

# Division of Aging and Adult Services



## Directory of Resources

for Older Adults & Adults with Disabilities



Department of Community and Human Services

703.746.5999

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

## Directory of Resources for Older Adults and Adults with Disabilities

### Please contact us for more information regarding:

- Adult Day Services Center
- Adult Protective Services
- Assistance for Persons with Disabilities
- Assisted Living Facility Placement
- Case Management
- Health Insurance Counseling
- In-Home Services
- Legal Services
- Meals on Wheels
- Nursing Facility Placement
- Safety Alert System
- Senior Centers with Daily Lunches
- Support for Caregivers
- Transportation

You can reach us at: **703.746.5999**, Monday - Friday, 8:30 a.m. – 4:30 p.m.

You can also visit our Web site at: **[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)**

Stay informed with news and events through aging eNews. Sign up at:  
**<https://enews.alexandriava.gov/register.php>**

The listings, contents, and summary of information contained in this directory are for general reference or resource purposes. The directory listings are in alphabetical order. It is the reader's responsibility to thoroughly review the listed agencies, including licensing status or other credentials, prior to his or her personal selection.



Published by:  
Division of Aging and Adult Services  
Department of Community and Human Services  
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# Directory of Resources for Older Adults and Adults with Disabilities

## Table of Contents

City of Alexandria Services Phone Numbers.....	4
Teletypewriters (TTYs for the Hearing Impaired) .....	5
Emergency Numbers.....	5
Adult Day Health Services .....	7
Adult Protective Services .....	7
Advocacy .....	8
Caregiver Resources .....	9
Consumer Information .....	10
Counseling Services .....	11
Disability Services.....	12
Educational Opportunities.....	13
Employment.....	14
Financial Assistance .....	15
Food and Nutrition .....	16
Meals.....	16
Pantry.....	16
Pets.....	18
Programs.....	18
Health Care Professional Referral Services .....	19
Health Care Services .....	19
Clinics - General Medical.....	19
Clinics - Kidney Dialysis .....	20
Dental Care .....	20
Eye and Vision Care.....	21
Mental Health .....	22
Health Education Resources.....	23
Durable Medical and Rehabilitation Equipment.....	24
Health Insurance.....	24
Counseling .....	24
Medicaid.....	25
Medicare .....	25
Other Health Insurance Resources.....	25
In-Home Care and Assistance .....	26
Hospice Advocacy .....	26

Hospitals ..... 27

Housing ..... 27

    Assisted Living Facilities ..... 27

    Continuing Care Retirement Communities..... 28

    Emergency Shelters and Homelessness Prevention Services..... 28

    Nursing Facilities ..... 29

    Independent Living ..... 29

    Other Housing Resources ..... 30

Information and Referral ..... 31

Legal Services ..... 32

Libraries..... 34

Multicultural Services and Special Populations ..... 34

Recreation Activities ..... 36

Recreation Centers ..... 37

    Senior Centers ..... 37

Services for Speech, Language and Hearing Impaired Persons ..... 38

Transportation Services ..... 39

    Metrobus/Metrorail..... 39

    Special Transportation Services ..... 39

    Vehicle Registration and Handicapped Plates and Permits ..... 40

Utilities and Utility Assistance ..... 40

Veterans Services ..... 42

Vital Records ..... 42

Volunteer Opportunities ..... 43

Voter Information ..... 44

Directory of Resources for Older Adults and Adults with Disabilities Phone Numbers  
by Categories..... 45

Directory of Resources for Older Adults and Adults with Disabilities Phone Numbers  
Alphabetically By Name ..... 54

## City of Alexandria Services Phone Numbers

For more information visit: [www.alexandriava.gov](http://www.alexandriava.gov)

Abandoned Vehicles .....	703.746.4444
Adopting Pets .....	703.746.4774
Affordable Homeownership Units (Set-Aside Program).....	703.746.4990
Affordable Rental Units (Set-Aside Program).....	703.746.4990
Animal Bites and Control.....	703.746.4774
Bedbugs .....	703.746.4910
Cable Television Complaints .....	703.746.HELP (4357)
Car Decal, Tax, and Registration .....	703.746.3901
Cat and Dog Licensing.....	703.746.4774
City Manager's Office.....	703.746.4300
Complaints about City Services .....	703.746.HELP (4357)
Courthouse Information (Alexandria) .....	703.746.4141
Crime Concerns (Non-Emergency) .....	703.746.4444
Deeds .....	703.746.4044
Delinquent Taxes .....	703.746.3909
Disposal of a Vehicle.....	703.746.3901
Emergency Medical Services.....	911
(Non-Emergency Contact) .....	703.746.5200
Eviction Storage.....	703.746.5700
Fair Housing Testing .....	703.746.4990
Farmers' Markets .....	703.746.3200
Fuel Assistance.....	703.746.5700
Financial Management Training .....	703.746.4990
Graffiti .....	703.838.4444
Grass and Weed Problems .....	703.746.HELP (4357)
Hazardous Waste Disposal.....	703.746.HELP (4357)
Homebuyer Counseling .....	703.746.4990
Homelessness Prevention .....	703.746.5700
Homeownership Assistance Loans .....	703.746.4990
Home Rehabilitation Loan Program .....	703.746.4990
Human Rights Concerns.....	703.746.3140
Landlord-Tenant Issues.....	703.746.4990
Leaf Collection Program .....	703.746.LEAF (5323)
Mayor, Vice-Mayor and Council Members.....	703.746.4500
Mulch Program .....	703.746.HELP (4357)
Noise Complaints.....	703.746.4065
Notaries Public.....	703.746.HELP (4357)
Parking Tickets .....	703.746.3902
Paving.....	703.746.HELP (4357)

Personal Property (Vehicle) Tax .....	703.746.3901
Police Reports .....	703.838.4444
Potholes.....	703.746.HELP (4357)
Rabies .....	703.746.4774
Recycling .....	703.746.HELP (4357)
Relocation Assistance.....	703.746.4990
Rent Relief .....	703.746.5700
Rental Accessibility Modification Program.....	703.746.3084
Residential Parking Permits .....	703.746.3902
Rodent Control.....	703.746.HELP (4357)
Sidewalks.....	703.746.HELP (4357)
Smart911 .....	703.746.HELP (4357)
Smoke Detector Request.....	703.746.5260
Snow.....	703.746.HELP (4357)
Solid Waste.....	703.746.HELP (4357)
Street Lights.....	888.667.3000
Streets .....	703.746.HELP (4357)
Towed Vehicles .....	703.746.4200
Trash.....	703.746.HELP (4357)
Vehicle Decals, Taxes, Registration .....	703.746.3901 / 703.746.5030
Wills and Probate.....	703.746.4044

## Teletypewriters (TTYs for the Hearing Impaired)

Alexandria Redevelopment and Housing Authority (ARHA) .....	703.836.6425
Alexandria Library (Talking Books).....	703.746.1790
Communications and Public Information .....	703.838.5056
Fire Department.....	703.838.4896
Human Services .....	703.836.1493
Human Resources (Employment) .....	703.838.5035
Police Department (Communications).....	703.746.4444
TES/Transit Services .....	703.838.5056
Women's Shelter (Voice TTY).....	703.746.4911

## Emergency Numbers

Fire/Police.....	911
American Red Cross .....	703.549.8300
Adult Protective Services .....	703.746.5778
Domestic Violence .....	703.746.4911
Child Abuse/Neglect.....	703.746.5800
Nationwide Crisis and Emergency Services .....	211
Poison Control Center.....	1.800.222.1222
Sexual Assault Hotline .....	703.683.7273
Suicide Hotlines .....	1.800.784.2433

Emergency information for Spanish-speakers..... 1.877.784.2432

## Adult Day Health Services

**Alexandria Adult Day Services Center ..... 703.746.5676**

**City of Alexandria, Division of Aging and Adult Services**

1108 Jefferson Street, Alexandria, VA 22314

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Hours: 7:30 a.m. - 5:30 p.m., Monday-Friday

The Center provides respite for caregivers and day services in a safe, supervised environment for older persons who need socialization or who should not be home alone. The program includes therapeutic activities and health monitoring by a registered nurse. Medicaid payment accepted; sliding fee scale for low-income Alexandrians. Transportation can be arranged.

**Fennell-Sauls Vocational Day Program**

**Central Intake .....703.746.3400**

**City of Alexandria**

6101 Stevenson Avenue, Alexandria, VA 22304

[www.alexandriava.gov/dchs/adultservices](http://www.alexandriava.gov/dchs/adultservices)

Day program for adults with a diagnosis of a developmental disability. Individuals volunteer and work in the community. Services are available to City residents.

**Insight Memory Care Center ..... 703.204.4664**

3953 Pender Drive, Suite 100, Fairfax, VA 22030

[www.insightmcc.org](http://www.insightmcc.org)

The center offers a safe, environment for people with dementia and is a practical resource for caregivers.

**West End Wellness Center.....703.746.3456**

**City of Alexandria**

4480 Ford Avenue, Alexandria, VA 22302

[www.alexandriava.gov/dchs/adultservices](http://www.alexandriava.gov/dchs/adultservices)

The Center offers psychosocial rehabilitation for City residents with mental illness. Individuals are supported through skills training, peer support, education, recreation, and vocational readiness.

## Adult Protective Services

**Adult Protective Services (APS) ..... 703.746.5778**

**APS HOTLINE..... 1.888.832.3858**

**City of Alexandria, Division of Aging and Adult Services**

6101 Stevenson Avenue, Suite 200, Alexandria, VA 22304

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

APS investigates reports of adult abuse, neglect or exploitation and can arrange a wide variety of health, housing, social, and legal services to stop the abuse and prevent further mistreatment.



## Advocacy

**Administration for Community Living (ACL) ..... 202.401.4634**

330 C Street, SW, Washington, DC 20201

[www.acl.gov](http://www.acl.gov)

ACL includes the Administration on Aging, the Administration on Intellectual and Developmental Disabilities, and the Office on Disability and serves as the federal agency responsible for increasing access to community support, while focusing attention and resources on the unique needs of older Americans and people with disabilities.

**Alexandria Commission on Aging (COA)..... 703.746.5999**

**City of Alexandria, Division of Aging and Adult Services**

6101 Stevenson Avenue, Suite 200, Alexandria, VA 22304

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Composed of 21 city residents appointed by The Alexandria City Council, the COA studies and makes recommendations for proposed programs to serve seniors and advocates for aging issues.

**Alexandria Commission on Persons with Disabilities (ACPD)..... 703.746.4550**

**City of Alexandria, City Hall**

301 King Street, Alexandria, VA 22314

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

The ACPD is a 17-member volunteer resident-at-large body appointed by the mayor and city council to provide advice on policies, programs, and legislation affecting Alexandria's residents with physical and sensory disabilities.

**Domestic Violence Program.....703.746.4911**

**Sexual Assault Center ..... 703.683.7273**

**City of Alexandria, Domestic Violence and Sexual Assault**

421 King Street, Suite 400, Alexandria, VA 22314

[www.alexandriava.gov/DomesticViolence](http://www.alexandriava.gov/DomesticViolence)

[www.alexandriava.gov/SexualViolence](http://www.alexandriava.gov/SexualViolence)

Support and resources for those experiencing physical assault, verbal abuse, emotional abuse, sexual abuse, harassment or threats. Volunteers and staff are available 24 hours a day to provide crisis intervention, advocacy, counseling and information and referral.

**Northern Virginia Long-Term Care Ombudsman Program ..... 703.324.5861**

**TTY ..... 711**

12011 Government Center Parkway, Suite 708, Fairfax, VA 22035

[www.fairfaxcounty.gov/dfs/olderadultservices/ltombudsman](http://www.fairfaxcounty.gov/dfs/olderadultservices/ltombudsman)

Investigates complaints regarding care in nursing homes, assisted living facilities and home health agencies in the City of Alexandria, Fairfax, Arlington and Loudoun Counties.

## Caregiver Resources

**Caregivers' Support Group ..... 703.746.5999**  
**City of Alexandria, Division of Aging and Adult Services**

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Monthly support group that provides educational, emotional, and social support for caregivers of adults with medical and aging-related issues.

**CareRing..... 703.516.6769**

10455 White Granite Drive, Suite 400, Oakton, VA 22124

[www.prsinc.org/caring](http://www.prsinc.org/caring)

A volunteer telephone support program that monitors physical and emotional well-being through the use of daily phone calls. Volunteers can also provide reminders for medications and doctor's appointments.

**Eldercare Locator ..... 1.800.677.1116**

Online Resource

[www.eldercare.acl.gov](http://www.eldercare.acl.gov)

Nationwide service provided by the National Association of Area Agencies on Aging (N4A) to help families and friends find information about resources, services and programs for older adults and persons with disabilities.

**MedicAlert + Alzheimer's Association Safe Return..... 1.888.572.8566**

3701 Pender Drive, Suite 400, Fairfax, VA 22030

[www.medicalert.org/safereturn](http://www.medicalert.org/safereturn)

This program of the Alzheimer's Association of the National Capital Area provides ID bracelets for persons with memory loss who may wander from their homes.

**Project Lifesaver ..... 703.746.5002 or 703.746.5136**

2003 Mill Road, Alexandria, VA 22314

[www.alexandriava.gov/sheriff](http://www.alexandriava.gov/sheriff)

Provides a wristband locator to individuals who wander due to Alzheimer's, Autism, Down Syndrome or other related disorders.

**Senior Link (ACTS Helpline) ..... 703.368.4141**

Free call reassurance program that provides scheduled phone calls to senior citizens or physically disabled persons who are homebound.

**The Source Book, Guide to Retirement Living ..... 703.992.1100 or 1.800.394.9990**  
1800 Alexander Bell Drive, Suite 120, Reston VA 20191  
[www.retirement-living.com](http://www.retirement-living.com)

Online and printed guide that list resources for senior housing options, including independent living options, assisted living facilities, nursing facilities, home care agencies, other care resources, services and information for senior residents and their family members.

## Consumer Information

**Benefits Checkup.....online resource**  
251 18th Street South, Suite 500, Arlington, VA 22202  
[www.benefitscheckup.org](http://www.benefitscheckup.org)  
Confidential and free service of the National Council of the Aging (NCOA) that determines whether individuals are eligible for state and/or federal programs.

**Consumer Affairs ..... 804.786.2042**  
**Consumer Protection Hotline..... 800.552.9963**  
Attorney General Office  
202 North 9<sup>th</sup> Street, Richmond, VA 23219  
Provides information and referral to help resolve consumer issues and complaints.

**Consumer Credit Counseling..... 703.836.0482**  
**Money Management International**  
5680 King Centre Drive, Suite 600, Alexandria, VA 22315  
This national service offers a debit management program, budget, credit, housing, and bankruptcy counseling.

**Consumer Product Safety Commission Hotline ..... 1.800.638.2772**  
4330 East-West Highway, Bethesda, MD 20814  
[www.cpsc.gov](http://www.cpsc.gov)  
This national hotline provides information about the safety of specific consumer products.

**Federal Trade Commission (FTC) .....202.326.2222**  
600 Pennsylvania Avenue NW, Washington, DC 20580  
[www.ftc.gov](http://www.ftc.gov)  
The FTC protects consumers by stopping unfair, deceptive or fraudulent practices in the marketplace. They conduct investigations, develop rules to ensure a vibrant marketplace, and educate consumers and businesses about their rights and responsibilities.

**National Active and Retired Federal Employees Association (NARFE) ..... 703.838.7760**  
606 North Washington Street, Alexandria, VA 22314  
www.narfe.org  
Telephone assistance for retirement and health care benefits for current and retired federal employees.

**National Consumers League..... 202.835.3323**  
1701 K Street, NW, Suite 1700, Washington, DC 20006  
www.fraud.org  
Provides information on telemarketing and Internet fraud and to help consumers report their complaints to law enforcement.

**Silver Service Card ..... 703.836.4414**  
**Senior Services of Alexandria**  
206 North Washington Street, Suite 301, Alexandria, VA 22314  
www.seniorservicesalex.org  
The Silver Service card offers discounts to Alexandria seniors at participating local businesses. This program is a partnership with The City of Alexandria and At Home in Alexandria.

**U.S. Department of Health and Human Services Office of Civil Rights Hotline**  
**Main..... 1.800.368.1019**  
**TTD..... 1.800.537.7697**  
200 Independence Avenue, SW, Washington, DC 20201  
www.hhs.gov/ocr/index.html  
Takes complaints from individuals who feel they have been discriminated by a health care provider or government agency.

**Virginia Department of Agriculture and Consumer Services Consumer Protection/Affairs Hotline..... 1.800.552.9963**  
**TTY..... 1.800.828.1120**  
102 Governor Street, Richmond, VA 23219  
www.vdacs.virginia.gov  
Provides protection to consumers against fraudulent, deceptive, and illegal practices in the marketplace. Also provides assistance with consumer complaints, advice on consumer issues, dispute resolution alternatives, and information on how to become a smarter consumer.

## Counseling Services

**Alcoholics Anonymous (Northern VA Intergroup)..... 703.293.9753**  
10400 Eaton Place, Suite 140, Fairfax, VA 22030  
www.nvintergroup.org  
Provides support and help to those with alcohol dependency through self-help support groups.

**Center for Pastoral Counseling of Virginia** ..... 703.903.9696  
1716 Chain Bridge Road, McLean, VA 22101  
www.pastoralcounseling.com  
Professional counseling for individuals and groups, couples, adolescents, children and families.

**Haven of Northern Virginia**..... 703.941.7000  
4606 Ravensworth Road, Annandale, VA 22003  
www.havenofnova.org  
A non-profit, non-sectarian community organization of trained volunteers that offers emotional support to the bereaved, the seriously ill, the dying and to their families and friends. Provides education to the community about the needs of those who are grieving.

**Jewish Social Service Agency (JSSA)** ..... 703.204.9100  
3025 Hamaker Court, Fairfax, VA 22031  
www.jssa.org  
Non-sectarian organization that provides information and referral, counseling, home visit assessments, and friendly visiting for older persons.

## Disability Services

**Autism Society Northern Virginia Chapter**..... 703.495.8444  
10467 White Granite Drive, Suite 324, Oakton, VA 22124  
www.asnv.org  
Provides information, support, education, research and advocacy for individuals who have autism and their families.

**Brain Injury Association of America (BIAA)**..... 703.761.0750  
1608 Spring Hill Road, Suite 110, Vienna, VA 22182  
www.biausa.org  
BIAA's mission is to advance awareness, research, treatment, and education and to improve the quality of life for all people affected by brain injury.

**Children and Adults with Attention Deficit/Hyperactivity Disorder of Northern Virginia (CHADD)** ..... 301.306.7070  
4601 Presidents Drive, Suite 300, Lanham, MD 20706  
www.chadd.org  
Non-profit organization providing education, advocacy and support for individuals who have Attention Deficit Hyperactivity Disorder.

**ENDependence Center of Northern Virginia, Inc.** ..... 703.525.3268  
2300 Clarendon Boulevard, Suite 305, Arlington, VA 22201  
www.ecnv.org  
Community-based resource and advocacy center that empowers people with disabilities to live independently. Provides peer counseling, independent living skills and travel training.

**Spina Bifida Association of the Mid-Atlantic Region .. 1.800.621.3141 extension 20**  
4590 MacArthur Boulevard, NW Suite 250, Washington, DC 20007  
www.sbamar.org  
Supports individuals who have Spina Bifida and similar conditions and their families.

**The Arc of Northern Virginia .....703.208.1119**  
2755 Hartland Road, Suite 200, Falls Church, VA 22043  
www.thearcofnova.org  
Promotes and protects the human rights of people with intellectual and developmental disabilities. Offers information on guardianship, Medicaid Waivers, community education, transition resources and referrals.

**The National Multiple Sclerosis Society National Capital Chapter..... 202.296.5363**  
1800 M. Street NW, Suite 750, Washington, DC 22036  
www.nationalmssociety.org  
Addresses challenges of living with Multiple Sclerosis and offers programs for individuals and their families.

**United Cerebral Palsy Affiliates ..... 202.269.1500**  
3135 8<sup>th</sup> Street NE, Washington, DC 20017  
www.ucpdc.org  
Serves individuals with disabilities and their families through education, employment, housing, family support and adult day rehabilitation.

## **Educational Opportunities**

**Adult Education ..... 703.619.8027**  
**Alexandria Community Public Schools (ACPS)**  
1340 Braddock Place, 7<sup>th</sup> Floor, Alexandria, VA 22314.....**703.619.8027**  
3330 King Street, Alexandria, VA 22302 .....**703.824.6845**  
www.acps.k12.va.us  
ACPS offers programs that provide educational opportunities in Adult Basic Education, Adult High School completion, English Learners (EL), GED preparation and testing, and workforce development training.

**Encore Learning (formerly ALRI) ..... 703.228.2144**  
2110 Washington Boulevard, Arlington, VA 22204  
www.encorelearning.net  
Membership organization that offers courses, special events, social activities, and non-degree college-level courses to residents of DC Metro area, age 50 and over.

- Hogar Immigrant Services  
(Catholic Charities of the Diocese of Arlington) ..... 703.534.9805**  
6301 Little River Turnpike, Suite 300, Alexandria, VA 22312  
www.hogarimmigrantservices.org  
Offers legal consultation and representation, naturalization assistance, English-language instruction and other adult education programs.
- Lifetime Learning /Lifelong Learning Institute..... 703.503.0600**  
**Northern Virginia Community College**  
8333 Little River Turnpike, Annandale, VA 22003  
www.lli.nova.org  
Offers non-credit classes, discussion groups, seminars, and trips for seniors.
- Literacy Council of Northern Virginia, Inc. (LCNV) ..... 703.237.0866**  
2855 Annandale Road, # 114, Falls Church, VA 22042  
www.lcnv.org  
LCNV volunteers and paid instructors teach a personalized curriculum that helps adults improve their employment opportunities, become citizens, acquire consumer skills, and increase their involvement in their children’s education.
- Northern Virginia Community College - Community Education..... 703.933.5073**  
5000 Dawes Avenue, Alexandria, VA 22311  
www.nvcc.edu  
Free, non-credit courses to persons 60+ on space-available basis.
- Osher Lifelong Learning Institute (OLLI) ..... 703.503.3384**  
George Mason University  
4210 Roberts Road, Fairfax, VA 22032  
www.oli.gmu.edu  
Independent, non-profit membership organization that provides intellectual and cultural experiences for residents in their retirement years.
- Road Scholar..... 1.800.454.5768**  
11 Avenue De Lafayette, Boston, MA 02111  
www.roadscholar.org  
Non-profit organization, offers educational tours in all 50 states and 150 countries to older adults.

## Employment

- Experience Works (formerly Green Thumb, Inc.) ..... 1.866.397.9757**  
4401 Wilson Boulevard, Suite 1100, Arlington, VA 22203  
www.experienceworks.org  
A national, community-based organization. Provides training and employment services for seniors.

**NCOA Northern Virginia Workforce Resource Center..... 571.335.4027**  
85 South Bragg Street, Suite 301, Alexandria, VA 22312  
Manages and operates the Senior Community Service Employment Program (SCSEP—also known as Title V). SCSEP matches eligible older adults with part-time jobs in community service organizations.

**Virginia Employment Commission Job Service ..... 703.813.1300**  
5520 Cherokee Avenue, Suite 100, Alexandria, VA 22312  
[www.vec.virginia.gov](http://www.vec.virginia.gov)  
Referral, placement and screening services for work-ready applicants; unemployment benefits, counseling and vocational and aptitude testing.

**Workforce Development Center..... 703.746.5940**  
**City of Alexandria**  
1900 North Beauregard Street, #300, Alexandria, VA 22311  
[www.alexandriava.gov/WorkforceDevelopment](http://www.alexandriava.gov/WorkforceDevelopment)  
Provides services and resources for job seekers including access to a certified One Stop Career Center, career readiness workshops, career assessments and hiring events.

## Financial Assistance

**Customer Call Center ..... 703.746.5700**  
**City of Alexandria, Department of Community and Human Services**  
2525 Mount Vernon Avenue, Alexandria, VA 22301  
[www.alexandriava.gov/DCHS](http://www.alexandriava.gov/DCHS)  
Eligibility services for Virginia public benefits, including Medicaid, and SNAP (formerly Food Stamps).

**Northern Virginia Payee Services (NOVA)..... 703.273.4590**  
12587 Fair Lakes Circle, Suite 400, Fairfax, VA 22033  
[www.novapayeeservices.com](http://www.novapayeeservices.com)  
A non-profit organization that partners with clients to develop a budget within their means and serves as a liaison among the Social Security Administration, the bank, and clients' creditors.

**Pension Rights Center..... 202.296.3776**  
1350 Connecticut Avenue, NW, Suite 206, Washington, DC 20036  
[www.pensionrights.org](http://www.pensionrights.org)  
Non-profit organization helps with pension questions and problems.



## **The United States Social Security Administration**

**Toll-Free**..... **1.800.772.1213**

**TTY**..... **1.800.325.0778**

6295 Edsall Road, Suite 190, Alexandria, VA 22312

[www.ssa.gov](http://www.ssa.gov)

Administers Social Security Retirement Benefits, Survivors Insurance, disability Insurance and Supplemental Security Income (SSI). Assists applicants to file for benefits and answers inquiries.

## **Food and Nutrition**

### **Food - Meals**

**Catholic Charities Christ House Evening Meal**..... **703.549.8644**

131 South West Street, Alexandria, VA 22314

Hot meals provided daily to City Residents.

**Downtown Baptist Church Open Table** ..... **703.549.5544**

212 South Washington Street, Alexandria, VA 22314

Hot and cold food offerings based on donations, open to all.

**Meade Memorial Church**..... **703.549.1333**

322 North Alfred Street, Alexandria, VA 22314

Provides bag lunches during weekdays and hot lunches on the weekend during the fall and winter.

**Saint Martins de Porres Senior Center** ..... **703.751.2766**

4650 Taney Avenue, Alexandria, VA 22304

Senior Centers provide socialization, activities, and daily meals to City residents age 60 or older.

**The Senior Center at Charles Houston**..... **703.746.5456**

901 Wythe Street, Alexandria, VA 22314

Senior Centers provide socialization, activities, and daily meals to City residents age 60 or older.

### **Food - Pantry**

**Alfred Street Baptist Church**..... **703.683.2222**

301 South Alfred Street, Alexandria, VA 22314

Provides nonperishable food to City residents.

- ALIVE!, Inc. Food Distribution Program..... 703.837.9321**  
 2723 King Street, Alexandria, VA 22302  
 www.alive-inc.org  
 Provides five-day supply of fresh produce and staple food to City residents.
- CCDA St. Lucy Food Pantry at Christ House ..... 703.548.4227**  
 131 South West Street, Alexandria, VA 22314  
 Nonperishable and fresh food is offered monthly to City residents.
- Christ Church Lazarus..... 703.549.1450**  
 118 N. Washington Street, Alexandria, VA 22314  
 Provides fresh produce, frozen meat, bread, and nonperishable food products to City residents.
- Church of the Resurrection West End..... 703.998.0888**  
 2280 North Beauregard Street, Alexandria, VA 22311  
 Provides fresh produce, frozen meat, bread, and nonperishable food products to City residents.
- Food For Others..... 703.207.9173**  
 2938 Prosperity Avenue, Fairfax, VA 22031  
 www.foodforothers.org  
 The Emergency Food Assistance Program (TEFAP) of the U.S. Department of Agriculture provides monthly food to Northern Virginia clients.
- Grace Episcopal Church ..... 703.549.1980**  
 3601 Russell Road, Alexandria, VA 22305  
 Nonperishable food distribution offered monthly to City residents.
- Meade Memorial Canned Food Distribution..... 703.549.1334**  
 323 North Alfred Street, Alexandria, VA 22314  
 Provides nonperishable food items.
- Oakland Baptist Church Food Bank ..... 703.998.9006**  
 3408 King Street, Alexandria, VA 22302  
 www.obc@alexandriava.org  
 Provides bread and nonperishable food items.
- Salvation Army Emergency Food Program..... 703.548.0579**  
**1804 Mount Vernon Avenue, Alexandria, VA 22301**  
 Nonperishable and frozen food provided monthly to City residents.
- St. Joseph Catholic Church ..... 703.836.3725**  
 711 North Columbus Street, Alexandria, VA 22314  
 Small food pantry with frozen meats and nonperishable food items.

**St. Paul's Lazarus Ministry..... 703.548.3312**  
228 South Pitt Street, Alexandria, VA 22314  
Provides canned goods and pasta to City of Alexandria residents.

## Food - Pets

**AniMeals on Wheels ..... 703.836.4414 extension 110**  
**Senior Services of Alexandria**  
[www.seniorservicesalex.org](http://www.seniorservicesalex.org)  
206 North Washington Street, Suite 103, Alexandria, VA 22314  
Free pet supplies delivered monthly to low-income seniors of Alexandria City.

## Food - Programs

**Alexandria Cooperative Extension Office - Nutrition Education ..... 703.746.5544**  
1108 Jefferson Street, Alexandria, VA 22314  
[www.ext.vt.edu](http://www.ext.vt.edu)  
Free nutrition education for individuals and groups.

**ALIVE!, Inc. Home Delivery Food Program ..... 703.549.3692**  
801 S. Payne Street, Alexandria, VA 22314  
[www.alive-inc.org](http://www.alive-inc.org)  
Three-day supply of groceries delivered monthly to elderly and disabled residents or to single parents with young children who are homebound. Groceries to Go 703.836.4414 extension 119

**Senior Services of Alexandria**  
206 North Washington Street, Suite 301, Alexandria, VA 22314  
[www.seniorservicesalex.org](http://www.seniorservicesalex.org)  
Free grocery shopping and delivery services to seniors every other Thursday.

**Liquid Supplement Program ..... 703.746.5999**  
**City of Alexandria, Division of Aging and Adult Services**  
6101 Stevenson Avenue, Suite 200, Alexandria, VA 22304  
[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)  
Monthly delivery of nutritional liquid food supplement for persons aged 60+ who are unable to prepare meals and have a doctor's prescription for the supplement.

**Meals on Wheels (Subsidized) ..... 703.746.5999**  
**City of Alexandria, Division of Aging and Adult Services**  
6101 Stevenson Avenue, Suite 200, Alexandria, VA 22304  
[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)  
Provides free nutritious meals daily for person's age 60+ who are homebound, unable to prepare meals and meet Department of Aging criteria.

**Meals on Wheels (Private Pay)..... 703.836.4414 extension 112**  
**Senior Services of Alexandria**  
206 North Washington Street, Suite 301, Alexandria, VA 22314  
www.seniorservicesalex.org  
Provides nutritious meals daily for private-pay clients.

**Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps)**  
**City of Alexandria, Benefits Programs ..... 703.746.5801**  
2525 Mount Vernon Avenue, Alexandria, VA 22301  
www.dss.virginia.gov/community/commonhelp  
SNAP can be used like cash to buy eligible food items from authorized retailers.

**SHARE (Food network)..... 301.864.3115 or 1.800.217.4273**  
3222 Hubbard Road, Landover, MD 20785  
www.sharedc.org  
A cooperative food program which enables registered participants to get food once a month at a bargain rate.

## Health Care Professional Referral Services

**INOVA Alexandria Hospital Physician Referral ..... 1.855.694.6682**  
8110 Gatehouse Road, Falls Church, VA. 22042  
<https://www.inova.org/physicians>  
A referral service sponsored by Inova. Find physicians based on your referral needs, preferences of location, specialty, and rotation availability of the physician.

**Virginia Department of Health Professions**  
**(Virginia Board of Medicine) ..... 1.800.533.1560**  
9960 Mayland Drive, Suite 300, Henrico, Virginia 23233  
www.dhp.virginia.gov  
Provides the ability to check health professional license, enforces standards of practice, and provides health care information to the public.

## Health Care Services

### Clinics - General Medical

**Alexandria Neighborhood Health Services, Inc. (ANHSI)..... 703.535.5568**  
2 East Glebe Road, Alexandria, VA 22305  
www.anhsi.org  
Federally qualified low-cost health center for all ages and genders. All insurances accepted, and there is no City residency requirement.

**Casey Clinic (Flora Krause Casey Health Center) ..... 703.746.4886**  
1200 North Howard Street, Alexandria, VA 22304  
[www.alexandriava.gov/health](http://www.alexandriava.gov/health)  
General medical and specialty care to Alexandria residents who meet state income guidelines. Clinics for medical, surgery follow-up, urology, ear, nose and throat, allergies, oncology, nutrition counseling, audiology screenings, and pharmacy.

**City of Alexandria, Health Department ..... 703.746.4996**  
4480 King Street, Alexandria, VA 22302  
[www.alexandriava.gov/health](http://www.alexandriava.gov/health)  
Services include blood pressure screening, blood sugar testing, chest clinic, speech therapy, home visits for counseling, and supervision of health conditions.

## Clinics - Kidney Dialysis

**DaVita Dialysis Center ..... 1.800.424.6589**  
5999 Stephenson Avenue, Suite 100, Alexandria, VA 22304.....**703.751.6115**  
5150 Duke Street, Alexandria, VA 22304 ..... **703.823.7940**  
[www.davita.com](http://www.davita.com)  
Provides dialysis treatments and support services for patients living with chronic kidney failure.

**Fresenius Care (Dialysis Service)..... 703.370.8250**  
4141 Duke Street, Alexandria, VA 22304  
[www.freseniuskidneycare.com](http://www.freseniuskidneycare.com)  
Provides kidney dialysis, Continuous Ambulatory Peritoneal Dialysis, and support services.

## Dental Care

**Alexandria Neighborhood Health Services, Inc. Dental Clinic  
(ANHSI Dental Clinic) ..... 703.535.5568**  
4480 King Street, 1st Floor, Alexandria, VA 22302  
[www.anhsi.org](http://www.anhsi.org)  
Dental care for low-income children and seniors 60+. Accepts Medicaid, private insurance, and provides a sliding-scale fee discount for uninsured patients.

**Howard University, College of Dentistry Dental Clinic ..... 202.806.0008**  
600 W Street, NW, Washington, D.C. 20059  
Extensive range of dental treatments and oral health care services for adults and children.

**Northern Virginia Community College Dental Hygiene Clinic ..... 703.822.6655**  
6699 Springfield Center Drive, Springfield, VA 22150  
[www.nvcc.edu](http://www.nvcc.edu)

Free routine preventive services such as examination, cleaning, and oral cancer screening, performed by students under supervision.

**Northern Virginia Dental Clinic ..... 703.820.7170**  
8221 Willow Oaks Corporate Drive, 4<sup>th</sup> Floor, Fairfax, VA 22031  
[www.nvds.org/northern-virginia-dental-clinic](http://www.nvds.org/northern-virginia-dental-clinic)

Preventive dental exams, regular dental care, and dentures. Sliding-scale fees. Contact Department of Community and Human Services, 703.746.5901.

## Eye and Vision Care

**Office of Community Services (OCS) ..... 703.746.5700**  
**City of Alexandria, Department of Community and Human Services**

2525 Mount Vernon Avenue, Alexandria, VA 22301

[www.alexandriava.gov/DCHS](http://www.alexandriava.gov/DCHS)

Coordinates with the Lions Club to provide eyeglasses to low-income residents.

**Columbia Lighthouse for the Blind ..... 202.454.6400**  
1825 K Street, NW, Suite 1103, Washington, DC 20006

[www.clb.org](http://www.clb.org)

Offers training and consultation in assistive technology, employment marketing skills training, career placement services, low vision care, counseling and rehabilitation services for blind or visually impaired persons.

**Eye Care America .....online resource**

[www.eyecareamerica.org](http://www.eyecareamerica.org)

Referral for eye care for low-income persons aged 65 and older.

**Metropolitan Washington Ear ..... 301.681.6636**  
12061 Tech Road, Silver Spring, MD 20904

[www.washear.org](http://www.washear.org)

Free services for blind, and visually impaired persons, and those with a physical disability who cannot effectively read print.

**Prevention of Blindness Society of Metro Washington ..... 202.234.1010**  
233 Massachusetts Avenue NE, Washington, DC 20002

[www.youreyes.org](http://www.youreyes.org)

Offers eyeglasses to low-income persons. Client must not be able to receive glasses from a public program, and be unable to afford the full fee of glasses.

**Prevention of Blindness Society Low Vision Learning Center..... 703.652.7803**  
105 South Alfred Street, Alexandria, VA 22314  
[www.lowvisionservices.org](http://www.lowvisionservices.org)  
Offers programs and services for people with low vision including examinations and personalized rehabilitation programs, visual aids, and vision technology.

## **Mental Health**

**Alcohol and Substance Abuse Services ..... 703.746.3600**  
**Detox..... 703.746.3636**

**City of Alexandria, Department of Community and Human Services**

2355A Mill Road, Alexandria, VA 22314

[www.alexandriava.gov/DCHS](http://www.alexandriava.gov/DCHS)

Center offers detox services and drug and alcohol treatment services.

**Dominion Hospital ..... 703.538.2872**

2960 Sleepy Hollow Road, Falls Church, VA 22044

[www.dominionhospital.com](http://www.dominionhospital.com)

Mental Health care facility offering adult short-term inpatient and outpatient services, free mental health information and referral, geriatric evaluations, and home visits by psychiatric nurses.

**George Washington University Hospital - Geriatric Center ..... 202.741.2222**

2150 Pennsylvania Avenue, NW, 4<sup>th</sup> Floor, Washington, D.C. 20037

[www.gwhospital.com](http://www.gwhospital.com)

Provides medical and psychiatric evaluations of the elderly.

**INOVA Comprehensive Addiction Treatment Services (CATS) ..... 703.289.7560**

3300 Gallows Road, Falls Church, VA 22042

[www.inova.org](http://www.inova.org)

CATS offers a series of inpatient programs, treatment and counseling for patients.

**INOVA Fairfax Behavioral Health Services..... 703.660.8100**

6910 Richmond Highway, Suite 110, Alexandria, VA 22306

[www.inova.org](http://www.inova.org)

Psychiatric day hospital for adults.

**Mental Health America..... 703.684.7722**

2000 North Beauregard Street, 6<sup>th</sup> Floor, Alexandria, VA 22311

[www.nmha.org](http://www.nmha.org)

Advocacy, community outreach, and education for persons with mental health disorders.

**Older Adult Clinical Services ..... 703.746.3400**

**City of Alexandria, Clinical and Emergency Services**

6101 Stevenson Avenue, Suite 200, Alexandria, VA 22304

[www.alexandriava.gov/DCBS](http://www.alexandriava.gov/DCBS)

Geriatric mental health team provides mental health and substance abuse assessments, case management services, and therapy.

## Health Education Resources

**ABCD Helpline (After Breast Cancer Diagnosis) ..... 1.800.221.2141**

This 24-hour, hotline offers breast cancer information, resources, mentors, and support.

**Alzheimer's Association (National Capital Area) ..... 703.359.4440**

**24-hour/7-day helpline ..... 1.800.272.3900**

8180 Greensboro Drive, Suite 400, McLean, VA 22102

[www.alz.org/nca](http://www.alz.org/nca)

Patient care information and support groups for families of Alzheimer's patients.

**Alzheimer's Disease Education and Referral Center..... 1.800.438.4380**

P.O. Box 8057, Gaithersburg, MD 20898

**Alzheimer's Support Group Helpline ..... 1.800.438.4380**

[www.alzheimers.org/clintrials](http://www.alzheimers.org/clintrials)

Information on diagnosis, of treatment, and for research into Alzheimer's Disease for patients and families.

**American Cancer Society..... 1.800.227.2345**

124 Park Street, SE, Suite 100, Vienna, VA 22180

[www.cancer.org](http://www.cancer.org)

Services to cancer patients and their families, including education, patient services, rehabilitation, and transportation to treatments.

**American Diabetes Association..... 703.549.1500 or 1.800.342.2383**

2451 Crystal City Drive, Suite 900, Arlington, VA 22202

[www.diabetes.org](http://www.diabetes.org)

Provides information and advice to people with diabetes and their families, including books, brochures, magazine articles, and nutrition information.

**American Heart Association (Greater Washington Region) ..... 703.248.1700**

4601 North Fairfax Drive, Suite 700, Arlington, VA 22203

[www.americanheart.org](http://www.americanheart.org)

Information on heart disease and stroke, blood pressure screenings, CPR, and nutrition classes.



**Arthritis Foundation** .....1.844.571.4357  
451 Hungerford Drive, Rockville, MD 20850  
www.arthritis.org  
Information and education on arthritis, related diseases, self-help courses, and support groups.

## Durable Medical and Rehabilitation Equipment

**Americoast Maryland LLC/Mid-Atlantic Health Care** ..... 800.946.9943  
8249 Backlick Road, Suite K, Lorton, VA 22079  
www.Medicare.gov/supplierdirectory.com  
Medical equipment and supplies including: commodes, urinals, bedpans, hospital beds, C-pap, oxygen, and nebulizer.

**Armor Medical** ..... 703.204.1213  
2724 Dorr Avenue, Suite 102, Fairfax, VA 22031  
www.Medicare.gov/supplierdirectory.com  
Medical equipment and supplies including: commodes, urinals, bedpans, and hospital beds.

**Johns Hopkins Pharmaquip Inc.**..... 703.440.3600  
7411 Alban Station Court, Suite A100, Springfield, VA 22150  
www.Medicare.gov/supplierdirectory.com  
Medical equipment and supplies including: oxygen, walkers, and scooters.

**Medical House Supply Group** ..... 703.533.2290  
440 South Washington Street, Falls Church, VA 22046  
www.Medicare.gov/supplierdirectory.com  
Medical equipment and supplies, including walkers and scooters.

## Health Insurance

### Counseling

**State Corporation Commission** ..... 1.800.552.7945 or 804.371.9741  
**Bureau of Insurance**  
Tylee Building, 1300 East Main Street, Richmond, VA 23219  
www.scc.virginia.gov/boi  
Provides information about health insurance companies and processes inquiries, or complaints about insurances.

**Virginia Insurance Counseling and Assistance Program (VICAP)** ..... 703.746.5999  
**City of Alexandria, Division of Aging and Adult Services**  
6101 Stevenson Avenue, Suite 200, Alexandria, VA 22304  
Free Medicare education and counseling regarding Medicare health insurance options.  
Educational workshops offered on Medicare insurance issues.

## Medicaid

**Medicaid Program** ..... **703.746.5801**

### **City of Alexandria, Benefits Programs**

2525 Mount Vernon Avenue, Alexandria, VA 22301

[www.alexandriava.gov/CommonHelp](http://www.alexandriava.gov/CommonHelp)

This office administers Medicaid, a medical insurance program for eligible low-income individuals.

## Medicare

**Centers for Medicare and Medicaid Services (CMS)** ..... **1.800.633.4227**

[www.medicare.gov](http://www.medicare.gov)

[www.cms.gov](http://www.cms.gov)

Speak to a representative regarding enrollment, drug coverage, preventive services, durable medical equipment competitive bidding program, billing and claims, and general questions.

**Medicare Rights Center** ..... **1.600.333.4114**

[www.medicarerights.org](http://www.medicarerights.org) / [www.medicareinteractive.org](http://www.medicareinteractive.org)

A nonprofit consumer service organization that works to ensure access to affordable health care for older adults and people with disabilities through counseling and advocacy, educational programs, and public policy initiatives.

**Social Security Administration – Medicare** ..... **1.800.772.1213**

**TTY** ..... **1.800.325.0778**

6295 Edsall Road, Suite 190, Alexandria, VA 22312

[www.ssa.gov](http://www.ssa.gov)

The Social Security Administration administers Medicare, a Federal health insurance program for persons 65 and older and persons with disabilities.

## Other Health Insurance Resources

**Cover Virginia** ..... **1.855.242.8282**

[www.coverva.gov](http://www.coverva.gov)

Learn about Virginia’s Medicaid and FAMIS programs. Get information about health insurance options through the Federal Marketplace. Apply online or search for a navigator who can assist with your application.

## In-Home Care and Assistance

**At Home in Alexandria (AHA)..... 703.231.0824**

3139 Mount Vernon Avenue, Alexandria, VA 22305

[www.athomeinalexandria.org](http://www.athomeinalexandria.org)

A membership organization offering services to enable seniors to remain at home. Services include, transportation, errands, home organization, minor home repairs, gardening, and social events.

**Homemaker/Personal Care Program ..... 703.746.5999**

**City of Alexandria, Division of Aging and Adult Services**

6101 Stevenson Avenue, Suite 200, Alexandria, VA 22304

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Homemaker/Personal Care Program provides free assistance with housekeeping, laundry, and shopping for eligible persons.

**Friendly Visitor Program ..... 703.836.4414 extension 120**

**Senior Services of Alexandria**

206 North Washington Street, Suite 301, Alexandria, VA 22314

[www.seniorservicesalex.org](http://www.seniorservicesalex.org)

Volunteer program offering weekly socialization visits to elderly residents of Alexandria City. The goal is to provide socialization by relieving loneliness and isolation experienced by many of the City's seniors.

**Snow Buddies ..... 703.836.2176**

**Volunteer Alexandria**

Provide snow removal assistance for low-income homeowners or occupants who are elderly or disabled. Volunteer Alexandria matches eligible residents with volunteers who can shovel their snow.

## Hospice Advocacy

**Capital Caring ..... 703.538.2065**

2900 Telestar Court, Falls Church, VA 22042

[www.capitalcaring.org](http://www.capitalcaring.org)

Non-profit organization that improves care for those facing life-limiting illness through direct support of patients and their families, public education, and public advocacy.

**National Hospice and Palliative Care Organization..... 703.837.1500**

1731 King Street, Alexandria, VA 22314

[www.nhpco.org](http://www.nhpco.org)

Organization advocates for the terminally ill and their families. Offers programs and materials to enhance understanding of hospice and palliative care.

## Hospitals

**INOVA Alexandria Hospital..... 703.504.3000**

4320 Seminary Road, Alexandria, VA 22304

[www.inova.org/iah](http://www.inova.org/iah)

A 318-bed community hospital that offers a full range of healthcare services. The hospital also offers home healthcare through the INOVA Visiting Nurses Association of Northern Virginia, 571.432.3100.

## Housing

### Assisted Living Facilities

**Brandywine Living in Alexandria..... 703.940.3300**

5550 Cardinal Place, Alexandria, VA 22304

[www.brandycare.com](http://www.brandycare.com)

Private-pay assisted living apartments, memory care, and respite care. Month to month lease available.

**District Home at Birmingham Green Assisted Living Facility ..... 703.257.0935**

8605 Centreville Road, Manassas, VA 20110

[www.birminghamgreen.org](http://www.birminghamgreen.org)

District Home offers 45 private, and semi-private rooms. Respite care and short-stay emergency admissions available upon request.

**Silverado Alexandria.....703.215.9110**

2807 King Street, Alexandria, VA 22302

[www.silverado.com](http://www.silverado.com)

Private-pay assisted living exclusively for memory care. Respite care also available.

**Sunrise Assisted Living of Alexandria ..... 703.348.1022**

3520 Duke Street, Alexandria, VA 22304

[www.sunriseseniorliving.com](http://www.sunriseseniorliving.com)

Private-pay assisted living, Alzheimer's and memory care units, and short-term stay units.

**Willow Oaks Birmingham Green Assisted Living Facility..... 703.257.0935**

8605 Centreville Road, Manassas, VA 20110

[www.birminghamgreen.org](http://www.birminghamgreen.org)

Assisted living facility for adults eligible for Auxiliary Grant Program.

## Continuing Care Retirement Communities

**Goodwin House..... 703.578.1000**

4800 Fillmore Avenue, Alexandria, VA 22311  
www.goodwinhouse.org

**The Hermitage in Northern Virginia ..... 703.797.3844**

5000 Fairbanks Avenue, Alexandria, VA 22311  
www.hermitagenova.org

**The Fountains at Washington House ..... 703.845.5100**

5100 Fillmore Avenue, Alexandria, VA 22311  
www.washingtonhouse.watermark.communities.com

## Emergency Shelters and Homelessness Prevention Services

**Alexandria Community Shelter .....703.746.3660**

2355B Mill Road, Alexandria, VA 22314  
65-bed shelter for single men, single women, and families.

### **ALIVE! House**

**2723 King St. Alexandria, VA 22314 ..... 703.837.9300**

www.alive-inc.org  
Shelter for single or married women, with or without children, and men with children.

**Carpenter's Shelter ..... 703.548.7500**

930 North Henry Street, Alexandria, VA 22314  
www.carpentersshelter.org  
Shelter for individuals and families. Provides an overnight hypothermia unit in winter.

**Homeless Services Assessment Center (HSAC).....703.746.5700**

### **City of Alexandria, Office of Community Services**

2525 Mount Vernon Avenue, Alexandria, VA 22301  
www.alexandriava.gov/DCHS  
Central intake for Alexandria Community Shelter and Carpenter's Shelter. HSAC also provides emergency rental payment, security deposit, and assistance with furniture storage in eviction cases for Alexandria city residents facing homelessness.

## Nursing Facilities

**Birmingham Green Nursing Facility ..... 703.257.0935**

8605 Centreville Road, Manassas, VA 20110

[www.birminghamgreen.org](http://www.birminghamgreen.org)

Skilled, intermediate care and a specialized dementia unit. Call the Division of Aging and Adult Services, 703.746.5999 for state assistance.

**Envoy of Alexandria..... 703.684.9100**

900 Virginia Avenue, Alexandria, VA 22302

[www.envoycare.com](http://www.envoycare.com)

111-bed skilled nursing center, offering Alzheimer's and dementia care, short-term rehabilitation and therapy services.

**Woodbine Rehabilitation and Health Care Center ..... 703.836.8838**

2729 King Street, Alexandria, VA 22302

[www.woodbinerehab.com](http://www.woodbinerehab.com)

Skilled nursing center, offering Alzheimer's and dementia care, respite, short-term rehabilitation, respiratory, and therapy services.

## Independent Living

**Alexandria Redevelopment & Housing Authority (ARHA) .....703.549.7115**

401 Wythe Street, Alexandria, VA 22314

[www.arha.us](http://www.arha.us)

Information and applications for housing vouchers, subsidized housing, and public housing for low-income persons.

**Ladrey Hi-Rise.....703.549.7115**

300 Wythe Street, Alexandria, VA 22314

**Annie B. Rose House..... 703.548.4946**

399 Pendleton Street, Alexandria, VA 22314

**Beasley Square Apartments..... 703.853.0638**

238 South West Street, Alexandria, VA 22314

**Bellefonte Gardens ..... 703.746.3400**

417 East Bellefonte Avenue, Alexandria, VA 22301

**Claridge House II..... 703.823.5444**

301 North Ripley Street, Alexandria, VA 22304

<b>Foxchase of Alexandria</b> .....	<b>571.451.0532</b>
320 North Jordan Street, Alexandria, VA 22304	
<b>Old Towne West</b> .....	<b>703.549.4343</b>
500 South Alfred Street, Alexandria, VA 22314	
<b>Pendleton Park</b> .....	<b>703.271.8400</b>
608-610 North Payne Street, Alexandria, VA 22314	

## Other Housing Resources

**Apartment Locator Services (FREE) Southern Management** ..... **1.888.612.7868**  
 3438 Peachtree Road, NE, Suite 1500, Atlanta, GA 30326  
[www.apartmentfinder.com](http://www.apartmentfinder.com)  
 An apartment search tool that allows you to browse several properties nationwide.

**Home Ownership Assistance Program** ..... **703.746.3099/3097**  
**City of Alexandria, Office of Housing**  
 421 King Street, Suite 200, Alexandria, VA 22314  
 Office of Housing offers affordable homeownership opportunities for city resident's.

**Home Rehabilitation/Repair Loans**..... **703.746.4990**  
**City of Alexandria, Office of Housing**  
 421 King Street, Suite 200, Alexandria, VA 22314  
[www.alexandriava.gov/Housing](http://www.alexandriava.gov/Housing)  
 Offers interest-free home rehabilitation loans and grants to qualified persons, or persons with disabilities to make home or accessibility improvements. Also offers Home Ownership Assistance Program for all eligible City residents.

**Landlord/Tenant Relations** ..... **703.746.4990**  
**City of Alexandria, Office of Housing**  
 421 King Street, Suite 200, Alexandria, VA 22314  
[www.alexandriava.gov/Housing](http://www.alexandriava.gov/Housing)  
 Investigates and mediates disputes between landlords and tenants.

**Real Estate Tax/Property Tax Relief/Deferral** ..... **703.746.3909/3902**  
**City of Alexandria, Office of Housing**  
 421 King Street, Suite 200, Alexandria, VA 22314  
[www.alexandriava.gov/Housing](http://www.alexandriava.gov/Housing)  
 Real estate and property taxes can be forgiven or deferred for qualified persons over 65 or for those with a total or permanent disability that meet income criteria.

**Rebuilding Together Alexandria ..... 703.836.1021**  
700 Princess Street, Mezzanine Suite 206, Alexandria, VA 22314  
[www.rebuildingtogetheralex.org](http://www.rebuildingtogetheralex.org)  
Volunteers make repairs free of charge to the homes of low-income elderly and disabled persons.

**Rental Accessible Modification Program (RAMP) ..... 703.746.4990**  
**City of Alexandria, Office of Housing**  
421 King Street, Suite 200, Alexandria, VA 22314  
[www.alexandriava.gov/Housing](http://www.alexandriava.gov/Housing)  
Program assists low and moderate income renters with physical disabilities in completing modifications to improve accessibility to their residences.

**Rent Relief Program ..... 703.746.5918**  
**City of Alexandria, Office of Community Services**  
2525 Mount Vernon Avenue, Alexandria, VA 22301  
[www.alexandriava.gov/DCHS](http://www.alexandriava.gov/DCHS)  
Grants available for qualified renters 65 years and older or those with a permanent disability.

**Virginia Housing Development Authority ..... 877.428.8844**  
PO Box 35305, Charlotte, NC 28235  
[www.VirginiaHousingSearch.com](http://www.VirginiaHousingSearch.com)  
A free resource to help you find a home that fits your needs and budget.

**Virginia Housing Development Authority Accessibility ..... 804.782.1986**  
601 S. Belvidere Street, Richmond, VA 23220  
[www.vhda.com](http://www.vhda.com)  
Helps improve accessibility in homes for people with physical and sensory disabilities.

## Information and Referral

**REGIONAL RESOURCES ..... 211**

**AARP Virginia..... 1.866.542.8164**  
707 East Main Street, Suite 910, Richmond, VA 2319  
[www.local.aarp.org/alexandria-va](http://www.local.aarp.org/alexandria-va)  
Resources, support, financial workshops, and events for people age 55 and older.

**Call.Click.Connect ..... 703.746.4357**  
**City of Alexandria, Police Department**  
3600 Willow Avenue, Alexandria, VA 22304  
<https://request.alexandriava.gov/cc>  
Information and referral to services in the City of Alexandria and email access to City officials and staff.



**Customer Call Center ..... 703.746.5700**  
**City of Alexandria, Department of Community and Human Services**  
2525 Mount Vernon Avenue, Alexandria, VA 22301  
[www.alexandriava.gov/DCHS](http://www.alexandriava.gov/DCHS)  
Information on social services and public benefits assistance; mental health, intellectual disability, and substance abuse services; and support initiatives for women.

**Information and Referral Program..... 703.746.5999**  
**City of Alexandria, Division of Aging and Adult Services**  
6101 Stevenson Avenue, Suite 200, Alexandria, VA 22304  
[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)  
Provides free information and referral to Alexandria City programs and services for older adults, persons age 18-59 with a disability, and their caregivers.

**SeniorNavigator/disAbilityNavigator (VirginiaNavigator) ..... 1.866.393.0957**  
<https://seniornavigator.org>  
A free public service and Web site for Virginians seeking resources for seniors and persons with disabilities.

**Jewish Council for the Aging of Greater Washington ..... 703.425.0999**  
**Senior Helpline**  
12320 Parklawn Drive, Rockville, MD 20852  
[www.accessjca.org](http://www.accessjca.org)  
Provides information and referral on a wide range of senior services.

## Legal Services

**Alexandria Bar Association Lawyer Referral .....703.548.1106**  
520 King Street, Suite 202, Alexandria, VA 22314  
[www.alexandriabarva.org](http://www.alexandriabarva.org)  
Referral to lawyers who provide consultations for a nominal fee.

**Commonwealth's Attorney ..... 703.746.4100**  
**City of Alexandria, Office of the Commonwealth's Attorney**  
Courthouse, 520 King Street, Suite 301, Alexandria, VA 22314  
[www.alexandriava.gov/commattorney](http://www.alexandriava.gov/commattorney)  
This office is responsible for prosecution of criminal and traffic offenses in Virginia. Provides assistance to crime victims and witnesses.

**Legal Services of Northern Virginia**

**Alexandria Office** ..... 703.684.5566  
**Intake Line** ..... 703.778.6800  
**Toll-Free**..... 866.534.5243

100 North Pitt Street, Suite 307, Alexandria, VA 22314

[www.lsnv.org](http://www.lsnv.org)

Non-profit public interest law firm that provides free legal advice to persons age 60+ and to low-income residents of Northern Virginia.

**National Academy of Elder Law Attorneys (NAELA)** .....703.942.5711

1577 Spring Hill Road, Suite 310, Vienna, VA 22182

[www.naela.org](http://www.naela.org)

A non-profit association that provides information, education, networking, and referrals to those with specialized issues involving the elderly or persons with special needs.

**Office of Human Rights** ..... 703.746.3140

**City of Alexandria, Office of Human Rights**

123 North Pitt Street, Office 230, Alexandria, VA 22314

[www.alexandriava.gov/HumanRights](http://www.alexandriava.gov/HumanRights)

Enforces the non-discrimination provisions of the City's Human Rights Ordinance, including discrimination based on age and disability.

**Virginia State Bar Nationwide Lawyer Referral Service** ..... 1.800.552.7977

111 East Main Street, Suite 700, Richmond, Virginia 23219

[www.vsb.org/vlrs](http://www.vsb.org/vlrs)

Provides referrals to attorneys in good standing with the Virginia State Bar.

**Statewide Senior Legal Helpline** ..... 1.844.802.5910

Virginia Poverty Law Center

919 East Main Street, Suite 610, Richmond, Virginia 23219

[www.vplc.org](http://www.vplc.org)

Toll-free line offering legal assistance and advice for Virginians aged 60 or over. Topics covered include long term-care issues, public benefits, guardianship, financial exploitation, abuse and neglect, and limited consumer issues.

**Virginia Department of Aging and Rehabilitation Services (DARS)** . 1.800.552.3402

1610 Forrest Avenue, Suite 100, Henrico, VA 23229

[www.vda.virginia.gov](http://www.vda.virginia.gov)

DARS works with 25 local Area Agencies on Aging (AAAs) as well as other public and private organizations to help older Virginians, their families and loved ones find the services and information.

## Libraries

Alexandria libraries host a variety of events and programs. For calendars, please visit the Web site or call the branch.

**Charles E. Beatley, Jr. Central Library**..... 703.746.1702

**Talking Book Service** .....703.746.1760

5005 Duke Street, Alexandria, VA 22304

[www.alexlibraryva.org](http://www.alexlibraryva.org)

Houses the Alexandria Library Talking Book Department, which offers reading machines that play pre-recorded tapes that contain complete, unabridged books for the blind and physically challenged.

**Ellen Coolidge Burke Branch Library**..... 703.746.1704

4701 Seminary Road, Alexandria, VA 22304

[www.alexlibraryva.org](http://www.alexlibraryva.org)

**James M. Duncan Branch Library** ..... 703.746.1705

2501 Commonwealth Avenue, Alexandria, VA 22301

[www.alexlibraryva.org](http://www.alexlibraryva.org)

**Kate Waller Barrett Branch Library**..... 703.746.1703

**Special Collections/Local History**..... 703.746.1706

717 Queen Street, Alexandria, VA 22314

[www.alexandria.lib.va.us](http://www.alexandria.lib.va.us)

Houses the Special Collections Division, which includes information regarding Alexandria and Virginia history.

## Multicultural Services and Special Populations

**Christ House, Catholic Charities of Arlington Diocese**

**Monetary Assistance** ..... 703.548.4227

**Shelter** ..... 703.549.8644

131 South West Street, Alexandria, VA 22314

[www.cdda.net](http://www.cdda.net)

Emergency assistance, counseling, immigration service, legal assistance and information and referral.

**Ethiopian Community Development Council, Inc. (ECDC)** ..... 703.685.0510

901 South Highland Street, Arlington, VA 22204

[www.ecdcus.org](http://www.ecdcus.org)

Responds to the needs of newcomers from diverse cultural backgrounds.

**Multicultural Center**

**Hispanic Committee of Virginia (NVFS) ..... 703.671.5666**

6400 Arlington Boulevard, Suite 110, Falls Church, VA 22042

[www.nvfs.org](http://www.nvfs.org)

Information and referral, English as a Second Language and citizenship classes, immigration services, employment, education, social services, home buying, and entrepreneurial projects.

**Hogar Immigrant Services..... 703.534.9805**

**Catholic Charities of Arlington Diocese**

6301 Little River Turnpike, Suite 300, Alexandria, VA 22312

[www.hogarimmigrantservices.org](http://www.hogarimmigrantservices.org)

Adoption, counseling, elderly services, crisis pregnancy counseling, food pantry, immigration services and legal, services for the disabled, and English as a Second Language classes.

**Jewish Community Center of Northern Virginia (JCCNV)..... 703.323.0880**

8900 Little River Turn Pike, Fairfax, VA 22031

[www.jccnv.org](http://www.jccnv.org)

Educational, social, and recreational activities for senior adults, and information and referral services.

**Jewish Council for the Aging of Greater Washington 703.425.0999 or 301.255.4200**

**TTY ..... 301.881.5263**

12320 Parklawn Drive, Rockville, MD 20852

[www.accessjca.org](http://www.accessjca.org)

Non-sectarian, volunteer opportunities, and information and referrals to services in Northern Virginia.

**Jewish Social Service Agency ..... 703.204.9100 or 703.896.7918**

3025 Homemaker Court, Suite 450, Fairfax, VA 22031

[www.jssa.org](http://www.jssa.org)

Provides information and referral, employment, counseling, home visit assessments, friendly visiting, volunteer opportunities, hospice, bereavement, disability, services and home care.

**Korean Services (Salvation Army)..... 703.385.8702 extension 28**

**Social Services Alexandria..... 703.548.0579**

**Transitional housing..... 703.836.2427**

4915 Ox Road, Fairfax, VA 22030

[www.salvationarmysouth.org](http://www.salvationarmysouth.org)

Information and referral service to Korean speaking population.

**Multicultural Clinical Center..... 703.354.0000**

6563 Edsall Road, Springfield, VA 22151

[www.mccva.com](http://www.mccva.com)

Therapy in a wide range of languages including Farsi, Spanish, Korean, Vietnamese, Sign Language, and several Middle Eastern languages. Accepts Medicaid for home-based services.

**Multicultural Human Services Center (NVFS) ..... 571.748.2800**  
6400 Arlington Boulevard, Suite 110, Falls Church, VA 22046  
www.nvfs.org  
Domestic violence programs and programs for survivors of torture and severe trauma and multicultural mental health treatment and services in a variety of languages.

**National Caucus and Center on Black Aged, Inc. .... 202.637.8400**  
1220 L Street, NW, Suite 800, Washington, D.C. 20005  
www.ncba-aged.org  
Program to improve the quality of life for elderly African Americans and low-income minorities.

**Older Women's League (OWL)  
Field Services Office ..... 202.567.2606**  
1627 I Street, NW, Suite 600, Washington, DC 20006  
www.owl-national.org  
National association that works to improve the status and quality of life for midlife and older women.

## Recreation Activities

**City of Alexandria,  
Department of Recreation, Parks and Cultural Activities ..... 703.746.5419**  
Program and Event Registration ..... 703.746.5537  
TTY ..... 711  
1108 Jefferson Street, Alexandria, VA 22314  
www.alexandriava.gov/recreation

**Northern Virginia Senior Olympics ..... 703.228.4721**  
www.nvso.us  
The Northern Virginia Senior Olympics Program is held annually in September and open to all resident ages 50 years and older.

**Power-Plus 55 ..... 703.746.5575**  
**City of Alexandria, Department of Recreation, Parks and Cultural Activities**  
1108 Jefferson Street, Alexandria, VA 22314  
www.alexandriava.gov/recreation  
Recreation programs for older adults ages 55 and over, including classes, clubs, one-day adventures, sports, Senior Olympics, and other services.

**YMCA ..... 703.838.8085**  
420 East Monroe Avenue, Alexandria, VA 22301  
www.ymca.net  
Helps clients remain fit using indoor pool, ladies' health center, and the men's athletic club. Discount memberships for seniors 65 and older.

## Recreation Centers

**Charles Houston Recreation Center..... 703.746.5552**

901 Wythe Street, Alexandria, VA 22314  
Pickle Ball and Neighborhood Fitness Passes.

**Chinquapin Recreation Center..... 703.746.5553**

3210 King Street, Alexandria, VA 22302  
Variety of facility fitness passes offered with access to indoor pool and diving well.

**Leonard “Chick” Armstrong Recreation Center..... 703.746.5554**

25 West Reed Avenue, Alexandria, VA 22302  
Zumba, Walking club, Dance Fitness, Coffee Social Hour, Belly Dance 101, Table Tennis, Tech Class, Game day, Silver Screen Movie, and Neighborhood Fitness Passes.

**Mount Vernon Recreation Center ..... 703.746.5556**

2701 Commonwealth Avenue, Alexandria, VA 22301  
Art classes, Del Ray Seniors, Del Ray Walking Group, Knitting Club, Pinochle Club, Belly Dance 101, Tai Chi, Silk and Soul Hand Dance, and 55+ Game Night.

**Patrick Henry Recreation Center ..... 703.746.5541**

4653 Taney Avenue, Alexandria, VA 22304  
Power-Plus Sports, Line Dancing, Pickle Ball, and Neighborhood Fitness Passes.

**Nannie J. Lee Memorial Recreation Center..... 703.746.5550**

1108 Jefferson Street, Alexandria, VA 22314  
Bridge Club, Jewelry Club, Pickle Ball, Women’s Basketball, and Dun Lo Arts

**William Ramsay Recreation Center ..... 703.746.5558**

5650 Sanger Avenue, Alexandria, VA 22311  
Strength and Conditioning Club, Table Tennis, and Neighborhood Fitness Passes.

## Senior Centers

**Saint Martin de Porres Senior Center..... 703.751.2766**

**City of Alexandria, Division of Aging and Adult Services**

4650 Taney Avenue, Alexandria, VA 22304  
[www.cdda.net/programs\\_elderly.php](http://www.cdda.net/programs_elderly.php)

Non-denominational senior center serving City residents aged 60 and over. Offers daily socialization and wellness activities. A nutritious lunch is served daily. Transportation to the center is available through the Division of Aging and Adult Services.

**The Senior Center at Charles Houston..... 703.746.5456**  
**City of Alexandria, Division of Aging and Adult Services**  
 901 Wythe Street, Alexandria, VA 22314  
[www.alexandriava.gov/RecreationCenters](http://www.alexandriava.gov/RecreationCenters)  
 Serves City residents aged 60 and over with wellness classes, blood pressure screenings, support groups, recreational and social activities. Lunch is served daily. Transportation to the Center is available through the Division of Aging and Adult Services.

**Services for Speech, Language, and Hearing-Impaired Persons**

**American Speech-Language Hearing Association (ASHA) ..... 301.296.5700 or 1.800.638.8255**  
 2200 Research Boulevard, Rockville, MD 20852  
[www.asha.org](http://www.asha.org)  
 A professional, scientific, and credentialing association that provides information on speech, language and hearing.

**Hearing Loss Association of America ..... 301.657.2248**  
**TTY ..... 301.657.2249**  
 7910 Woodmont Avenue, Suite 1200, Bethesda, MD 20814  
[www.hearingloss.org](http://www.hearingloss.org)  
 Education, support and self-help motivation to hard of hearing people.

**Northern Virginia Resource Center for Deaf and Hard-of-Hearing Persons..... 703.352.9055**  
**TTY ..... 703.352.9056**  
 3951 Pender Drive, Suite 130, Fairfax, VA 22030  
[www.nvrc.org](http://www.nvrc.org)  
 Information and referral, advocacy with public agencies, and community education.

**Virginia Department for the Deaf and Hard of Hearing Voice/TTY ..... 1.800.552.7917 or 1.804.662.9502**  
 1602 Rolling Hills Drive, Suite 203, Henrico, Virginia 23229  
[www.vddhh.org](http://www.vddhh.org)  
 Administrative headquarters for the Virginia Department for the Deaf and Hard of Hearing (VDDHH) works to reduce the communication barriers for persons who are deaf or hard-of-hearing.

**Virginia Relay Center Voice..... 711 or 1.800.828.1140**  
[www.varelay.org](http://www.varelay.org)  
 This free service relays conversations between people who can hear and people who are deaf, hard-of-hearing, blind, or speech-disabled.

## Transportation Services

**DASH Bus/Alexandria Transit Company .....703.746.3274/703.746.DASH**

3000 Business Center Drive, Alexandria, VA 22314

[www.dashbus.com](http://www.dashbus.com)

City of Alexandria fixed-route bus system, including service after rush hour to and from Metro Stations.

**Senior Transportation Services ..... 703.746.3275**

**City of Alexandria, Division of Aging and Adult Services**

3550 Wheeler Avenue, Alexandria, VA 22304

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

City residents aged 60 and older receive transportation to senior centers and grocery stores.

## Metrobus/Metrorail

**Washington Metropolitan Area Transit Authority (WMATA) ..... 202.637.7000**

**TTY ..... 202.638.3780**

**Reduced Fare Program for People with Disabilities ..... 202.962.2700**

600 5<sup>th</sup> Street, NW, Washington, DC 20001

[www.wmata.com](http://www.wmata.com)

Metro, bus and train information including schedules, fares, parking, and services for seniors and adults with disabilities. Under the Reduced Fare Program people with disabilities may travel for half the regular fare.

## Special Transportation Services

\*Denotes vehicles with wheelchair lift van equipment to transport persons with disabilities.

**\*Alexandria Yellow Cab (24-hour notice for lift vans) ..... 703.549.2500**

3014 Colvin Street, Alexandria, VA 22314

[www.alexandriayellowcab.com](http://www.alexandriayellowcab.com)

Dispatch service to taxicabs that provides immediate service.

**American Cancer Society ..... 1.888.227.6333**

[www.cancer.org](http://www.cancer.org)

The American Cancer Society Road to Recovery program provides transportation to cancer treatment appointments for people who have cancer but do not have a ride or are unable to drive themselves.

**\*Diamond Transportation Services (24-hour notice for lift vans) ..... 703.912.7606**

7307C Highland Street, Springfield, VA 22315

[www.diamondtransportation.us](http://www.diamondtransportation.us)

Paratransit service with wheelchair-accessible vans, shuttle buses, and services for persons with intellectual disabilities.



**City of Alexandria, Transit Services**

**\*D.O.T. -Transportation for People with Disabilities ..... 703.746.4084**

**Reservations .....703.836.5222**

421 King Street, Suite 235, Alexandria, VA 22314

[www.alexandriava.gov/Transit](http://www.alexandriava.gov/Transit)

Taxicab or wheelchair-accessible van service for persons unable to use public transportation and who have a certification of disability.

**MetroAccess ..... 301.562.5360**

**TTY ..... 301.588.7535**

600 5<sup>th</sup> Street, NW, Washington, DC 20001

[www.wmata.com/accessibility/metroaccess\\_service](http://www.wmata.com/accessibility/metroaccess_service)

Shared-ride transit service for people with disabilities who are unable to use fixed-route public transportation. An application and functional assessment required to determine eligibility.

**\*MTS Transportation, Inc ..... 703.652.0816**

101 South Whiting Street, Suite 207a, Alexandria, VA 22304

[www.mtstransportationinc.com](http://www.mtstransportationinc.com)

Private transportation services offering ambulatory, wheelchair, stretcher, and long-distance stretcher transportation.

**Senior Taxi Yellow Card Program ..... 703.746.5999**

**City of Alexandria, Division of Aging and Adult Services**

6101 Stevenson Avenue, Suite 200, Alexandria, VA 22304

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Discount taxi program available to Alexandria residents age 60 and older who meet income requirements.

**Vehicle Registration and Handicapped Plates and Permits**

**Commonwealth of Virginia Department of Motor Vehicles .....804.497.7100**

**TTY ..... 1.800.272.9268**

2681 Mill Road, Alexandria, VA 22314-4680

[www.dmv.state.va.us](http://www.dmv.state.va.us)

Motor vehicle office administering driver's license, vehicle registration, driving records, and disability programs.

**Utilities and Utility Assistance**

**Assurance Wireless Lifeline Assistance Program ..... 1.888.321.5880**

P.O. Box 686, Parsippany, NJ 07054

[www.assurancewireless.com](http://www.assurancewireless.com)

Free cellular service for individuals with low-incomes or individuals receiving public assistance.

**Dominion Virginia Power** (electric company)..... **1.866.DOM.HELP / 1.866.366.4357**  
www.dominionenergy.com  
Provides braille and large-print billing, third-party notices, and priority service for life support devices.

**Energy Assistance**

**City of Alexandria, Office of Community Services** ..... **703.746.5901**  
2525 Mount Vernon Avenue, Alexandria, VA 22301  
www.alexandriava.gov/DCCHS  
Financial help to qualified individuals to assist with gas, electric, and other utility bills.  
Ongoing and emergency assistance requests evaluated by DCCHS Community Action Agency staff.

**Senior Cool Care Program**

**City of Alexandria, Division of Aging and Adult Services** ..... **703.746.5999**  
4401 Ford Avenue, Suite 103, Alexandria, VA 22302  
www.alexandriava.gov/Aging  
Program provides fans, air conditioners, or air conditioner repairs for low-income persons 60+ with health problems. Program runs May-September annually.

**Verizon Telephone Company Lifeline Program** ..... **1.800.837.4966**  
**TTY** ..... **1.800.564.0999**  
140 West Street, New York, NY 10007  
www.verizon.com  
Provides special service rates for Medicaid, SNAP, and TANF clients.

**Virginia American Water** ..... **703.549.7080**  
2223 Duke Street, Alexandria, VA 22314  
www.amwater.com/myh2o  
Company that provides water and wastewater services.

**Washington Gas Company (natural gas)** ..... **703.750.1000**  
**TTY** ..... **703.750.7975**  
1100 H Street, NW, Washington, DC 20005  
www.washingtongas.com  
Company that offers gas services to residents in Alexandria City.

**Weatherization Assistance Program**

**Community Housing Partners (CHP)** ..... **540.665.0200 extension 5103**  
400 Industrial Drive, N.E., Christiansburg, VA 24073  
www.dhcd.virginia.gov  
Free program that helps to make the homes of low-income homeowners more energy-efficient.

## Veteran Services

**Alexandria VET Center ..... 703.360.8633**

6940 South Kings Highway, Suite 204, Alexandria, VA 22310

Provides mental health services to veterans.

**Fort Belvoir Outpatient Clinic ..... 571.231.2408**

9300 DeWitt Loop, Sunrise Pavilion, Fort Belvoir, VA 22060

[www2.va.gov](http://www2.va.gov)

Outpatient services for veterans.

**U.S. Department of Veterans Affairs ..... 1.800.827.1000**

**Veterans Crisis Line..... 1.800.273.8255 Press 1**

810 Vermont Avenue, NW, Washington, DC 20420

[www.va.gov](http://www.va.gov)

Information regarding services available to service members, veterans, spouses, and other eligible beneficiaries. Chat at [VeteransCrisisLine.net](http://VeteransCrisisLine.net) or text to 838255

**Virginia Department for Veteran Services ..... 703.417.9090**

6564 Loisdale Court, Suite 301, Springfield, VA 22150

Provides assistance in preparing claims for veterans' benefits and referrals to other services.

**Veterans' Health Care Benefits at Fort Belvoir ..... 571.231.2408**

9300 DeWitt Loop (Sunrise Pavilion), Fort Belvoir, VA 22060

Provides medical care and issues veterans' ID Cards.

**Veterans' (Armed Forces) services through the Red Cross ..... 240.485.3031**

2020 East West Highway, Silver Spring, MD 20910

Provides job placement and referral services.

**Washington DC VA Medical Center..... 202.745.8000**

50 Irving Street NW, Washington, DC 20422

[www.washingtondc.va.gov](http://www.washingtondc.va.gov)

Hospital providing healthcare services for veterans.

## Vital Records

**City of Alexandria County Clerk**

**Marriage Certificates and Divorce Records .....703.746.4044**

520 King Street, Alexandria, VA 22314

[www.alexandriava.gov/clerkofcourt](http://www.alexandriava.gov/clerkofcourt)

## Death Certificates

**Virginia Department of Health, Office of Vital Records ..... 804.662.6200**

2001 Maywill Street, Richmond, VA 23230

[www.vdh.state.va.us/vital\\_records](http://www.vdh.state.va.us/vital_records)

## Vital Records - Any State

[www.vitalrec.com](http://www.vitalrec.com)

## Volunteer Opportunities

**American Red Cross - Alexandria Chapter ..... 703.549.8300**

123 North Alfred Street, Alexandria, VA 22314

[www.redcross.org](http://www.redcross.org)

Various opportunities to volunteer.

**City of Alexandria, Division of Aging and Adult Services ..... 703.746.5999**

4401 Ford Avenue, Suite 103, Alexandria, VA 22302

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Opportunities to work with older persons in senior centers or at the Adult Day Services Center.

Volunteers also provide Medicaid counseling or general office tasks.

**RSVP of Northern Virginia..... 703.246.3460**

10530 Page Avenue, Fairfax, VA 22030

[www.volunteerfairfax.org](http://www.volunteerfairfax.org)

Volunteer network for people age 55 and older. Volunteers serve Arlington County, City of Alexandria, and Fairfax County.

**Senior Services of Alexandria..... 703.836.4414**

206 North Washington Street, Suite 301, Alexandria, VA 22314

[www.seniorservicesalex.org](http://www.seniorservicesalex.org)

Opportunities to volunteer for the Friendly Visitor program by visiting lonely seniors, deliver groceries, deliver Meals on Wheels to homebound seniors who have difficulty food-shopping and preparing meals, or become a Senior Ambassador by advocating for seniors and spreading the word about programs and activities in the City of Alexandria.

**Volunteer Alexandria ..... 703.836.2176**

123 North Alfred Street, 1<sup>st</sup> Floor, Alexandria, VA 22314

[www.volunteeralexandria.org](http://www.volunteeralexandria.org)

Opportunities to volunteer with more than 200 local service agencies.

## Voter Information

**Alexandria Registrar of Voters .....703.746.4050**

132 North Royal Street, Room 100, Alexandria, VA 22314

[www.alexandriavoter.org](http://www.alexandriavoter.org)

Voter registration information and applications for absentee ballots.

**Virginia Department of Motor Vehicles..... (DMV) 804.497.7100**

2681 Mill Road, Alexandria, VA 22314

[www.dmv.virginia.gov](http://www.dmv.virginia.gov)

Register to vote or make changes to your voter registration.

**Virginia State Board of Elections..... 1.800.552.9745**

**TTY: ..... 1.800.260.3466**

1100 Bank Street, Richmond, VA 23219

[www.elections.virginia.gov](http://www.elections.virginia.gov)

Questions about voter registration or the status of your voter registration, application, or card.

## Phone Numbers by Categories

### Adult Day Health Services

Alexandria Adult Day Services Center.....	703.746.5676
Fennell-Sauls Vocational Day Program (Central Intake).....	703.746.3400
Insight Memory Care Center .....	703.204.4664
West End Wellness Center .....	703.746.3456

### Adult Protective Services

Adult Protective Services .....	703.746.5778
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### Advocacy

Administration for Community Living (ACL) .....	202.401.4634
Alexandria Commission on Aging (COA).....	703.746.5999
Alexandria Commission on Persons with Disabilities .....	703.746.4550
Domestic Violence Program .....	703.746.4911
Sexual Assault Center .....	703.683.7273
Northern Virginia Long-Term Care Ombudsman .....	703.324.5861

### Caregiver Resources

Caregivers' Support Group .....	703.746.5999
CareRing.....	703.516.6769
Eldercare Locator .....	1.800.677.1116
MediAlert + Alzheimer's Association Safe Return.....	1.888.572.8566
Project Lifesaver .....	703.746.5002 or 703.746.5136
Senior Link (ACTS Helpline).....	703.368.4141
The Source Book, Guide to Retirement Living.....	703.992.1100 or 1.800.394.9990

### Consumer Information

Benefits Checkup .....	<a href="http://www.benefitscheckup.org">www.benefitscheckup.org</a>
Consumer Affairs .....	804.786.2042
Consumer Protection Hotline .....	1.800.552.9963
Consumer Credit Counseling (Money Management International).....	703.836.0482
Consumer Product Safety Commission Hotline .....	1.800.638.2772
Federal Trade Commission .....	202.326.2222
National Active and Retired Federal Employees Association.....	703.838.7760
National Consumers League .....	202.835.3323
Silver Service Card.....	703.836.4414
U.S. Department of Health and Human Services Office of Civil Rights.....	1.800.368.1019
Virginia Department of Agriculture and Consumer Services .....	1.800.552.9963

### Counseling Services

Alcoholics Anonymous (Northern VA Intergroup).....	703.293.9753
Center for Pastoral Counseling of Virginia .....	703.903.9696

Haven of Northern Virginia .....703.941.7000  
 Jewish Social Service Agency (JSSA).....703.204.9100

Disability Services

Autism Society Northern Virginia Chapter .....703.495.8444  
 Brain Injury Association of America .....703.761.0750  
 Children and Adults with Attention Deficit/Hyperactivity Disorder of Northern  
 Virginia (CHADD)..... 301.306.7070  
 ENDependence Center of Northern Virginia, Inc.....703.525.3268  
 Spina Bifida Association of the Mid-Atlantic Region... 1.800.621.3141 extension 20  
 The Arc of Northern Virginia .....703.208.1119  
 The National Multiple Sclerosis Society National Capital Chapter .....202.296.5363  
 United Cerebral Palsy Affiliates .....202.269.1500

Educational Opportunities

Adult Education .....703.824.6845 or 703.619.8027  
 Encore Learning (formerly ALRI) .....703.228.2144  
 Hogar Immigrant Services (Catholic Charities of the Diocese of Arlington)  
 .....703.534.9805  
 Lifetime Learning /Lifelong Learning Institute.....703.503.0600  
 Literacy Council of Northern Virginia, Inc. ....703.237.0866  
 Northern Virginia Community College - Community Education.....703.933.5073  
 Osher Lifelong Learning Institute (OLLI) .....703.503.3384  
 Road Scholar..... 1.800.454.5768

Employment

Experience Works (formerly Green Thumb, Inc.) ..... 1.866.397.9757  
 NCOA Northern Virginia Workforce Resource Center .....571.335.4027  
 Virginia Employment Commission Job Service .....703.813.1300  
 Workforce Development Center.....703.746.5940

Financial Assistance

Customer Call Center.....703.746.5700  
 Northern Virginia Payee Service.....703.273.4590  
 Pension Rights Center .....202.296.3776  
 The United States Social Security Administration ..... 1.800.772.1213

Food and Nutrition

Food - Meals

Catholic Charities Christ House Evening Meal ..... 703.746.8644  
 Downtown Baptist Church Open Table.....703.549.5544  
 Meade Memorial Church Bag Lunch.....703.549.1333  
 Meade Memorial Saturday Feeding Program.....703.549.1334  
 Saint Martin de Porres Senior Center .....703.751.2766  
 The Senior Center at Charles Houston .....703.746.5456

Food - Pantry

Alfred Street Baptist Church.....	703.683.2222
ALIVE! Food Distribution Program.....	703.837.9321
CCDA St. Lucy Food Pantry at Christ House.....	703.548.4227
Christ Church Lazarus.....	703.549.1450
Church of the Resurrection West End.....	703.998.0888
Food For Others.....	703.207.9173
Grace Episcopal Church.....	703.549.1980
Meade Memorial Canned Food Distribution.....	703.549.1334
Oakland Baptist Church Food Bank.....	703.998.9006
Salvation Army Emergency Food Program.....	703.548.0579
St. Joseph Catholic Church.....	703.836.3725
St. Paul's Lazarus Ministry.....	703.548.3312

Food - Pets

AniMeals on Wheels.....	703.836.4414 extension 110
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Food - Programs

Alexandria Cooperative Extension Office - Nutrition Education.....	703.746.5544
ALIVE! Home Delivery Food Program.....	703.549.3692
Groceries to Go.....	703.836.4414 extension 119
Liquid Supplement Program.....	703.746.5999
Meals on Wheels - Subsidized.....	703.746.5999
Meals on Wheels - Private Pay.....	703.836.4414 extension 112
Supplemental Nutrition Assistance Program (SNAP-formerly Food Stamps) City of Alexandria, Benefits Programs.....	703.746.5801
SHARE (Food network).....	301.864.3115 or 1.800.217.4273

Health Care Professional Referral Services

INOVA Alexandria Hospital Physician Referral.....	1.855.694.6682
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Health Care Services

Clinics - General Medical

City of Alexandria, Health Department.....	703.746.4996
Alexandria Neighborhood Health Services, Inc.....	703.535.5568
Casey Clinic (Flora Krause Casey Health Center).....	703.746.4886

Clinics - Kidney Dialysis

DaVita Dialysis Center.....	1.800.422.6589
Fresenius Care (Dialysis Service).....	703.370.8250

Dental Care

Alexandria Neighborhood Health Services, Inc. Dental Clinic (ANHSI Dental)	
Howard University, College of Dentistry Dental Clinic.....	202.806.0008
Northern Virginia Community College Dental Hygiene Clinic.....	703.822.6673
Northern Virginia Dental Clinic.....	703.820.7170



## Eye and Vision Care

City of Alexandria Office of Community Services .....	703.746.5700
Columbia Lighthouse for the Blind .....	202.454.6400
Eye Care America .....	www.eyecareamerica.org
Metropolitan Washington Ear.....	301.681.6636
Prevention of Blindness Society of Metro Washington .....	202.234.1010
Prevention of Blindness Society Low Vision Learning Center .....	703.652.7803

## Mental Health

Alcohol and Drug Abuse Services .....	703.746.3600
Detox.....	703.746.3636
Dominion Hospital .....	703.538.2872
George Washington University Hospital - Geriatric Center.....	202.741.2222
INOVA Comprehensive Addiction Treatment Services (CATS) .....	703.289.7560
INOVA Fairfax Behavioral Health Services .....	703.660.8100
Mental Health America .....	703.684.7722
Older Adult Clinical Services .....	703.746.3400

## Health Education Resources

ABCD Helpline (After Breast Cancer Diagnosis) .....	1.800.221.2141
Alzheimer's Association (National Capital Area) .....	703.359.4440
Alzheimer's Disease Education and Referral Center.....	1.800.438.4380
American Cancer Society .....	1.800.227.2345
American Diabetes Association.....	703.549.1500 or 1.800.342.2383
American Heart Association (Greater Washington Region).....	703.248.1700
Arthritis Foundation.....	1.844.571.4357

## Durable Medical and Rehabilitation Equipment

Americoast Maryland LLC/Mid-Atlantic Health Care .....	800.946.9943
Armor Medical.....	703.204.1213
Johns Hopkins Pharmaquip Inc/Respicare .....	703.440.3600
Medical House Supply Group .....	703.533.2290

## Health Insurance

### Counseling

State Corporation Commission.....	1.800.552.7945 or 804.371.9741
Virginia Insurance Counseling and Assistance Program (VICAP) .....	703.746.5999

### Medicaid

Medicaid Program .....	703.746.5801
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### Medicare

Centers for Medicare and Medicaid Services (CMS) .....	1.800.633.4227
Medicare Rights Center.....	1.800.333.4114
Social Security Administration – Medicare .....	1.800.772.1213

## Other Health Insurance Resources

Cover Virginia ..... 1.855.242.8282

## In-Home Care and Assistance

At Home in Alexandria .....703.231.0824

Homemaker/Personal Care Program.....703.746.5999

Friendly Visitor Program..... 703.836.4414 extension 120

Snow Buddies .....703.836.2176

## Hospice Advocacy

Capital Caring .....703.538.2065

National Hospice and Palliative Care Organization .....703.837.1500

## Hospitals

INOVA Alexandria Hospital.....703.504.3000

## Housing

### Assisted Living Facilities

Brandywine Living in Alexandria ..... 703.940.3300

Silverado Alexandria ..... 703.215.9110

Sunrise Assisted Living of Alexandria .....703.348.1022

Willow Oaks & District Home Birmingham Green Assisted Living Facility  
..... 703.257.0935

### Continuing Care Retirement Communities

Goodwin House.....703.578.1000

The Hermitage in Northern Virginia.....703.797.3844

The Fountains at Washington House.....703.845.5100

### Emergency Shelters and Homelessness Prevention Services

Alexandria Community Shelter .....703.746.3660

ALIVE! House ..... 703.837.9300

Carpenter's Shelter .....703.548.7500

Homeless Services Assessment Center (HSAC) .....703.746.5700

### Nursing Services

Birmingham Green Nursing Facility .....703.257.0935

Envoy of Alexandria.....703.684.9100

Woodbine Rehabilitation and Health Care Center.....703.836.8838

### Independent Living

Alexandria Redevelopment & Housing Authority (ARHA) .....703.549.7115

Annie B. Rose House .....703.548.4946

Beasley Square Apartments.....703.853.0638

Bellefonte Gardens.....703.746.3400

Claridge House II .....703.823.5444

Foxchase of Alexandria.....	571.451.0532
Ladrey Hi-Rise.....	703.549.7115
Old Towne West.....	703.549.4343
Pendleton Park.....	703.271.8400

### Other Housing Resources

Apartment Locator Services (FREE) Southern Management .....	1.888.612.7868
Home Ownership Assistance Program.....	703.746.3099 or 703.746.3097
Home Rehabilitation/Repair Loans.....	703.746.4990
Landlord/Tenant Relations .....	703.746.4990
Real Estate Tax/Property Tax Relief/Deferral .....	703.746.3909/3902
Rebuilding Together Alexandria.....	703.836.1021
Rental Accessible Modification Program (RAMP) .....	703.746.4990
Rent Relief Program .....	703.746.5918
Virginia Housing Development Authority.....	1.877.428.8844
Virginia Housing Development Authority Accessibility.....	804.782.1986

### Information and Referral

Regional Resources.....	211
AARP Virginia .....	1.866.542.8164
Call.Click.Connect .....	703.746.4357
Customer Call Center.....	703.746.5700
Division of Aging and Adult Services .....	703.746.5999
SeniorNavigator/disAbilityNavigator (VirginiaNavigator) .....	1.866.393.0957
Senior Helpline (Jewish Council for the Aging of Greater Washington) .....	703.425.0999

### Legal Services

Alexandria Bar Association Lawyer Referral .....	703.548.1106
Commonwealth's Attorney.....	703.746.4100
Legal Services of Northern Virginia Alexandria Office .....	703.684.5566
Intake Line .....	703.778.6800
Toll-Free .....	866.534.5243
National Academy of Elder Law Attorneys (NAELA) .....	703.942.5711
Nationwide Lawyer Referral Service.....	1.800.552.7977
Office of Human Rights .....	703.746.3140
Statewide Senior Legal Helpline.....	1.844.802.5910
Virginia Department of Aging and Rehabilitation Services (DARS) .....	1.800.552.3402

### Libraries

Charles E. Beatley, Jr. Central Library.....	703.746.1702
Talking Book Service .....	703.746.1760
Ellen Coolidge Burke Branch Library.....	703.746.1704
James M. Duncan Branch Library .....	703.746.1705
Kate Waller Barrett Branch Library.....	703.746.1703

## Multicultural Services and Special Populations

Christ House, Catholic Charities of Arlington Diocese	
Monetary Assistance.....	703.548.4227
Ethiopian Community Development Council, Inc. (ECDC).....	703.685.0510
Hispanic Committee of Virginia (NVFS) .....	703.671.5666
Hogar Immigrant Services .....	703.534.9805
Jewish Community Center of Northern Virginia (JCCNV) .....	703.323.0880
Jewish Council for the Aging of Greater Washington	
.....	703.425.0999 or 301.255.4200
Jewish Social Service Agency .....	703.204.9100 or 703.896.7918
Korean Services (Salvation Army).....	703.385.8702 extension 28
Multicultural Clinical Center.....	703.354-0000
Multicultural Human Services Center (NVFS).....	571.748.2800
National Caucus and Center on Black Aged, Inc.....	202.637.8400
Older Women's League (OWL) Field Services Office .....	202.567.2606

## Recreation Activities

City of Alexandria, Department of Recreation, Parks and Cultural Activities	
.....	703.746.5419
Program and Event Registration.....	703.746.5537
TTY.....	711(VA Relay)
Northern Virginia Senior Olympics .....	703.228.4721
Power-Plus 55.....	703.746.5575
YMCA.....	703.838.8085

## Recreation Centers

Charles Houston Recreation Center.....	703.746.5552
Chinquapin Recreation Center .....	703.746.5553
Leonard "Chick" Armstrong Recreation Center .....	703.746.5554
Mount Vernon Recreation Center.....	703.746.5556
Nannie J. Lee Memorial Recreation Center.....	703.746.5550
Patrick Henry Recreation Center.....	703.746.5541
William Ramsay Recreation Center .....	703.746.5558

## Senior Centers

Saint Martin de Porres Senior Center .....	703.751.2766
The Senior Center at Charles Houston.....	703.746.5456

## Services for Speech, Language, and Hearing Impaired Persons

American Speech-Language Hearing Association (ASHA)	
.....	301.296.5700 or 1.800.638.8255
Hearing Loss Association of America.....	301.657.2248
Northern Virginia Resource Center for Deaf and Hard-of-Hearing Persons	
.....	703.352.9055

Virginia Department for the Deaf and Hard-of-Hearing  
 Voice/TTY ..... 1.800.552.7917 or 1.804.662.9502  
 Virginia Relay Center Voice ..... 711 or 1.800.828.1140

Transportation Services

DASH Bus/Alexandria Transit Company ..... 703.746.3274/703.746.DASH  
 Senior Transportation Services ..... 703.746.3275

Metrobus/Metrorail

Washington Metropolitan Area Transit Authority (WMATA) ..... 202.637.7000  
 TTY ..... 202.638.3780  
 Reduced Fare Program for People with Disabilities ..... 202.962.2700

Special Transportation Services

Alexandria Yellow Cab (24-hour notice for lift vans) ..... 703.549.2500  
 American Cancer Society ..... 1.800.227.2345  
 Diamond Transportation Services (24-hour notice for lift vans) ..... 703.912.7606  
 D.O.T. -Transportation for People with Disabilities ..... 703.746.4084  
 D.O.T. - Reservations ..... 703.836.5222  
 MetroAccess ..... 301.562.5360  
 MTS Transportation, Inc. .... 703.652.0816  
 Senior Taxi Yellow Card Program ..... 703.746.5999

Vehicle Registration and Handicapped Plates and Permits

Commonwealth of Virginia Department of Motor Vehicles/Alexandria  
 ..... 804.497.7100

Utilities and Utility Assistance

Assurance Wireless Lifeline Assistance Program ..... 1.888.321.5880  
 Dominion Virginia Power (electric company) ... 1.866.DOM.HELP / 1.866.366.4357  
 Energy Assistance City of Alexandria, Office of Community Services  
 ..... 703.746.5901  
 Senior Cool Care Program City of Alexandria, Division of Aging and Adult Services  
 ..... 703.746.5999  
 Verizon Telephone Company Lifeline Program ..... 1.800.837.4966  
 Virginia American Water ..... 703.549.7080  
 Washington Gas Company (natural gas) ..... 703.750.1000  
 TTY ..... 703.750.7975  
 Weatherization Assistance Program ..... 540.665.0200 extension 5103

Veteran Services

Alexandria VET Center ..... 703.360.8633  
 Fort Belvoir Outpatient Clinic ..... 571.231.2408  
 U.S. Department of Veterans' Affairs ..... 1.800.827.1000  
 Veterans Crisis Line ..... 1.800.273.8255 Press 1  
 Virginia Department for Veteran Services ..... 703.417.9090

Veterans' Health Care Benefits at Fort Belvoir .....571.231.2408  
 Veterans' (Armed Forces) services through the Red Cross .....240.485.3031  
 Washington DC VA Medical Center .....202.745.8000

Vital Records

City of Alexandria County Clerk Marriage Certificates and Divorce Records  
 .....703.746.4044  
 Death Certificates, Virginia Department of Health, Office of Vital Records  
 .....804.662.6200  
 Vital Records - Any State ..... [www.vitalrec.com](http://www.vitalrec.com)

Volunteer Opportunities

American Red Cross - Alexandria Chapter .....703.549.8300  
 City of Alexandria, Division of Aging and Adult Services .....703.746.5999  
 RSVP of Northern Virginia.....703.246.3460  
 Senior Services of Alexandria .....703.836.4414  
 Volunteer Alexandria .....703.836.2176

Voter Information

Alexandria Registrar of Voters ..... 703.746.4050  
 Virginia Department of Motor Vehicles (DMV) ..... 804.497.7100  
 Virginia State Board of Elections..... 1.800.552.9745  
 TTY:..... 1.800.260.3466

## Phone Numbers Alphabetically By Name

AARP Virginia.....	1.866.542.8164
ABCD Helpline (After Breast Cancer Diagnosis) .....	1.800.221.2141
Administration for Community Living (ACL) .....	202.401.4634
Adult Education.....	703.619.8027 or 703.824.6845
Adult Protective Services .....	703.746.5778
Alcohol and Drug Abuse Services .....	703.746.3600
Alcoholics Anonymous (Northern VA Intergroup) .....	703.293.9753
Alexandria Adult Day Services Center.....	703.746.5676
Alexandria Bar Association Lawyer Referral .....	703.548.1106
Alexandria Commission on Aging (COA).....	703.746.5999
Alexandria Commission on Persons with Disabilities .....	703.746.4550
Alexandria Community Shelter.....	703.746.3660
Alexandria Cooperative Extension Office - Nutrition Education.....	703.746.5544
Alexandria Marriage Certificates and Divorce Records.....	703.746.4044
Alexandria Neighborhood Health Services, Inc. Dental Clinic (ANHSI Dental Clinic) .....	703.535.5568
Alexandria Neighborhood Health Services, Inc.....	703.535.5568
Alexandria Redevelopment & Housing Authority (ARHA) .....	703.549.7115
Alexandria Registrar of Voters .....	703.746.4050
Alexandria VET Center.....	703.360.8633
Alexandria Yellow Cab (24-hour notice for lift vans).....	703.549.2500
Alfred Street Baptist Church.....	703.683.2222
ALIVE! Food Distribution Program.....	703.837.9321
ALIVE! Home Delivery Food Program.....	703.549.3692
ALIVE! House .....	703.837.9300
Alzheimer's Association (National Capital Area).....	703.359.4440
Alzheimer's Disease Education and Referral Center.....	1.800.438.4380
American Cancer Society .....	1.800.227.2345
American Diabetes Association.....	703.549.1500 or 1.800.342.2383
American Heart Association (Greater Washington Region).....	703.248.1700
American Red Cross - Alexandria Chapter .....	703.549.8300
American Speech-Language Hearing Association (ASHA) .....	301.296.5700 or 1.800.638.8255
Americoast Maryland LLC/Mid-Atlantic Health Care .....	800.946.9943
AniMeals on Wheels.....	703.836.4414 extension 110
Annie B. Rose House .....	703.548.4946
Apartment Locator Services (FREE) Southern Management.....	1.888.612.7868
Armor Medical.....	703.204.1213
Arthritis Foundation .....	1.844.571.4357
Assurance Wireless Lifeline Assistance Program .....	1.888.321.5880
At Home in Alexandria .....	703.231.0824

Autism Society Northern Virginia Chapter .....	703.495.8444
Beasley Square Apartments.....	703.853.0638
Bellefonte Gardens.....	703.746.3400
Benefits Checkup.....	<a href="http://www.benefitscheckup.org">www.benefitscheckup.org</a>
Birmingham Green Nursing Facility .....	703.257.0935
Brain Injury Association of America .....	703.761.0750
Brandywine Living in Alexandria .....	703.940.3300
Call.Click.Connect .....	703.746.4357
Capital Caring .....	703.538.2065
Caregivers' Support Group .....	703.746.5999
CareRing.....	703.516.6769
Carpenter's Shelter .....	703.548.7500
Casey Clinic (Flora Krause Casey Health Center) .....	703.746.4886
Catholic Charities Christ House Evening Meal.....	703.549.8644
CCDA St. Lucy Food Pantry at Christ House.....	703.548.4227
Center for Pastoral Counseling of Virginia .....	703.903.9696
Centers for Medicare and Medicaid Services (CMS) .....	1.800.633.4227
Charles E. Beatley, Jr. Central Library.....	703.746.1702
Charles Houston Recreation Center.....	703.746.5552
Children and Adults with Attention Deficit/Hyperactivity Disorder of Northern Virginia (CHADD) .....	301.306.7070
Chinquapin Recreation Center.....	703.746.5553
Christ Church Lazarus.....	703.549.1450
Church of the Resurrection West End.....	703.998.0888
City of Alexandria County Clerk Death Certificates.....	804.662.6200
City of Alexandria County Clerk Marriage Certificates and Divorce Records .....	703.746.4044
City of Alexandria Department of Recreation, Parks and Cultural Activities .....	703.746.5419
City of Alexandria Department of Recreation, Parks and Cultural Activities Program and Event Registration.....	703.746.5419
City of Alexandria Division of Aging and Adult Services .....	703.746.5999
City of Alexandria Health Department.....	703.746.4996
City of Alexandria Office of Community Services .....	703.746.5901
Claridge House II .....	703.823.5444
Columbia Lighthouse for the Blind .....	202.454.6400
Commonwealth of Virginia Department of Motor Vehicles/Alexandria.....	804.497.7100
Commonwealth's Attorney.....	703.746.4100
Community Action Agency .....	703.746.5700
Consumer Affairs .....	804.786.2042
Consumer Credit Counseling (Money Management International) .....	703.836.0482
Consumer Product Safety Commission Hotline .....	1.800.638.2772
Consumer Protection Hotline .....	1.800.552.9963
Cover Virginia .....	1.855.242.8282



Customer Call Center.....	703.746.5700
DASH Bus/Alexandria Transit Company.....	703.746.3274/703.746.DASH
DaVita Dialysis Center.....	1.800.424.6589
Detox.....	703.746.3636
Diamond Transportation Services (24-hour notice for lift vans).....	703.912.7606
Domestic Violence Program.....	703.746.4911
Dominion Hospital.....	703.538.2872
Dominion Virginia Power (electric company).....	1.866.DOM.HELP / 1.866.366.4357
D.O.T. -Transportation for People with Disabilities.....	703.746.4084
D.O.T. - Reservations.....	703.836.5222
Downtown Baptist Church Open Table.....	703.549.5544
Eldercare Locator.....	1.800.677.1116
Ellen Coolidge Burke Branch Library.....	703.746.1704
Encore Learning (formerly ALRI).....	703.228.2144
ENDependence Center of Northern Virginia, Inc.....	703.525.3268
Envoy of Alexandria.....	703.684.9100
Ethiopian Community Development Council, Inc. (ECDC).....	703.685.0510
Experience Works (formerly Green Thumb, Inc.).....	1.866.397.9757
Eye Care America.....	<a href="http://www.eyecareamerica.org">www.eyecareamerica.org</a>
Federal Trade Commission.....	202.326.2222
Fennel-Sauls Vocational Day Program (Central Intake).....	703.746.3400
Food For Others.....	703.207.9173
Fort Belvoir Outpatient Clinic.....	571.231.2408
Foxchase of Alexandria.....	571.451.0532
Fresenius Care (Dialysis Service).....	703.370.8250
Friendly Visitor Program.....	703.836.4414
George Washington University Hospital - Geriatric Center.....	202.741.2222
Goodwin House.....	703.578.1000
Grace Episcopal Church.....	703.549.1980
Groceries to Go.....	703.836.4414 extension 119
Haven of Northern Virginia.....	703.941.7000
Hearing Loss Association of America.....	301.657.2248
Hispanic Committee of Virginia (NVFS).....	703.671.5666
Hogar Immigrant Services (Catholic Charities of the Diocese of Arlington).....	703.534.9805
Home Ownership Assistance Program.....	703.746.3099/3097
Home Rehabilitation/Repair Loans.....	703.746.4990
Homeless Services Assessment Center.....	703.746.5700
Homemaker/Personal Care Program.....	703.746.5999
Howard University, College of Dentistry Dental Clinic.....	202.806.0008
INOVA Alexandria Hospital Physician Referral.....	1.855.694.6682
INOVA Alexandria Hospital.....	703.504.3000
INOVA Comprehensive Addiction Treatment Services (CATS).....	703.289.7560
INOVA Fairfax Behavioral Health Services.....	703.660.8100
Insight Memory Care Center.....	703.204.4664

James M. Duncan Branch Library .....	703.746.1705
Jewish Community Center of Northern Virginia (JCCNV).....	703.323.0880
Jewish Council for the Aging of Greater Washington.....	703.425.0999 or 301.255.4200
Jewish Social Service Agency (JSSA).....	703.204.9100 or 703.896.7918
Johns Hopkins Pharmaquip Inc.....	703.440.3600
Kate Waller Barrett Branch Library.....	703.746.1703
Korean Services (Salvation Army).....	703.385.8702 extension 28
Ladrey Hi-Rise.....	703.549.7115
Landlord/Tenant Relations .....	703.746.4990
Legal Services of Northern Virginia.....	703.684.5566 (Alexandria Office)
Leonard “Chick” Armstrong Recreation Center .....	703.746.5554
Lifetime Learning /Lifelong Learning Institute.....	703.503.0600
Liquid Supplement Program .....	703.746.5999
Literacy Council of Northern Virginia, Inc. ....	703.237.0866
Meade Memorial Canned Food Distribution.....	703.549.1334
Meade Memorial Church Bag Lunch.....	703.549.1333
Meade Memorial Saturday Feeding Program.....	703.549.1334
Meals on Wheels (subsidized) .....	703.746.5999
Meals on Wheels (private pay).....	703.836.4414 extension 112
Medical House Supply Group.....	703.533.2290
Medicaid Helpline.....	1.804.786.6145
Medicaid Program.....	703.746.5801
MedicAlert + Alzheimer’s Association Safe Return .....	1.888.572.8566
Medicare Rights Center.....	1.800.333.4114
Mental Health America.....	703.684.7722
MetroAccess .....	301.562.5360
Metropolitan Washington Ear.....	301.681.6636
Money Management International.....	703.836.0482
MTS Transportation, Inc.....	703.652.0816
Multicultural Clinical Center.....	703.354.0000
Multicultural Human Services Center (NVFS) .....	571.748.2800
Nannie J. Lee Memorial Recreation Center .....	703.746.5550
National Academy of Elder Law Attorneys (NAELA) .....	703.942.5711
National Active and Retired Federal Employees Association (NARFE).....	703.838.7760
National Caucus and Center on Black Aged, Inc.....	202.637.8400
National Consumers League .....	202.835.3323
National Hospice and Palliative Care Organization .....	703.837.1500
Nationwide Lawyer Referral Service.....	1.800.552.7977
NCOA Northern Virginia Workforce Resource Center .....	571.335.4027
Northern Virginia Community College - Community Education.....	703.933.5073
Northern Virginia Community College Dental Hygiene Clinic.....	703.822.6655
Northern Virginia Dental Clinic.....	703.820.7170
Northern Virginia Long-Term Care Ombudsman .....	703.324.5861
Northern Virginia Payee Service.....	703.273.4590

Northern Virginia Resource Center for Deaf and Hard-of-Hearing Persons.....	703.352.9055
Northern Virginia Senior Olympics .....	703.228.4721
Oakland Baptist Church Food Bank.....	703.998.9006
Office of Human Rights .....	703.746.3140
Old Towne West.....	703.549.4343
Older Adult Clinical Services .....	703.746.3400
Older Women's League (OWL) Field Services Office.....	202.567.2606
Osher Lifelong Learning Institute (OLLI) .....	703.503.3384
Patrick Henry Recreation Center.....	703.746.5541
Pendleton Park.....	703.271.8400
Pension Rights Center .....	202.296.3776
Power-Plus 55.....	703.746.5575
Prevention of Blindness Society Low Vision Learning Center.....	703.652.7803
Prevention of Blindness Society of Metro Washington .....	202.234.1010
Project Lifesaver.....	703.746.5002 or 703.746.5136
Real Estate Tax/Property Tax Relief/Deferral .....	703.746.3909/3902
Rebuilding Together Alexandria .....	703.836.1021
Reduced Fare Program for People with Disabilities .....	202.962.2700
Regional Resources Dial 211 Customer Call Center .....	703.746.5700
Rent Relief Program .....	703.746.5918
Rental Accessible Modification Program (RAMP) .....	703.746.4990
Road Scholar.....	1.800.454.5768
RSVP of Northern Virginia .....	703.246.3460
Salvation Army Emergency Food Program.....	703.548.0579
Saint Joseph Catholic Church.....	703.836.3725
Saint Martin de Porres Senior Center .....	703.751.2766
Saint Paul's Lazarus Ministry.....	703.548.3312
Senior Cool Care Program.....	703.746.5999
Senior Helpline (Jewish Council for the Aging of Greater Washington) .....	703.425.0999
Senior Link (ACTS Helpline).....	703.368.4141
Senior Services of Alexandria .....	703.836.4414
Senior Taxi Yellow Card Program .....	703.746.5999
Senior Transportation Services .....	703.746.3275
SeniorNavigator/disAbilityNavigator (VirginiaNavigator) .....	1.866.393.0957
Sexual Assault Center.....	703.683.7273
SHARE (Food network).....	301.864.3115 or 1.800.217.4273
Silver Service Card.....	703.836.4414
Silverado Alexandria .....	703.215.9110
Snow Buddies .....	703.836.2176
Social Security Administration – Medicare .....	1.800.772.1213
Spina Bifida Association of the Mid-Atlantic Region .....	1.800.621.3141 extension 20
State Corporation Commission.....	1.800.552.7945 or 804.371.9741
Statewide Senior Legal Helpline.....	1.844.802.5910

Sunrise Assisted Living of Alexandria .....	703.348.1022
Supplemental Nutrition Assistance Program (SNAP-formerly Food Stamps)	
City of Alexandria, Benefits Programs.....	703.746.5801
Talking Book Service .....	703.746.1760
The Arc of Northern Virginia .....	703.208.1119
The Fountains at Washington House.....	703.845.5100
The Hermitage in Northern Virginia.....	703.797.3844
The National Multiple Sclerosis Society National Capital Chapter .....	202.296.5363
The Senior Center at Charles Houston.....	703.746.5456
The Source Book, Guide to Retirement Living.....	703.992.1100 or 1.800.394.9990
The United States Social Security Administration .....	1.800.772.1213
TTY .....	711(VA Relay)
U.S. Department of Health and Human Services Office of Civil Rights	
Main.....	1.800.368.1019
TTD.....	1.800.537.7697
U.S. Department of Veterans Affairs .....	1.800.827.1000
United Cerebral Palsy Affiliates .....	202.269.1500
Verizon Telephone Company Lifeline Program.....	1.800.837.4966
Veterans (Armed Forces) services through the Red Cross .....	240.485.3031
Veterans Crisis Line .....	1.800.273.8255 Press 1
Veterans Health Care Benefits at Fort Belvoir .....	571.231.2408
Virginia American Water.....	703.549.7080
Virginia Department of the Aging and Rehabilitation Services (DARS)....	1.800.552.3402
Virginia Department for the Deaf and Hard-of-Hearing	
Voice/TTY.....	1.800.552.7917 or 1.804.662.9502
Virginia Department for Veteran Services .....	703.417.9090
Virginia Department of Agriculture and Consumer Services.....	1.800.552.9963
TTY .....	1.800.828.1120
Virginia Department of Health, Office of Vital Records.....	804.662.6200
Vital Records - Any State.....	www.vitalrec.com
Virginia Department of Motor Vehicles .....	(DMV) 804.497.7100
Virginia Employment Commission Job Service .....	703.813.1300
Virginia Housing Development Authority.....	1.877.428.8844
Virginia Housing Development Authority Accessibility .....	804.782.1986
Virginia Insurance Counseling and Assistance Program (VICAP).....	703.746.5999
Virginia Relay Center Voice/TTY .....	1.800.552.7917
Virginia State Board of Elections.....	1.800.552.9745
TTY .....	1.800.260.3466
Volunteer Alexandria .....	703.836.2176
Washington DC VA Medical Center.....	202.745.8000
Washington Gas Company (natural gas).....	703.750.1000
TTY .....	703.750.7975
Washington Metropolitan Area Transit Authority (WMATA).....	202.637.7000
Weatherization Assistance Program.....	540.665.0200 extension 5103

West End Wellness Center .....	703.746.3456
William Ramsay Recreation Center .....	703.746.5558
Woodbine Rehabilitation and Health Care Center.....	703.836.8838
Workforce Development Center.....	703.746.5940
YMCA.....	703.838.8085



## DCHS Program Site Directory

### **1900 North Beauregard Street, Alexandria, VA 22311**

AlexandriaWorks!, 703.746.5865  
Center for Alexandria's Children, 703.838.4381  
Early Childhood Division, 703.746.5437  
JobLink Adult Employment, 703.746.5940  
TeensWork!, 703.746.5880

### **2525 Mount Vernon Avenue, Alexandria, VA 22301**

Child Welfare, 703.746.5757  
Community Services, 703.746.5901  
Eligibility Programs, 703.746.5801  
Women's Initiatives, 703.746.5030

### **421 King Street, Alexandria, VA 22314**

Alexandria Campaign on Adolescent Pregnancy,  
703.746.3131  
Domestic Violence Program, 703.746.4911  
Sexual Assault Center, 703.683.7273  
School-Age Youth Development, 703.746.3436  
Substance Abuse Prevention Coalition of Alexandria,  
703.746.3670

### **720 North Saint Asaph Street, Alexandria, VA 22314**

Administrative Offices, Community Services Board,  
703.746.3400  
Emergency Services, 703.746.3401  
MH/ID/SA Intake, 703.746.3535  
Outpatient Mental Health Services, 703.746.3400

### **4480 King Street, Alexandria, VA 22302**

Child Assessment and Treatment Center, 703.838.4708  
Parent Infant Education Program, 703.746.3350  
Residential Services Administrative Offices, 703.746.3500  
West End Wellness Center (formerly Clubhouse), 703.746.3456

### **6101 Stevenson Avenue, Alexandria, VA 22304**

Aging and Adult Services, 703.746.5999  
Alexandria Vocational Services, 703.746.3333  
Intellectual Disability Case Management, 703.746.3333

### **2355 Mill Road, Alexandria, VA 22314**

Detox Center, 703.746.3636  
Homeless and Ex-Offender Services, 703.746.5912  
Substance Abuse Services, 703.746.3600

**703.746.5999**

**[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)**