## SOUTH GIPPSLAND TENNIS COACHING POLICIES & PROCEDURES

## Wet Weather Policy

1. We will do everything possible to assure that your lesson goes ahead however in the event of wet weather we will do our best to cater to your lesson we will go inside and run a wet weather program - If rain clears we will squeegee water off the courts and return to on court training - In the event of rain all day and it's not possible to get on court, we may postpone the session and make it up as we have spare weeks available the term. If you want to check in prior to leaving home, contact Matt 0402 736 693

## Payments & Make Up lessons

- 2. Payments can be made in cash in envelope with your child's name & amount enclosed clearly written on the envelope. Payments can also be made online: BSB 733 265 / Account: 548 539 South Gippsland Tennis Coaching please use your name or child's name for reference so don't receive unnecessary reminders. If unsure of the amount please feel free to contact Matt
- 3. In regards to any lessons missed (not by SGTC), we can offer a make up lesson either on the same or alternate day. Credit's will no longer be offered on hot shots / group / squad lessons. If commencing lessons within the first 3 weeks of term, you will be required to pay for the full term. If commencing lessons from week 4 onwards you will be required to pay for half term. All hot shot / group / squad participants are required to pay full term upfront.

## Parent & Child Requirements

- 4. We certainly encourage parents to stay and watch. At the same time, it's ok if you are unable too while the session is running. If your child is not being picked up by a parent, please let us know via text 0402 736 693. Early drop off & late pick up can be catered for if we are notified in advance so arrangements can be made to suit. If your child will be leaving the venue walking, please note that once they leave the venue they will no longer be our responsibility. Make us aware of this so we can do our best to ensure safety for your children.
- **5.** Ensure players are dressed appropriately for the conditions, on cooler days pants & jumper, on warmer/hotter days shorts & shirt, hat, sunscreen etc. Make sure you have a full drink bottle this can be refilled anytime in the club house.

Looking forward to seeing everyone at the courts. If you have any questions, please don't hesitate to contact Matt via text 0402 736 693.