of the In-Service Training deadlines for this year.

Reminder to General Instructors to do 1 hour mandatory online training.

Compassionate Care – Janet King / presented by Christine Moore

Maegan Speciale - She is a Volunteer Firefighter with Grantsboro Silverhill Fire Dept. She was struck by a car while on an active call for a vehicle accident and has a long road to recovery. She is the granddaughter of Craven County State

Rep. Michael Speciale. (If Vic is present he may have an update of Maegan)
***Vic Williams gave an update on Maegan's recovery.*

Nancy Via (Wake Forest University telecommunicator) - Her mother passed away.

Kelly Braxton (Fulltime TC w/UNC aircare and partime TC w/Randolph County) - Family home and business destroyed by tornado

Please make contact with me or board members with any requests for cards to be sent and I will take care of mailing a card. The name, address if possible, some information about the situation, etc.

Historical Committee – Randy Surratt

- Congratulations to Rick Thomas for being recognized as Senior Member.
- Randy said that there are many members that qualify, and he is still working on paperwork to present others for this recognition.
- Randy acknowledged Rick Thomas for creating the Historian position when he was NC APCO President.
- Randy recognized veteran telecommunicators that recently passed away, Harry Houston of High Point and Jimmy Frazier of Guildford County.

CJIS Report – Steve Lingerfelt

March meeting was cancelled due to COVID.
Legislative update will be posted to the website.

Interagency Communications Representative – Lewis Cheatham

- no report

Regional Ambassador Reports

Region A --Herman Weiss

Carterett County – 2 vacancies, ESINet moved to mid July, training with social distancing enforced

Nash County – no openings and doing well during the pandemic, new CAD, no training due to COVID-19 and prayer request for all first responders and their staff. Current 911 Dispatch course ends April 30th and the next class begins in September

Region B – Sarah Templeton

Wake Forest – still has 1 opening

Raleigh/Wake and Wake County Sheriff are still working on the state's hosted call handling solution

Holly Springs is also working on the state's hosted call handling solution

Region C – Chad Deese

no report

Region D – Janet King presented by Christine Moore

Christine Moore - Guilford Metro: GM911 has 8 vacancies in the Emergency Communications Division. We have 1 vacancy in the Technical Services, or Radio Shop, Division. We have 1 vacancy in the Administration Division. We postponed our TC Week festivities until the fall. We were able to promote Tykia Johnson to our Administrative Fiscal Manager position on March 16th. We are in the beginning stages of implementing the US Digital Designs Phoenix Station Alerting. We are in the beginning stages of upgrading our radio consoles to the Motorola MCC7500E.

Dennette Lilly Wake Forest University : They have hired for one position before Wake posted a hiring freeze. WFU welcomes Shaun Love to our team.

Stephanie Chatman Burlington Police/Fire Communications: Burlington Police/Fire Communications is continuing to operate at full staffing. Due to COVID-19 we have segregated our staff into 3 separate rooms in hopes to slow down any cross contamination. There were a few bumps in the road initially, but we pushed through and still operating fine. We currently have (2) PT employees in training and (5) applicants in our hiring process for FT positions. We anticipate hiring (4) of them by this early summer.

Janet King Randolph County - Congratulations to part time 9-1-1 telecommunicator, Lane Sapp. Lane is a 4th grade teacher at Ramseur Elementary School. Lane was nominated by her school in March 2020 for Beginning Teacher of Excellence for Elementary Schools. On Monday, May 4, 2020 Lane was notified that she has been chosen as the Beginning Teacher of Excellence for Elementary Schools for the Randolph County School System! Congratulations Lane!!

On Monday, April 13, 2020 Randolph County part time 9-1-1 telecommunicator, Kelly Braxton , (Kelly is full time telecommunicator with UNC Aircare) husband John Paul and family suffered a great deal of damage to their home and to the Braxton family business which was totally destroyed by a tornado that struck the home and business. Kelly and her family are still working to rebuild their home and family business. A GoFundMe.com account has been established titled " John Paul and Kelly Braxton, organized by Justin Whitfield". If you would like to donate to the rebuilding of their lives, the Braxtons would greatly appreciate your support.

Melanie Neal requested prayer for Pam Collins and her husband, Rocky who is LEO and was involved in an accident this past week. Please remember Pam, Rocky, and LEO partner in prayers.

Region E – Ray Gilleland presented by Tracey Trogdon

Charlotte Fire – six vacancies with pending offers. CONGRATULATIONS to Telecommunicator of the Year Collin Stansbury and Supervisor of the Year Melissa Brownsburg. The department is also in the process of a consolidated CAD Study. The department is completing a promotional process for supervisor positions.

Rowan County – no openings but they are also under a hiring freeze

Mooreville PD – 4 full-time and 3 part-time positions are open and they are in immediate need staffing

Union County -- Completed renovation to main 911 center and have moved back in to the main center

Region F – Greg Dotson

McDowell County – One Part-time position open; looking to go live with ESINet in July if all goes well

Polk County – 1 full-time position open; welcome back to James McGuinn who has returned from medical leave

Hendersonville PD – fully staffed; CONGRATULATIONS to Jeff Tweed for 34 years of service, Jeff will be retiring May 31

Mitchell County – Their new facility has been completed and the go live date is May 20

Rutherford County – just filled 2 positions; Isothermal Community College is offering a NC Sheriff's Standards Telecommunicator Class beginning May 24

NC 911 Board Updates – Grayson Gusa announced that Melanie Neal has officially been sworn in as the NC 911 Board Representative for NC APCO Board.

Melanie Neal – Thank you to the board for the confidence in asking her to represent the APCO Board. The statewide rollout for the ESINet project has been put on hold due to the pandemic and it does not present a contractual issue as Melanie verified same last month.

Pokey Harris – Congratulations to Melanie Neal. Virtual meetings will continue until in person meetings can resume. Pokey spoke about ESINet, NextGen, and GIS projects that are currently being worked on. Pokey also spoke about the COVID-19 Pandemic and the impact it is having on 911 centers. 911 Center managers should be receiving their distribution letters in May. PSAP Manager's meeting is possibly going to be moved to October depending on conditions at that time.

New Business:

Grayson Gusa – MOA has been made between NC APCO and NC NENA chapters to help us define roles and responsibilities of each group for NC Public Safety Telecommunicator Conference.

Grayson Gusa – Contracts and proposals have been made and we are working on the final contractual details so that we can announce the location of the 2021 NC Public Safety Telecommunicator Conference.

Grayson Gusa – NC APCO/NENA Listserv will transition from Yahoo Group to Google Groups. This will begin later this month and hopefully be completed by July 2020. You will need to sign up to the new group so look for email notifications to do this.

No comments from board members.

Frank Thomason – If anyone has anything for the upcoming International Board Regional Meeting please contact Frank.

Grayson addressed the members participating in the meeting from the International Board; they had nothing to add but thanked Grayson for allowing them to participate.

NC Chapter of APCO Meeting Adjourned.