Company: Bestriptech Solutions Private Ltd

Incubated at Manipal University, Karnataka



# GoYaana

### Next-gen SaaS platform to empower travel & hospitality businesses

"We started GoYaana with a vision to enable every brick-and-mortar travel & hospitality businesses to regain their share of \$800Bn market through Next-gen D2C (direct-to-consumer) technologies"

### Trusted & Supported by:



### All-in-One Guest Experience App for your hotel

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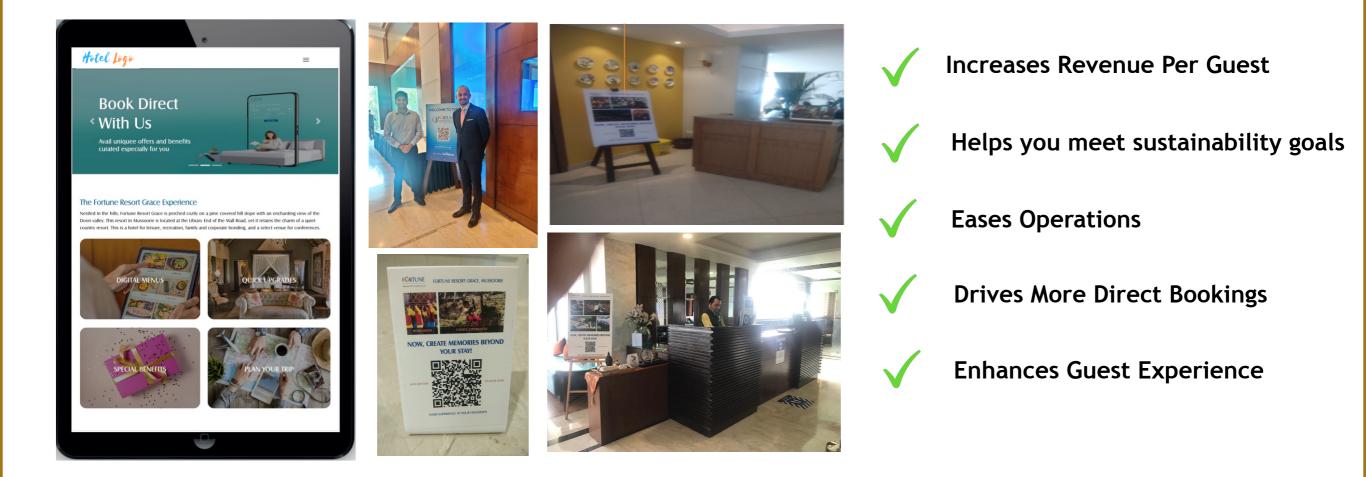
Digitising Menus & Service Directory Up-Selling Experiences Upgrades & Offers Brand communication Guest Reviews & more

Powered by

GoYaana

# Not just an App - a SuperApp for hotels

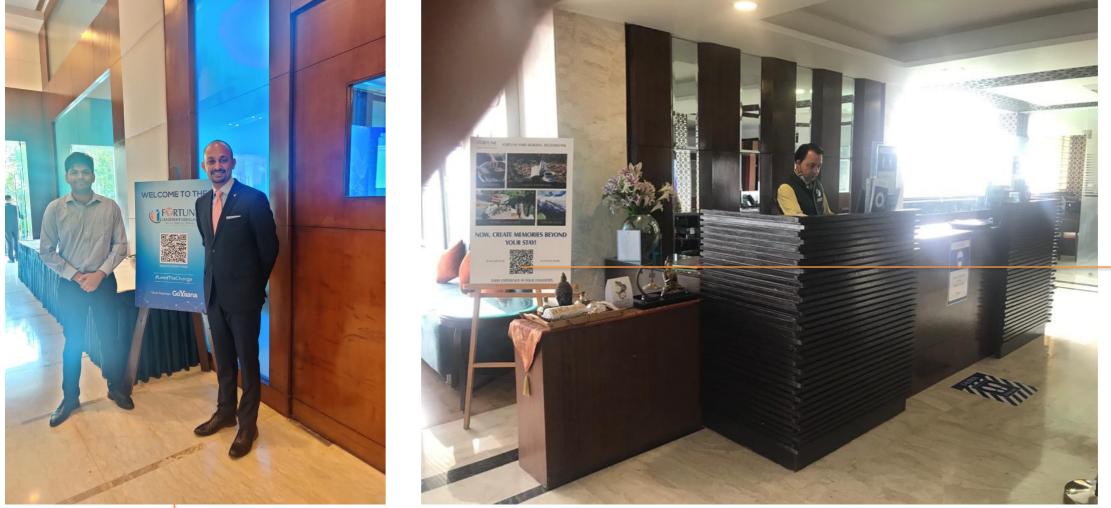
GoYaana's "SuperApp" unifies every guest touchpoint into a single interactive QR code based mobile App that includes - digitalised menus, up-sell local and in-house experiences & offers, guest-staff communication, Spa/Banquet/Table booking, guest requests, merchandising and more.



# **Eases Operations**

- 1. Guest check-in to the hotel and front desk need not have to detail about every service and the experiences any more.
- 2. Guest scan QR codes to know more details and they explore on mobile
- 3. From digital menus to guests requests, everything your guests need is here.



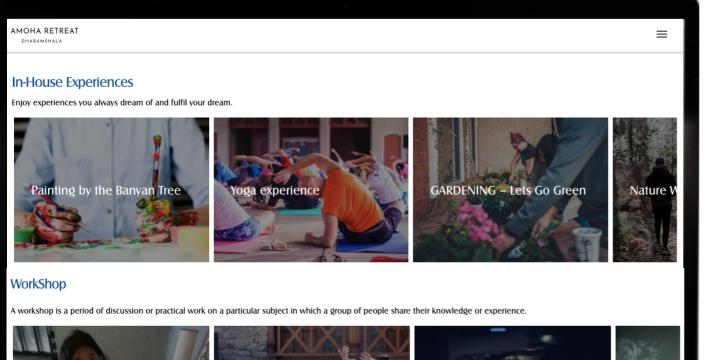


Easy access to guests when front desk staff is busy



### **Generates more Revenue - Experiences**

**Up-sell every experience at hotel** - IN-HOUSE, DINING, LOCAL experiences and unique WORKSHOPS eg: Pool Side Dinner, Art Class, Trekking.



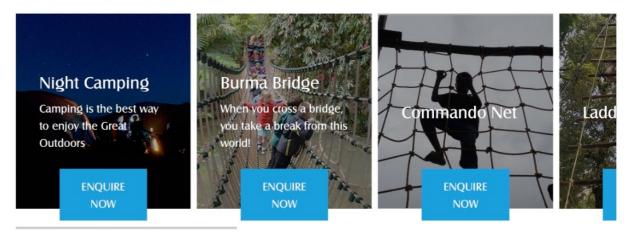






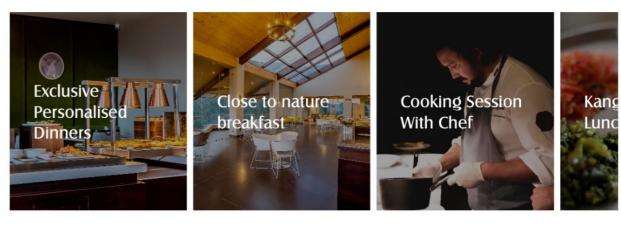
#### **In-House Experiences**

Enjoy experiences you always dream of and fulfil your dream.



#### Unique dining experiences.

Enjoy the best of vantage dining!



### Generates more Revenue - Offers & Upgrades



## Helps in Marketing

**QR codes** at rooms/key areas acts as a **constant reminder** for guests to access your brand content and also avail your services and experiences.

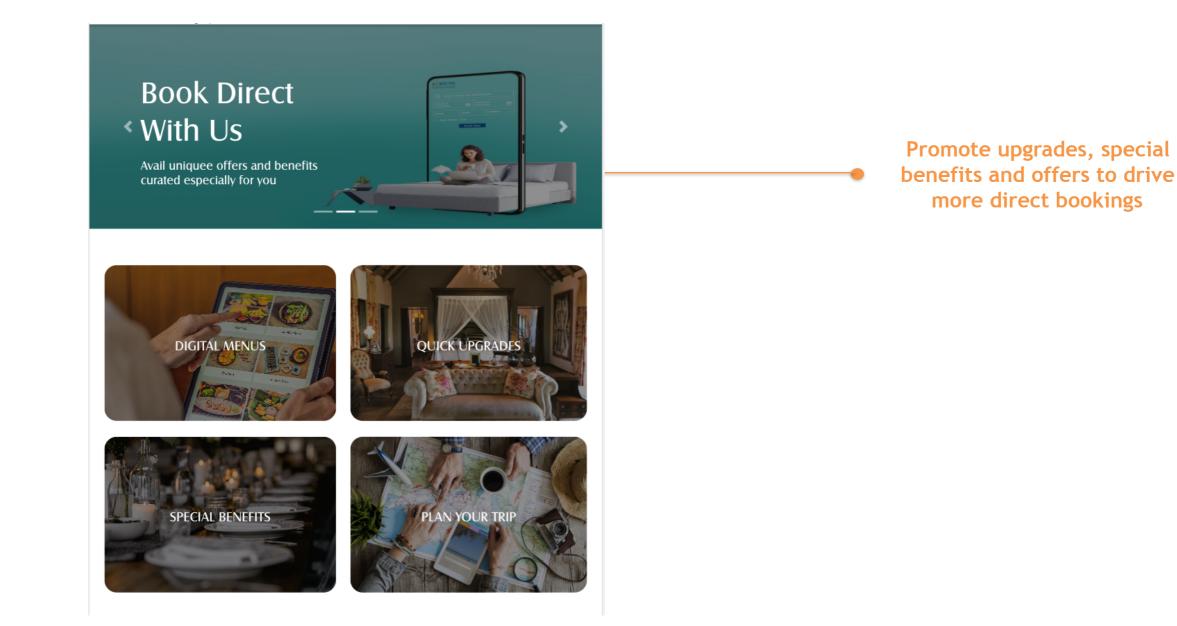




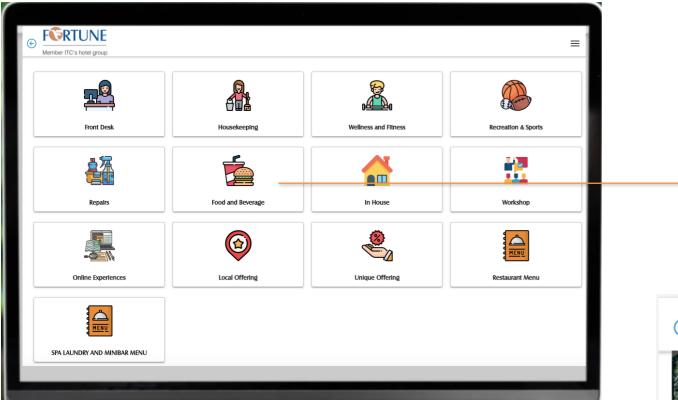
# **Drives more Direct Bookings**



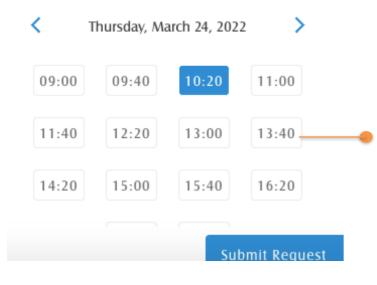
SuperApp is best way to attract **direct bookings & repeat customers** by promoting special benefits, upgrades, offers etc to your perfect target persona - your **In-house Guests**. Save huge spend on social media ads!



## **Elevates Guest Experience**



### Select an ideal time for us to work in your room



### Guest requests with configurable time slots

### DIGITISED MENUS AND SERVICES

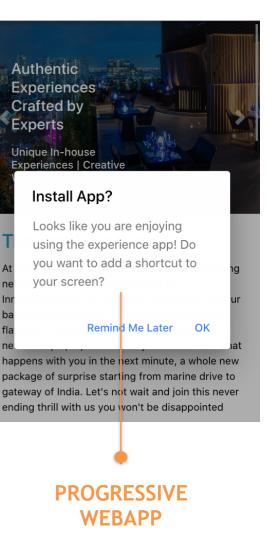


### Closer to Nature at Sultanpur National Park

#### Description

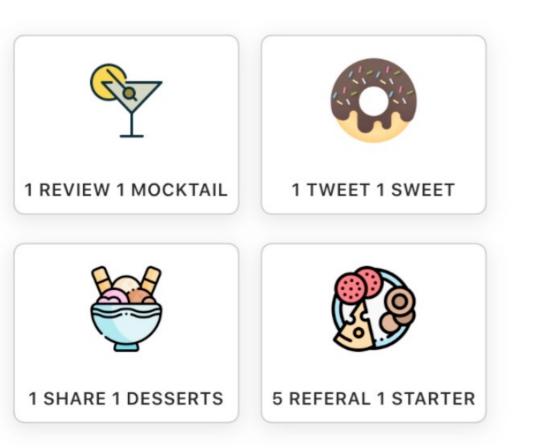
Closer to Nature at Sultanpur National Park(The cooing of the Common Hoopoe, shiny blue glints of the Kingfisher, and bright green, rose-ringed Parakeets; these are just some of the many birds that you could catch glimpses of at Sultanpur National Park. It is a place where you can come close to nature and get away from the hectic city life.

Connect with helpdesk



Smart guest-staff communication with Whatsapp Chat

### Increase Guest Reviews & Engagement





### 1 Review 1 Mocktail

#### Description

Your feedback matters to us! Rate us on TripAdvisor, take a screenshot and share it with our staff by clicking the whatsapp button below. You will be rewarded with a free mocktail of your choice!

Rate now:

Click Here to Rate



# EASY 7-Day Onboarding

- Day -1 : Make the Decision
- Provide onboarding Details
- Plan for a 30-minute meeting with our product expert team
- We will take care of the REST
- Day 7 : Your "SuperApp" is ready to Go-LIVE for your guests

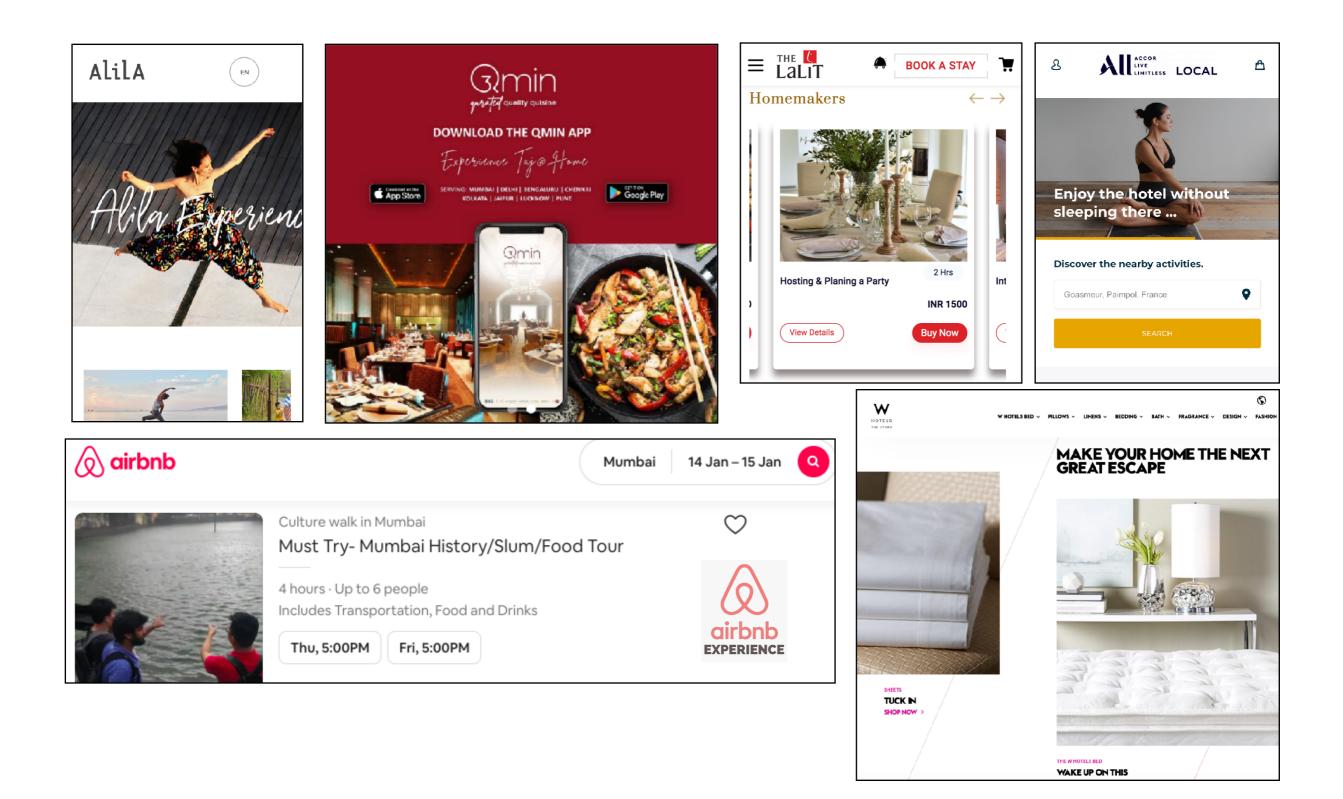


### **References of Smart Hotel Features**

Sample Implementations - Fortune Grace Mussoorie I Radisson Gourmet Experiences I Fortune Durgapur

Demo Links to Explore: Demo Link | Agra Hotel

# A SaaS Platform that brings all the successful models of next-gen hotels under one umbrella for your brand!



### **Ideas for Successful implementation**

#### Ideas for Successful Implementation of SuperApp

Based on our analysis of the user behaviors and hearing the success stories of our other clients, we have collated a few ideas (below) for the successful implementation of GoYaana SuperApp

1. Place Standees in Key areas in your hotels with the QR Code of your App (reception, common areas, restaurant, etc.)



2. Tent Card / Standee at Room / Tables (Successfully implemented by The Fortune Resort Grace, Mussoorie)



#### 3. SMS / WhatsApp on check-in.

4. Message in Welcome Email / Reservation Voucher.

5. Social media Marketing (With call-to-action link to App)

6. QR Code on TV in Room / Common Area (Successfully Implemented by The Amoha Retreat Dharamshala)



7. Frontline staff orientation about the app to inform the guests.

8. WhatsApp/SMS message during the stay.

9. Social media campaign for your past customer with a short link to the

app.













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