## **Products Program**



## **Membership Terms & Conditions**

- 1. Shipping terms and conditions apply:
  - a. Free Standard Domestic Shipping included in membership up to 10 shipments per calendar month. Shipping fees apply after 10<sup>th</sup> shipment.
  - b. International shipping may require applicable additional fees.
  - c. Expedited shipping available for certain items.
  - d. Shipping times vary depending on item manufacturer and storage location.
  - e. International shipping can be delayed by customs, logistics and generally longer processing times.
  - f. Multiple items in one order may be shipped individually or collectively and may arrive at different days/times.
- 2. Product orders will be processed after membership is confirmed. If membership is not confirmed, the opportunity to become a member or renew membership will be offered or a refund will be offered.
- 3. Membership billing will be configured to occur on a routine automatic basis (monthly or annually) and will generally occur around the 1<sup>st</sup> of the month of the renewal schedule (monthly billing will occur around the 1<sup>st</sup> of each month, and annual billing will occur on the 1<sup>st</sup> of the anniversary month).
- 4. Members will be expected to keep their automatic billing information updated (bank and/or credit card information, expirations, etc.).
- 5. Automatic payments that are returned as non-fundable from banking and credit card institutions will cause cancellation of membership, unless correct or updated information is provided by the member within seven (7) calendar days.
- 6. Members will be expected to keep the access to CCIG-products private and individual to themselves. Each individual desiring to purchase products through <a href="https://www.ccig-products.com">www.ccig-products.com</a> must have their own individual and unique membership.
- 7. Refunds will be processed within 2 weeks of request.
- 8. Refunds will be prorated according to the purchase and processing timeframes. Discounts for annual billing will be removed if cancellation and refunds are requested, and refunded amounts will be adjusted as if the discounted rate was not included.
- 9. Refunds cannot exceed the original purchase price of membership.
- 10. Additional terms and conditions may apply and will be added as needed with updates provided to members as soon as possible.