Course Title	Making Meetings Work!
	Learn to Lead and Facilitate Effective Meetings
Short Description	Making Meetings Work seminar models effective meeting tools and
	people management processes that help meeting leaders plan, design
	and deliver meetings that get greater results. Participants learn proven
	meeting management strategies and interactive methods to keep
	attendees focused and engaged.
Who Should Attend	Anyone who leads, plans or facilitates meetings
Purpose	Making Meetings Work seminar provides meeting leaders the
. u. pece	techniques and tools to lead productive meetings that people want to
	attend. Participants learn proven methods for conducting productive
	meetings that improve workplace productivity and get better post-
	meeting results.
Workshop	Participants in this workshop will learn to apply these key meeting
Objectives	management techniques:
	Planning
	Consensus Building
	Decision Making
	Sharing Information
	Soliciting Feedback Handling C 8 A
	Handling Q&A
	Opening & Closing
	Action Planning
	Managing People
How You Will	Participants in this workshop will:
Benefit	Learn to conduct engaging, effective, and informative meetings
Delicit	 Discover ways to involve people so that no one person
	dominates or drops out
	Explore different meeting plans that maximize time spent in
	meetings
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	Meeting Openings and Closings
	Taking AIM with powerful openings
	Setting the agenda
	Action planning and closing
	Making Meetings Interactive
	Preventing "death by Power Point"
	Innovative group involvement strategies
	Seven ways to add impact to meetings
	Meeting Roles and Responsibilities
	Facilitator role and responsibilities
	Participant roles and responsibilities
	Other roles: Timekeeper, scribe, recorder, conflict miner
	Meeting Tools for Excellent Results
	Pair weighting to set the agenda
	Consensus building with keynotes
	Delay board for side topics
	Plus 30 other effective meeting tools
	Managing People
	Managing Bystanders
	Answering Questions Effectively
	Encouraging participation
	Managing Difficult Situations
	How to take charge
	Dealing with difficult behavior in meetings
	Appropriately handling superiors and bosses
	Meeting Structure
	Four types of meetings
	When to hold each type of meeting
	Best organizational results
Take Aways	Making Meetings Work Participant Manual
	Goal Setting Guide
	Meeting Planner