Agreement for Dispatch Services



This agreement made as of this day ConnectION Logistics LLC.

,2024, by and between

CONNECTION LOGISTICS

And

(contact name) of

(Company name), hereinafter referred to as

client.

Whereas, Client is a Carrier/Owner operator, desiring to retain ConnectION Logistics LLC to provide dispatching services.

Whereas, ConnectION Logistics LLC is a transportation dispatcher handling the necessary paperwork between shippers and the clients.

The client must prior to the implementation of this agreement furnish to ConnectION Logistics LLC the following:

- 1. A copy of Client's Certificate of Authority
- 2. Proof of Insurance Certificates
- 3. A Signed W-9
- 4. This Agreement form completed, dated, and signed.
- 5. A Signed Power of Attorney
- 6. Copy of license

2. STATEMENT OF WORK

ConnectION Logistics LLC will:

- 1. Book loads on the client's behalf.
- 2. Send rate confirmations to clients by 6pm.
- 3. Find freight that best matches the profile for the client.
- 4. ConnectION Logistics LLC, will Fax/Email to shipper/broker the clients Authority, W-9, Proof of insurance, and order insurance certificates if required, along with any other required documentation.
- 5. Handle the setting of appointments if necessary.

- 6. Prepare directions to shipper/consignee, if necessary.
- 7. Provide access to our rates and shippers depending on location of truck
- 8. Assist with any problems that arise in the transit of the load, when necessary, within our capabilities. Client is responsible for own equipment; we can direct you to a service that may be helpful.
- 9. All load information is available to client at all times, ConnectION Logistics LLC will hold on to the dispatch, accessorial information, etc. Until the load is completed.
- 10. Upon forwarding the final load confirmation, and emailing/uploading all documentation to the client, the services of ConnectION Logistics LLC have been fully performed.
- Book and communicate load information to the drivers between 8am and 7pm Monday-Friday. Client will reach out to broker for any issues regarding the load after 7pm.

Obligations of Dispatcher

- Dispatcher agrees to handle paperwork, phone, email, and fax to and from the broker or shipper to tender commodities or shipments to client for transportation in interstate commerce by client between points and places within the scope of clients operating authority.
- 2. Dispatcher bears no financial or legal responsibility in the transaction between the shipper, client agreement.
- 3. Dispatcher will: 1. Make a 100% effort to keep client's truck(s) loaded.
- **4**. Client will be contacted about every load offered and found; client is not to cancel load after booked.
- 5. Invoice the client at the time of service, also provide a copy of each load confirmation sheet, client is being billed for; 10% of gross revenue.

Obligations Of Client

1. Client gives ConnectION Logistics LLC authority to provide his/her signature for rate confirmation sheets, invoices and associated paperwork necessary for booking cargo and billing purposes.

- 2. Client agrees to collect payment from the shipper promptly, following receipt of a freight bill and proof of delivery of each shipment to its assigned destination, free of damage or shortage. The amount to be paid by Shipper to Client should be established between the parties on a per shipment basis prior to commencement of each individual shipment. A load confirmation including details of shipment and revenue to be paid will be supplied via fax or email by shipper to client. Confirmation will be signed by ConnectION Logistics LLC and returned via fax or email to shipper.
- **3.** Client agrees to notify via portal ConnectION Logistics LLC when they arrive at shipper.
- 4. Client agrees to notify ConnectION Logistics LLC once loaded.
- 5. Client agrees to notify ConnectION Logistics LLC once they arrive to the receiver.
- 6. In the event of a breakdown, Client is responsible for contacting roadside. We recommend signing up with a roadside company and issuing that contract info to your driver. Client is responsible for payment of any needed repairs.
- 7. Client, no driver is allowed to cancel once load is booked.
- 8. Client is responsible for obtaining all permits.

Consideration

1. The Client agrees to pay ConnectION Logistics LLC a refundable deposit of Five hundred dollars (\$500.00). This is required to be paid and will be held while at service with us. And is to be paid before the initial dispatch and will also serve as payment towards your last week of service this is to make sure that we are paid by YOU!! And you don't run off without payment, as we do have to wait and depend on you to pay us. But do advise the \$500 is refundable to you as long as the agreement is not broken. These rates will be required to be paid to ConnectION Logistics LLC as per the conditions of the agreement. (I.e., a 30-day subscription). A

5-day grace period will be allowed before the account becomes overdue. At 13 days the account will be suspended and a reactivation fee of (\$50) will

apply in addition to any overdue fees. After 30 days the account may be placed for collection. ConnectION Logistics LLC will invoice the Client as per terms of agreement via email, US mail, or faxing said invoice. Payments can be made to ConnectION Logistics LLC by Zelle, ACH, or Direct Deposit. Once the payment is processed the Client will be sent a confirmation receipt via email or portal.

Additional Provisions

- Once a load has been set up for the Client and information has been given, it will be the responsibility of the client to handle directly with the shipping party any problems, issues, delays, overages, shortages, damages, or billing and collections issues, unless, you have made arrangements for additional services from ConnectION Logistics LLC.
- 2. In no event will ConnectION Logistics LLC be liable for any incidental, consequential, or indirect damages for the loss of profits, or business interruption arising out of the use of service.
- 3. We do not guarantee a minimum gross amount for trucks under our dispatch service but our weekly gross quota is \$5,000. Each truck, however, is able to gross more depending on how hard the driver is willing to work.

Termination

- 1. Our Agreement terms are 3 months minimum.
- 2. Agreements terminated by Clients before 3 months forfeits their deposit.
- 3. If Client chooses to have multiple dispatchers as well as ConnectION Logistics LLC Agreement will then be terminated and deposit forfeited and a reactivation fee of (\$50) will apply for further services.
- 4. If Client chooses to dispatch his/herself other than ConnectION Logistics LLC Agreement will then be terminated and deposit forfeited and a reactivation fee of (\$50) will apply for further services.

Disclaimer

ConnectION Logistics LLC is not responsible for:

- 1. Billing issues
- 2. Load problems
- 3. Advances (all advances will have to be handled directly between client and shipper/broker)
- 4. Handling and storage of paperwork (All documents will be sent to client unless other arrangements are made)
- 5. DOT Compliance issues.
- 6. Spike insurance

Governing Law

This agreement Shall be governed by and construed in accordance with laws of the state of New York without giving effect to any choice of law or conflict of laws provision or rule (whether of the state of New York or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than those of the state of New York.

Jurisdictions And Venues

ConnectION Logistics LLC and the Client hereby consent to and agree to submit to the jurisdiction of the federal and state courts located in Long Island, New York. In connections with any claims or controversies arising out of the agreement. IN WITNESS WHEREOF, the parties hereto have executed this agreement as the date written.

DATE:

(PRINT COMPANY NAME ABOVE)

(SIGNATURE OF REPRESENTATIVE ABOVE)

(PRINT REPRESENTATIVE NAME/TITLE ABOVE)

DATE:

ConnectION Logistics LLC

(CONNECTION LOGISTICS LLC REPRESENTATIVE)

(PRINT REPRESENTATIVE NAME/TITLE)