

Ontime360 quote estimator guide

Steps:

1. Login
2. Select "order entry".
3. Enter order:
 - a. Collection location information
 - b. Delivery location information
 - c. Service level area/zone (note that any shipment over 10 standard pallets or over 7000 lbs is a tractor load)
 - d. Pieces/weight
 - e. Accessorials/options
4. Select "calculate price of this order".
5. For finalization of quote, please email ops@willowexpress.com to receive an official quote number






If you are still having difficulty using the online estimator, please feel free to reach out to Kacie at 801-973-9747 or through email.

Welcome screen after login:

Willow Express

[Home](#) [Order Entry](#) [Tracking](#) [Invoices](#) [Address Book](#) [Sign Out: Willow Customer Portal](#)

Home

-  **Order Entry**
Submit an order to our company.
-  **Tracking**
Track orders from collection to delivery.
-  **Invoices**
View invoices posted to your account.
-  **Address Book**
Manage the list of addresses used when creating orders.
-  **Edit Profile**
Edit contact information associated with your account.

Ontime360 quote estimator guide

Areas that have a red mark by them are required to accurately provide quote

Order Entry

Customer Information

Willow Customer Portal

Account #: 8019739747

Phone:

Email:

Requested by:

Edit profile...

Collection Location

Recently used locations:

Search address book:

Enter a new location...

Name: Willow Customer Portal
Contact:
Phone:
Email:
Address line 1:
Address line 2:
City:
State/Province:
Postal code:
Country:

Delivery Location

Recently used locations:

Search address book:

Enter a new location...

Name:
Contact:
Phone:
Email:
Address line 1:
Address line 2:
City:
State/Province:
Postal code:
Country:

Service

Level of service: Area A

Description: Standard Delivery 0800-1700 Week Days

Collection time: 7/17/2023 1:21 PM

Delivery time: 7/17/2023 1:21 PM

Times shown as (UTC-07:00) Mountain Time (US & Canada)

Order started at: 7/17/2023 1:21 PM

Options

- (Updated 7/17/2023) Fuel surcharge WS
- 2-man (1 hour)
- 2-man (2 hours)
- Advance Check Fee
- Area A Special (0900-1700)
- Area A Special (After Hours)
- Convention Center
- Cross Dock .02 per lb
- Cross Dock Min
- Destroy/Dispose
- Drop / Recovery Fee .02 per lb
- Drop / Recovery Fee Min
- Hazardous Materials
- Inside
- Inside .02 per lb A
- Liftgate
- Mawb Prep
- Packing/Palletizing (per pallet)
- Unpack-De-trash (per piece)
- Wait time (1 hour)
- Wait time (2 hours)
- WS Area A Attempt
- WS Limited Access

Description

Description:

Reference #:

Purchase order #:

Declared value:

Quantity:

Weight:

Dimensions: Length: Width: Height:

Vehicle type: Any

Submit Order

Calculate Price for this Order

Submit Order Now

Select appropriate area/zone based off zip code list (Provided on website under user guide)

Service

Level of service:

Description:

- Area A
- Area B
- Area C
- Area D
- Area E
- Area F
- Area G

Collection time:

Delivery time:

Times shown as (UTC-07:00) Mon

Order started at: 7/17/2023 1:21 PM

Options

Service

Level of service:

Description:

- Trailer Rate Area G
- Trailer Rate Area A
- Trailer Rate Area B
- Trailer Rate Area C
- Trailer Rate Area D
- Trailer Rate Area E
- Trailer Rate Area F

Collection time:

Delivery time:

Times shown as (UTC-07:00) Mon

Order started at: 7/17/2023 1:21 PM

Options

Available accessories to select from:

Options

- (Updated 7/17/2023) Fuel surcharge WS
- 2-man (1 hour)
- 2-man (2 hours)
- Area F Special (0900-1700)
- Area F Special (After Hours)
- Destroy/Dispose
- Drop / Recovery Fee .02 per lb
- Drop / Recovery Fee Min
- Hazardous Materials
- Inside
- Inside .02 per lb A
- Liftgate
- Mawb Prep
- Packing/Palletizing (per pallet)
- Unpack-Detrash (per piece)
- Wait time (1 hour)
- Wait time (2 hours)
- WS Area F Attempt
- WS Limited Access

Ontime360 quote estimator guide

Example of properly filled out order:

Collection Location

Recently used locations:

Search address book:

Enter a new location...

Name: Address line 1:

Contact: Address line 2:

Phone: City:

Email: State/Province:

Postal code:

Country:

Delivery Location

Recently used locations:

Search address book:

Enter a new location...

Name: Address line 1:

Contact: Address line 2:

Phone: City:

Email: State/Province:

Postal code:

Country:

Service

Level of service:

Description: Standard Delivery 0800-1700 Week Days

Estimated distance: 27.2

Collection time:

Delivery time:

Times shown as (UTC-07:00) Mountain Time (US & Canada)

Order started at: 7/17/2023 1:21 PM

Options

- (Updated 7/17/2023) Fuel surcharge WS
- 2-man (1 hour)
- 2-man (2 hours)
- Area F Special (0900-1700)
- Area F Special (After Hours)
- Destroy/Dispose
- Drop / Recovery Fee .02 per lb
- Drop / Recovery Fee Min
- Hazardous Materials
- Inside
- Inside .02 per lb A
- Liftgate
- Mawb Prep
- Packing/Palletizing (per pallet)
- Unpack-Detrash (per piece)
- Wait time (1 hour)
- Wait time (2 hours)
- WS Area F Attempt
- WS Limited Access

Description

Description:

Reference #:

Purchase order #:

Declared value:

Quantity:

Weight:

Dimensions: Length Width Height

Vehicle type:

Submit Order

The price displayed here is subject to validation.

Total Cost: \$125.06