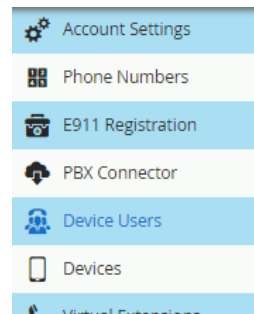
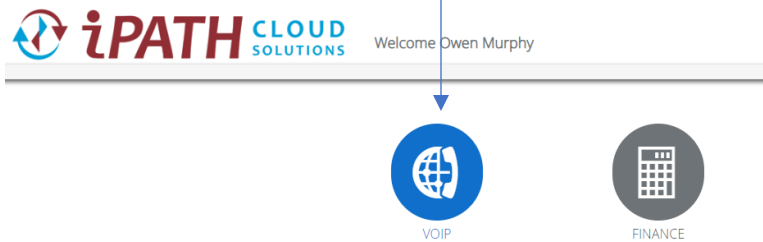


# Editing A Device User

## Replacing a Device User

1. Login To [ATLAS.IPATHCLOUDSOLUTIONS.COM](https://ATLAS.IPATHCLOUDSOLUTIONS.COM)
2. Click the "VOIP" Button



3. On the left hand menu select "Device Users"
4. Select the User you would like to reset.
5. Update the Fields Numbered Below (1 and 2) and Click Save at the bottom of the page.

### EDIT DEVICE USER - MOBILE TEST

#### USER INFORMATION

\*First Name:

\*Last Name:

\*Email Address:

\*Extension Number:

Enable Agent Status:  YES

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ID: 28851  
Modified: 01/11/2019 @ 9:01 AM  
Created: 04/17/2017 @ 8:31 PM

#### FEATURES

##### VOICEMAIL

VoiceMail:  ON  OFF

VoiceMail to Email:  ON  OFF

Additional Emails:

##### COMPANY DIRECTORY

Add to Company Directory:  YES  NO

\*When Found:

##### MISCELLANEOUS

Add Conference:  NO  YES

SMS:  OFF  ON

Mobile App:  ENABLED  DISABLED

##### HOT DESKING

Hot Desking:  ENABLED  DISABLED

##### CALL RECORDING

#### CALL LOGIC

##### INBOUND CALLS

Reset Caller ID:  YES  NO

Prepend Caller ID:

Find Me Follow Me:  ON  OFF

Seconds to ring:

Not Registered:

\*Busy Route:

No Answer:

##### OUTBOUND CALLS

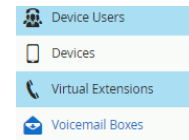
No special characters are permitted.

\*On Net Caller ID Name:

\*Off Net Caller ID Number:

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6. On the left hand menu select "Voicemail Boxes"
7. Select the box you would like to reset.
8. Change the Name
9. On the right hand side click on the Reset Pin toggle
10. In the text box that just appeared enter a new pin number (password) for the voicemail box.
11. Click on the Already setup toggle to set to "NO"
12. Click save at the bottom of the page



## EDIT VOICEMAIL BOX - MOBILE TEST

### BASIC INFORMATION

\*Name:

Assigned To:

\*Voicemail Number:

Emails to Notify:

Reset Pin:

Already Setup:

Skip Greeting:

Skip Instructions:

Delete After Notification:

### UNAVAILABLE MESSAGE

Audio:  Add New  Use Existing  Record Over Phone

Cancel

DELETE

SAVE