


 angiesongit@gmail.com

 828-778-2072

Angela Song
MS, RID CT

SUMMARY

Excellent coordinator and above-average verbal and written communication skills. Specialize in awareness and advocacy for accessibility, equity, and inclusion.

STRENGTHS

Adept at support services d/Deaf and Hard of Hearing, accessibility research, writing, proofreading, and video editing.

TECHNICAL SKILLS

Programs used daily include Google workspace, MS Office, YouTube, and Canva and trained in multiple other platforms, including transcription and closed captions.

OTHER ATTRIBUTES

Reliability, problem-solving, above-average customer service skills, flexibility, intermediate experience in Section 508 and ADA.

ACHIEVEMENTS

- Planned, organized, and co-hosted a three-day conference for over 60 participants, under budget and with positive feedback.
- Co-established and advised student-run ASL club on campus.
- Mapped and catalogued university accessibility features with and for Access North Carolina.

EDUCATION

Master of Science

Instructional Technology, GPA 4.0/4.0
East Carolina University Greenville, NC

Bachelor of Arts

Liberal Studies Humanities, *summa cum laude*
University of North Carolina Greensboro, NC

Associate of Science

ASL Interpreter Training Program
Hillsborough Community College Tampa, FL

WORK EXPERIENCE

Independent Contractor; 2014-Present

Multiple Clients & Remote

- Provide services in a variety of settings, including remotely.
- Accessibility consultant on environmental and web accessibility.
- Content creator specializing in educational, advocacy, and awareness content.

Student Support Specialist; 2009-2014

Western Carolina University

- Coordinated accessibility services and directed all student testing and proctoring.
- Designed and presented disability and Deaf awareness and SAAM materials and events.
- Trained students in assistive technology and use of equipment.
- Managed creation and inventory of all alternate format textbooks and materials.
- Served as advisor for student-led campus sign language club.