



TRIDENTEC GROUP PTE LTD

F-9100-01

Customer Feedback Form

Rev No: A

Thank you for giving us the opportunity to be of service to you. It is our policy and objective to provide you with the best service. In order to enhance our quality services, we would appreciate it if you could spare a few minutes to complete the following.

Please mail / fax / return this form back to us. Your valuable feedback will help us to identify our strengths and weaknesses, whereby we will take appropriate actions in ensuring that you are continuously delighted with our services.

1=Strongly Disagree 2=Disagree 3=No comments 4=Agree 5=Strongly Agree

Services						
The Company offers services that could sufficiently meet all our requirements.	1	2	3	4	5	
Staff						
The staff are able to respond to enquiries promptly and advise on queries.	1	2	3	4	5	
Quality						
The Company offers quality services according to our requirements. There is minimal or no non-conformity.	1	2	3	4	5	
Professionalism						
The staff are professional in their operational and site etiquettes	1	2	3	4	5	
Complaint						
The Company responds to feedback and complaints in a positive manner. Complaints are always promptly solved.	1	2	3	4	5	
Overall						
We would recommend the Company highly to others who need similar types of services.	1	2	3	4	5	
Additional Comments						

Commented By

Company Stamp and Date

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