### Holistic Flexibility as an advancement in systems thinking

Inspired by the Nataraja (dancing Shiva)

#### Plenary

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### Introduction

**INSPIRATION** 

A personal journey

What I intend to achieve through this presentation

#### FLOW OF THE DISCUSSION

Introduction to the Nataraja

Systems Thinking and Holistic Flexibility

Nataraja and Holistic Flexibility

Advancement in systems thinking



# Introduction to the Nataraja



# The Shiva

# Deeper meanings

#### ARDHANARESHWARA

Meaning half male and half female – archetypes

Purusha (Male) – pure consciousness

Prakriti (Female) – creative power

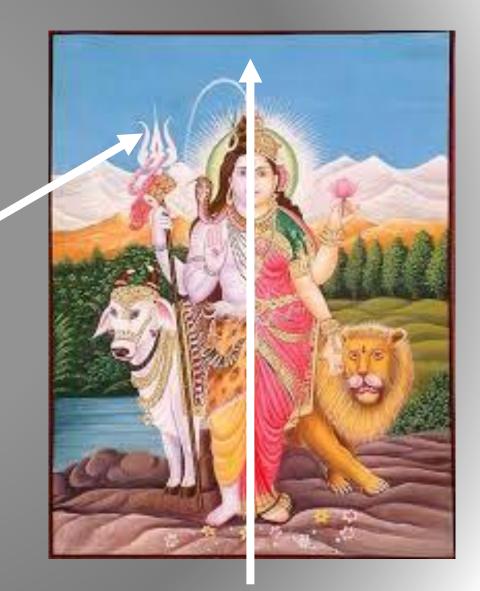
TRILOKA

The three worlds

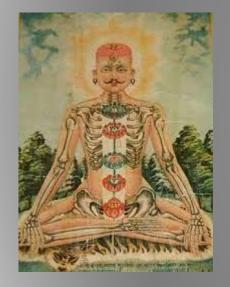
Bhur – material world

Bhuva – mental world

Svaha – spiritual world



# Universal symbols

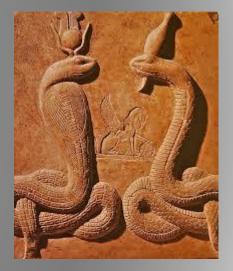


KUNDALINI Hinduism Buddhism



ROD OF ASCLEPIUS Greek mythology Symbol of Medicine





**CADUCEUS** Greek mythology PIN OF ANCIENT EGYPT

## Shiva Linga



Shiva represents stillness

The ultimate thermodynamic system

## The Nataraja

#### **EVOLUTION**

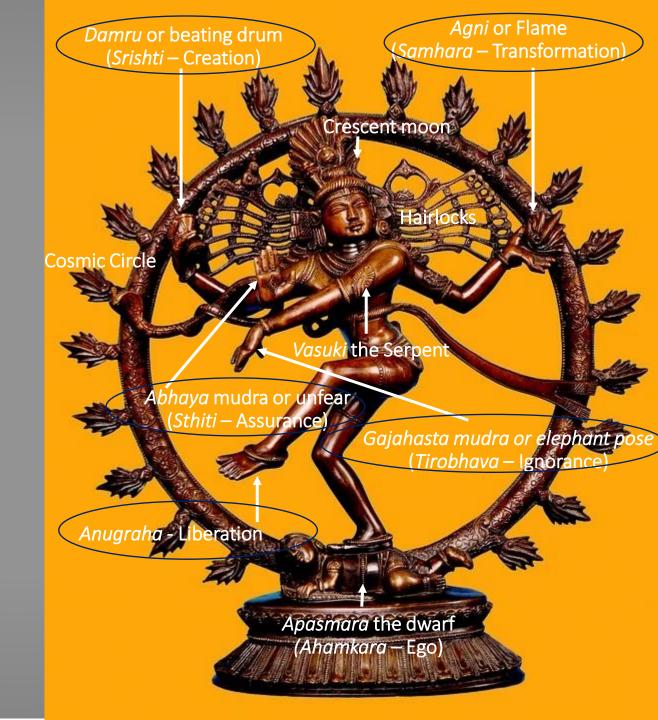
Traced to the confluence of Vedic Hinduism of 1500to-500 BCE and the Indus Valley civilization from 2500-1500 BCE in various forms through the ages till the appearance of the dancing *Shiva* during the third-to-fifth century CE.

#### MAIN SYMBOLISM

Panchakritya – 5 most important functions

#### MAYA

Power of creation (NOT ILLUSION)

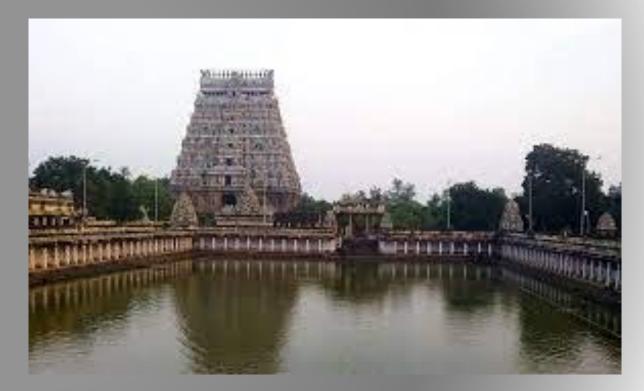


# Admiration of the Nataraja

#### **ALDOUS HUXLEY, 1961**

"The whole thing is there, you see. The world of space and time, and matter and energy, the world of creation and destruction, the world of psychology...We (the West) don't have anything remotely approaching such a comprehensive symbol, which is both cosmic and psychological, and spiritual."





*Chidambaram* Temple (10<sup>th</sup> Century) Tamil Nadu, India

### Admiration of the Nataraja

#### FRITJOF CAPRA IN THE TAO OF PHYSICS, 1975

"For the modern physicists... Shiva's dance is the dance of subatomic matter. As in Hindu mythology, it is a continual dance of creation and destruction involving the whole cosmos; the basis of all existence and of all natural phenomena... [modern physics experiments] bear testimony to the continual rhythm of creation and destruction in the universe, are visual images of the dance of Shiva equaling those of the Indian artists in beauty and profound significance. The metaphor of the cosmic dance thus unifies ancient mythology, religious art, and modern physics. It is indeed, as Coomaraswamy has said, 'poetry, but none the less science'."



(Nataraja at the CERN, Switzerland)



# Systems Thinking and Holistic Flexibility

# Systems thinking

#### WAVES IN SYSTEMS THINKING

First wave | Hard systems thinking

Second wave | Soft systems thinking

Third wave | Critical systems thinking (CST)

**CRITIQUE OF CST** 

Philosophical

Methodological

Practical



# Holistic Flexibility

#### THE BOOK

Covers 15 years of research in applied systems thinking in the fields of:

Social Impact

Organization Development

**Corporate Reputation** 

**RESEARCH THEMES** 

Flexibility | Responsibility | State of mind

**Flexible Systems Management** 

**Rajneesh Chowdhury** 

Systems Thinking for Management Consultants

**Introducing Holistic Flexibility** 

Foreword by Professor Michael C. Jackson OBE



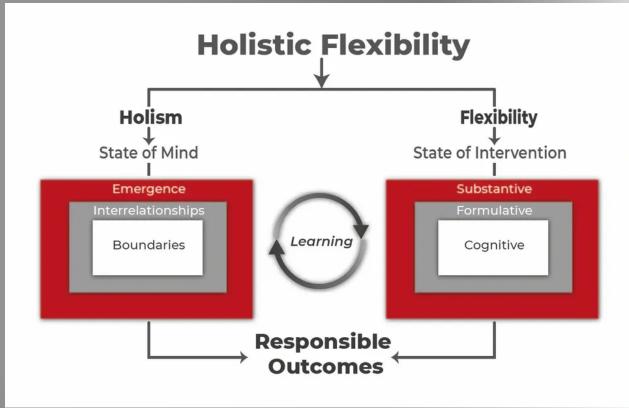
# Holistic Flexibility

#### THE CONCEPTUAL LENS

Dynamic interplay between a state of mind that has the ability to absorb systemic complexity and a state of intervention that has the ability to embrace flexibility both in intent and form.

Holistic Flexibility is neither a framework, nor a methodology; rather, it is a conceptual lens for managers that can offer them intellectual, emotional, and tactical elasticity in management practice.

Serve as an inspiration for managers to thread disparate strands with analysis and logic, and yet transcend the same in the passage through lateral thinking and connected rationality.





# *Nataraja* and Holistic Flexibility

# Religion and management research

Religious philosophy and symbolism can offer an alternative perspective to that that separates mind-&matter, cause-&-effect and profit-&-responsibility with a dualist standpoint.

Offers a framework for a "purpose-oriented approach" in business and management.

Ivanov (2011) says that systems practice needs to be developed at the interface of formal science, political ethics, analytic psychology, and religious thought.

This is the first scholarly attempt to explore the philosophy of the *Nataraja* in the context of systems thinking.



# Principle I (inspired by Srishti)

#### SRISHTI

The perennial beat of the mini-drum symbolic of dynamism, unconcealment, and constant change.

#### SYSTEM AS BECOMING

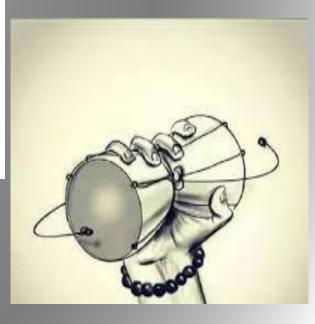
A system is constantly being unconcealed.

Address a problem as a time-shot in the entire journey of time-lapse.

Understanding of boundaries, interrelationships, and emergence.







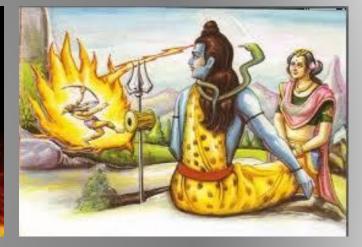
### Principle II (inspired by Samhara)

#### **SAMHARA**

Power of transformation and regeneration.

#### **TRANSFORMATIVE FLEXIBILITY**

Types of flexibility	Aspect addressed	Dependency	Related discipline
Cognitive flexibility	Thinking	Nature- Nurture	Psychology, Psychiatry
Formulative flexibility	Planning	Frameworks and Models	Management, Administration
Substantive flexibility	Action	Resource Availability	Material Sciences, Finances, Human Resource, Supply Chain





### Principle III (inspired by Tirobhava)

#### TIROBHAVA

Dwarf the ego, self-centricity, and jealousy that traps humans into the tunnel of darkness.

#### **RESPONSIBLE PRACTICE**

Addresses economic, environmental, and social parameters.

Building systemic capability.

Ejecting ignorance, self-centricity, and myopic thinking.

Samkhya philosophy – the self be realized in other selves and in the inanimate as an extension of the same cosmic force.



### Principle IV (inspired by Anugraha)

#### ANUGRAHA

Indicative of salvation and graceful co-evolution rather than of managers acting as mere witnesses of the cyclical metamorphosis of the self and the world resulting in what the *Samkhya* calls *maya*.

#### **SPIRAL OF LEARNING**

Multipronged and multidimensional learning will lead towards what the *Samkhya* calls *vidya* or knowledge.

Single-loop learning | Efficiency

Double-loop learning | Effectiveness

Triple-loop learning | Value-centricity





### Principle V (inspired by Sthithi)

#### **STHITHI**

Reassurance that life will continue with order amidst disorder; hidden patterns will emerge out of chaos.

#### **PRAGMATIC ARTISTRY**

This balancing act requires a 'dance' of competencies and skills, dependent on both nature and nurture.

"Pragmatic" indicates the importance of contextuality over standardization and seamless customization over methodadherence.

"Artistry" indicates that such behavior requires understanding, elegance, and poise in part of the manager and that it does not come by chance.





Mahavira

Jainism



# Holistic Flexibility | 5 Principles

#### SYSTEM AS BECOMING

Negotiation of boundaries, appreciation of interrelationships, and cognizance of emergence.

#### **TRANSFORMATIVE FLEXIBILITY**

Brings about transformation in situations propelled by flexibility in cognition, formulation, and substantiation.

#### **RESPONSIBLE PRACTICE**

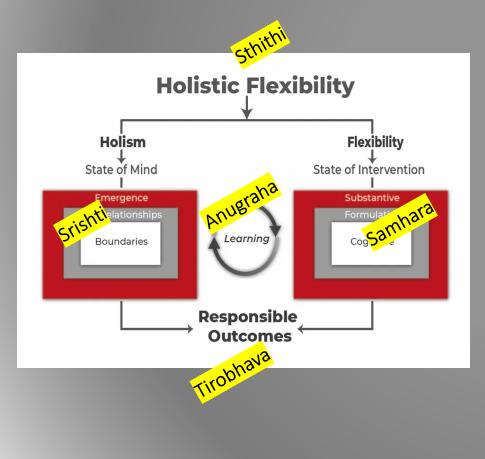
Addresses problems holistically, meaningfully, and sustainably touching human and non-human dimensions.

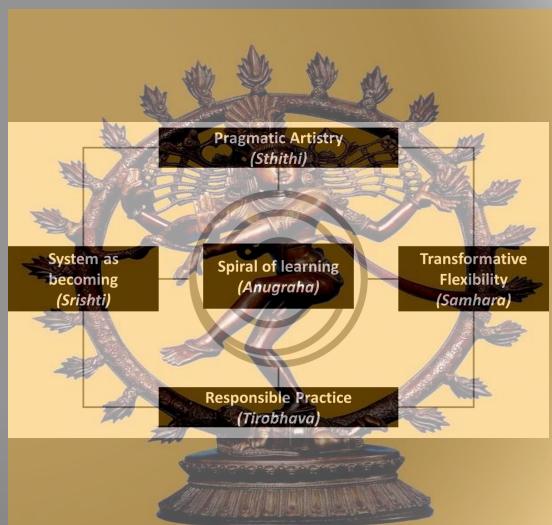
#### **SPIRAL OF LEARNING**

Embraces single-, double- and triple-loop learning to enhance efficiency, effectiveness, and value-centricity.

#### **PRAGMATIC ARTISTRY** Pragmatism is necessary in dynamic situations. Artistry requires understanding, elegance, and poise.

### Holistic Flexibility and Panchakritya





### Holistic Flexibility | Behaviors

- 1. Ability to challenge taken-for-granted beliefs and expand the contours of one's own mental models.
- 2. Being open to change and being cognizant of emergent behaviors of the system both intended and unintended.
- 3. Ability to think laterally and shift perspectives based on sound judgement.
- 4. Working across paradigms and embracing a wide range of methodologies from different frames of references within and outside those associated with traditional systems thinking.
- 5. Ability to connect the dots between various factors and modes of representation, even those that may seem distant from the problem itself.
- 6. Being creative in one's approach and leveraging different ways of knowing and engaging including art, theatre, experience, memory, and informal interaction.
- 7. Displaying a learning attitude and challenging oneself and other stakeholders by incorporating insights in their work, thereby enhancing efficiency, effectiveness, and humanistic values.
- 8. Involving and empowering stakeholders by creating conditions for the involved and the affected to realize their full potential.
- 9. Focusing on delivering outcomes that benefit social, economic, and environmental factors and thereby ensuring the wellbeing of current and future generations.
- 10. Connect one's existence with the larger human consciousness, and thereby the ability to shed one's ego and display humility, self-control, and emotional resilience.

# Holistic Flexibility | Examples

Chowdhury, R. 2019. Sustainable Urbanization and Community Engagement. In Chowdhury, R. Systems Thinking for Management Consultants: Introducing Holistic Flexibility. Springer, 305-331. Chowdhury, R. 2019. From Restructuring to Optimization: Enabling a Sales and Marketing Function. In Chowdhury, R. Systems Thinking for Management Consultants: Introducing Holistic Flexibility. Springer, 241-267.







### Advancement in Systems Thinking

### Advancement in systems thinking

#### WHERE WE ARE TODAY

Existing works in the first three waves in systems thinking remain within the rational-analytic domain of problem-solving (Midgley and Rajagopalan 2021).

Holistic Flexibility represents a break-away for the rational-analytic domain and has taken systems approaches beyond the use of methodologies and has lent it a more cognitive character.

Holistic Flexibility and its principles take the momentum of new developments in systems thinking (Cabrera and Cabrera, 2020; Midgley and Rajagopalan, 2021) as a state of mind.

#### **FUTURE AVENUES OF RESEARCH FOR SYSTEMS THINKING**

- (i) Inspirations from spirituality and religion to shape this new stance of systems thinking.
- (ii) Integration of consciousness studies with Holistic Flexibility for systems thinking.
- (iii) Does Holistic Flexibility signal to the fourth wave in systems thinking?

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