

Paws Paradise Fur Life Grooming Agreement

- Current Vaccinations/Veterinarian Information: By signing this agreement, owners verify their dog(s) is current on rabies, distemper and Parvo-Virus, Boardatella and Canine Influenza vaccinations. Proof of vaccination or current Titer testing shall be provided to Paws Paradise Fur Life, LLC upon request, as well as current veterinarian information. Special circumstances will be taken into consideration.
- 2. **Aggressive or dangerous dogs:** Owners must inform Paws Paradise Fur Life, LLC if their dog(s) bites, has bitten, or is aggressive to people, other dogs or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your dog and protects both the dog and the groomer. Paws Paradise Fur Life, LLC reserves the right to refuse/stop service for such dogs at any time before or during the grooming process, and charge an aggressive dog fee, in addition to the regular grooming charge. Customers also understand that all bites will be reported to the local authorities as required by law.
- 3. **Health or Medical Problems & Senior Dogs:** Grooming procedures can sometimes be stressful, especially for a senior dog or a dog with health problems. These procedures can expose hidden or aggravate known medical problems, during or after the groom. Because senior dogs with health problems have a greater chance of injury these dogs will be groomed for cleanliness and comfort, and the style that will not add to their stress. In the interest of your dog, this agreement will give Paws Paradise Fur Life, LLC permission to obtain immediate veterinary treatment for your dog should it be deemed necessary by Paws Paradise Fur Life, LLC. We will do our best to contact you first, then take your dog to your authorized veterinarian or to the nearest available veterinarian. It is agreed that all expenses for veterinary care will be covered by the dog's owner upon signing this agreement.
- 4. Mat Removal: Dogs with matted coats need extra attention during their grooming session. Mats left in a dog's coat will only grow tighter and can strangle the dog's skin or eventually tear it open. Paws Paradise Fur Life, LLC does not wish to cause serious or undue stress to your dog, and will not continually de-mat your dog. We believe in comfort over vanity. Mats can be very difficult and uncomfortable to remove and may require the dog to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the dog's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. Shaved dogs are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until their hair grow sufficiently to protect the skin. In some cases, dogs can also exhibit brief behavioral changes. There is an extra charge for dematting. Prevention is the best defense against matting; therefore, be sure to schedule regular grooming appointments. We will do our best to remove mats but not at the expense of your dog experiencing pain or discomfort. Therefore a severely matted dog may not have a grooming outcome you would expect.
- 5. Accidents: There is always the possibility an accident could occur. Grooming equipment is sharp. Even though we use extreme caution and care in all situations, possible problems could occur, including cuts, nicks, and scratches. In most cases, this can happen when a dog is wiggling or moving around. Every effort will be made to ensure your dog is groomed as



safely as possible, but an excited dog can be dangerous to continue to work on. We reserve the right to end the grooming session, even if the groom is not completed. *If you arrive to pick up your dog and it is still being groomed, please do not talk to it or allow it to see you. Sit quietly, or step outside for a few moments. Every effort will be made to ensure your dog is groomed as safely as possible. It can be dangerous to work on an excited dog. If you insist on talking to your dog, or the groomer, we reserve the right to end the grooming session, even if not completed, and the full grooming price will be charged.*

- 6. **Parasites:** If you suspect your dog has fleas or ticks, prompt and thorough action on your dog is needed. A flea infestation can lead to tapeworm and other health problems. If fleas or ticks are found during the grooming process, you will be charged an additional fee to properly treat your dog. Paws Paradise Fur Life, LLC will not use pesticide dips or sprays on your dog. Ticks found will be removed for an additional charge. If ticks are found, we strongly suggest that you have your dog test for Lyme disease. Parasites are a health hazard to your dog, as well as to humans.
- 7. Hold Harmless Agreement: By signing this agreement you (or your Agent) agree to hold Paws Paradise Fur Life, LLC, its owners, franchise owners, affiliates, operators, employees, officers, and directors harmless from any damage, liabilities, financial, and otherwise, loss or claim including but not limited to veterinarian bills arising from any condition of the listed dog(s), either known or unknown, to Paws Paradise Fur Life, LLC or any other property of the Customer, which arise in any way from services and/or products provided by or as a consequence of customers association with Paws Paradise Fur Life, LLC. It is also further understood and agreed that the terms of this agreement can change at any time, without notice, and will override any and all prior signed contracts or releases. It is further understood that this clause appeals to any and all dogs groomed at Paws Paradise Fur Life, LLC.
- 8. Photography Consent: I hereby consent my pet(s) and/or me to be photographed and I AUTHORIZE Paws Paradise Fur Life, LLC it's employees, agents, or authorized representatives to use, reproduce, publish, transmit, distribute, and display the said photograph(s) in Paws Paradise Fur Life, LLC display, advertisement, website, or other material for promotional purposes. Images are the property of Paws Paradise Fur Life, LLC. The use of images remains loyalty free indefinitely on a voluntary basis and is not considered work for hire.
- 9. Late Pick-Ups: If your dog is not picked up by closing for the day, you will be charged \$75 for overnight boarding each night your pet is left in our care. Extra charges will incur for food, medicine, or other necessities. Fees for late pick up during holidays or non-business days will be charged double. Full payment of all charges is due at the time of pickup. Paws Paradise Fur Life, LLC has the right to place the dog in another temporary boarding facility, foster home, or other off-site location if we are at capacity. The owner will be responsible for additional charges.
- 10. Abandonment: Florida Law protects animals against abandonment. Any animal that is abandoned at Paws Paradise Fur Life, LLC will be reported to Animal Protective Services and turned over to local animal control, humane society, or shelter in accordance with Florida Law (FL Statute 705.19). Such abandonment will constitute relinquishment of all rights and claim by owner.
- 11. No Shows & Cancellations: No Shows and last minute cancellations are subject to a \$20.00 FEE PER DOG, which will be added to your next ticket. Prepayment for same will



be required before another appointment is booked. We understand there may be emergency situations and we will work with you, but not on a continued basis. Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment if we had known. NOTE: Clients who are 15 minutes late risk losing their appointment without notice.

12. **Returned Check Policy:** Checks that are returned are subject to a \$30.00 service fee. Future appointments must be paid in cash or credit card prior to the start of your dog's next appointment.

I have read and agreed to the policies of Paws Paradise Fur Life, LLC. I agree that I am the legal owner of the dog(s) listed below. I authorize my veterinarian to release any necessary information regarding my dog's health to Paws Paradise Fur Life, LLC. I also authorize Paws Paradise Fur Life, LLC to communicate with me via email and text regarding current and future grooming services and products. This agreement is applicable to any future dogs acquired by dog owners.

How did you hear about us?

Parent Name	Other's authorized for pickup
First Name	First Name
Last Name	Last Name

Owners Signature

Date