

ACH Fee payments to Harbour from clients

1. Go to Harbour website (www.harbourinv.com) → under CLIENTS click Helpful Links



(<https://harbourinv.com/clients/helpful-links/> - link directly to webpage)

2. Scroll down to bottom of page and click on Smart Pay Express for ACH Payments

- a. **For a One-Time payment** → click Pay Now

- i. Pay To → Client Advisory Fees

Pay To *	<input type="text" value="Client Advisory Fees"/>
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- ii. Payment description → Financial Planning Fee

Payment Description *	<input type="text" value="Financial Planning Fee"/>
Advisor Name *	<input type="text" value="Heather Foster"/>

- iii. Address → Client Address

- b. **To set up recurring payments** → click Create Account

- i. Complete information and you will be sent an e-mail from Madisonclientservices@firstbusiness.com with a temporary password. Go back to the log in screen and use your e-mail address and the temporary password to log in.

- ii. Once you log back in, follow the prompts to Make a payment.

1. Pay to → Client Advisory Fees
2. Payment Description → Advisory Fee, Financial Planning Fee.....

3. After you have entered the payment information click continue to review the information and ACH authorization Agreement.

4. Click Agree & Submit and the next screen will be a transaction receipt. The client will have the option to “save receipt” or “print receipt” for their records.

The client will receive an e-mail from donotreply@harbourinv.com confirming the payment that was processed.

The transaction will show up in the client bank account as: “Harbour Investments WEB PMTS VVW *Client Name*”.