

## Travel Assistance Services

Provided by HTH Assistance

24 hours a day, 365 days a year: Call 877-865-5979 or 610-254-8771 or email [assist@hthworldwide.com](mailto:assist@hthworldwide.com)

As a TripProtector member - services available to you through your travel assistance portion of your package include:

▶ **Medical Transportation**

You will receive help coordinating and paying for medical transportation to the nearest appropriate treatment facility or back home when medically necessary.

▶ **Prescription Drug Replacement**

If you lose or exhaust your supply of prescription medications, HTH Worldwide (HTH) will assist in replacing the medication via shipment or local pharmacy.

▶ **Contact Lenses Replacement**

If you lose your contact lenses while traveling, HTH will assist in replacing the lenses.

▶ **City Health Information**

Access health-related travel planning information, such as health and safety reports, emergency room numbers, dependable pharmacies, country health system background, drug translations around the globe as well as medical phrase translations for 10 languages.

▶ **Direct Payment to Medical Providers**

HTH will assist with arrangements if you prefer a cashless settlement of charges and the provider is willing to accept our payment.

▶ **Passport Replacement/Embassy Referral**

If your passport is lost or stolen or you need to assert your rights as a U.S. citizen, HTH will refer you to the most convenient and appropriate embassy or consulate.

▶ **Lost Baggage Retrieval**

If your baggage is lost or delayed in transit, HTH will assist in working with the airline to resolve the issue.