



LEADING ACROSS CULTURES



→ Program Summary

This dynamic one-day Masterclass supports professionals working in global environments and/or managing people from diverse cultures to enhance their cultural intelligence & develop cross-cultural communication skills.

→ Program Objectives

- Understand the importance of learning about cultural differences in the workplace.
- Build awareness and develop respect towards diverse cultures.
- Improve and maintain a culture in teams based on the acceptance of different ways to see the world.
- Motivate, support and promote each person's contribution to the team.
- Understand the importance of being a conscious cross-cultural leader and how to become intrinsically motivated to continue developing cross-cultural leadership skills.
- Understand that there are no good or bad, logical or illogical cultures; that it is a matter of perception.
- Understand what teams need to be cohesive and effective
- Understand how a facilitative style of leadership is best to build cohesiveness.
- Develop cross-cultural communication skills by minimizing communication blockers and developing reflective listening skills.
- Invest time in developing teams who trust one another and their leader to ensure energy is directed towards achievement of goals.

PARTICIPANTS

- Managers
- Directors
- Key Influences
- Project Managers
- HR Teams

LENGTH

One Day

TOPICS

- Big Picture View
- Systems Thinking
- Articulating problems
- Time Management
- Prioritising
- Delegation
- Agile ways of working
- Customer Journeys
- Innovation
- Feedback Loops
- Decision-making