



OUR MISSION

To LOVE OTHERS, to SERVE OTHERS, and to HELP OTHERS.

OUR PURPOSE

We see the current purpose of Heart of the City Lewisville is to provide assistance with FOOD, CLOTHING, and LIFE-SKILLS COACHING. However, as needs change, so will the programs of Heart of the City. We realize in a rapidly changing world, we have to be able to change as well.

OUR VISION

We see the potential of Heart of the City to be a model for loving, serving, and helping. We are local people, using local resources, helping local families, impacting local communities, with the result of making our neighborhoods better places to live, work and play. This model will be one that can be duplicated in every town across the nation. And when this happens, we will find that each unique Heart of the City entity has the potential to truly be the HEART of each city and it will be an example of what it looks like to LOVE OTHERS completely.

OUR VALUES

- Integrity
- Stewardship
- Compassion
- Community
- Excellence



HEART OF THE CITY

COMPASSION LIVED OUT

THE IMPACT WE MAKE

FOOD • CLOTHING • COUNSELING • SELF SUFFICIENCY
DIGNITY • OPPORTUNITY • ENCOURAGEMENT • HOPE

13,557 FAMILIES HELPED SINCE 2019.

OUR VOLUNTEERS ARE THE BEST

"When you do this for the least of these, my brothers and my sisters, you have done it for me." -Jesus, Matthew 25:40

1,800+
REGISTERED
VOLUNTEERS

"I volunteer and attend the pantry. It feels very peaceful here. I'm grateful for what God gives me, and I give a little of my time in return." - Volunteer

4,106
NEW FAMILIES
SERVED

I am glad I found Heart of The City. They make you feel welcome. They make you feel like family.

-HOTC Neighbor

OVER 215
VOLUNTEERS
SERVING EVERY WEEK



FREE GROCERIES

FARMERS MARKET FOOD PANTRY // LOCAL. FRESH. CHOICE.

As a partner agency with North Texas Food Bank, we serve South Denton

County right here in the heart of Greater Lewisville. If you have a need or know someone that does, pass the word and let's help our neighbors.



FREE CLOTHING

GRAHAMS // TOTALLY FREE CLOTHES

We offer free clothes to our neighbors who need that extra bit of "pow" in their wardrobe. These are available by appointment to shop in person or even via an online request. No qualification required.



FREE HELP

THRIVE // LIFE & SKILLS COACHING

Our coaching team members are people who want to help. Private sessions are available by appointment. Don't go it alone, seek wise counsel. Life is too important to not seek help. Life Issues. Finances. Parenting. Marriage. Spiritual Matters.



2023 HIGHLIGHTS

\$4.4 MILLION
ECONOMIC IMPACT



956
CLASS HOURS
AT THRIVE ACADEMY

40+ COMMUNITY
PARTNER GROUPS

69,897 ITEMS OF CLOTHING GIVEN
1,303 PAIR OF SHOES GIVEN
411 WINTER COATS GIVEN



1.6M POUNDS OF FOOD
1.4M MEALS PROVIDED



OVER 700 FAMILIES SERVED EACH WEEK

FROM OUR FOUNDER:

We see them everywhere we look. And when we see them, we see disconnect, confusion, frustration, fear, worry, and distrust. But this is our home, our community, our people, and a wonderful place to live and thrive.

Right here in South Denton County, over 13,000 new families have crossed our path in the past 4 years, from over 42 different countries. Thousands of children, older adults, young families, many in a new place for the first time, shirking human dignity just to get the help they need to make it to next week.

But the good news? We have what they are looking for.

In our community, we are healthy, resourceful, and caring... we can address this and do it with the utmost compassion. What do we do? Simple. We show love, reflect value, and give our new neighbors a reason to lift their heads, to smile, and to rest in the fact that there is hope and they are not alone.



But the key is ...HOPE...HOPE is what families will receive from us-by how we love them, serve them, help them. They will see Hope and Truth in our eyes, in our smiles, and in our kind words. HOPE is the real need, for any of us, and this will be the greatest gift we can share.

It takes you, me, and folks just like us to give of our time, talent, and treasure. It's not a program, and not things, but it is in giving of ourselves that we can make this work.

Friends, the solution to this problem, the answer to this question, and the action needed is simply...giving OURSELVES.



One of the best decisions you can make to enhance your life- is to enhance the lives of others.

This is real. This is for now. And this is for us. Compassion being lived out starts today. Let's go.

Rob Veal
President/CEO



BRAND NEW IN 2023...



thrive Academy
A Division of Heart of the City

Decide. Plan. Commit. Enroll. Learn. Grow. Succeed. Celebrate. LIVE!

It begins with you. But you are not alone. Deciding to improve your life is a great decision, but often scary. THRIVE Academy has created a safe, compassionate, and trustworthy place for you to begin this journey. Don't stop here-begin putting action to your dreams.

The PATH Program is a new, innovative, and adaptable success model that relies on the completion of courses, group sessions, or certifications within four different disciplines of study.

The Four Pillars of Success:

- Education and Training
- Career Development
- Financial Management
- Personal Growth



Learn more about Thrive Academy or request more info by scanning the QR code or visiting us at:
heartofthecitylewisville.com/thrive-academy

OUR COMMUNITY PARTNERS

Atlantic Housing • Big Lots • Bridgeway Church • Christ Presbyterian Church
Christian Brothers Automotive • Creekview High School • Crossroads Bible Church • Crosstimbers Rotary • Crossworld • El Camino Church • Grace Community • Hillman Group • Infinite Electronics • Kroger • Love Thy Neighbor • Marcus HS • Moore Construction, Inc. • National Charity League • New Beginnings Church • New Life Community Church • North Texas Food Bank • Northview Baptist Church • Oak Street Health • One Community Church • Performance Air HVAC • Prestonwood Baptist Church • Rotary Lewisville Morning • Rotary Lewisville Noon • Siempre Primera Iglesia • St. Philip The Apostle Catholic Church • The Branch Church • The Encompass Group • The Home Depot • The Village Church • Tom Thumb • TriMark Strategic United Way - Denton County • Walmart • Young Men's Service League



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