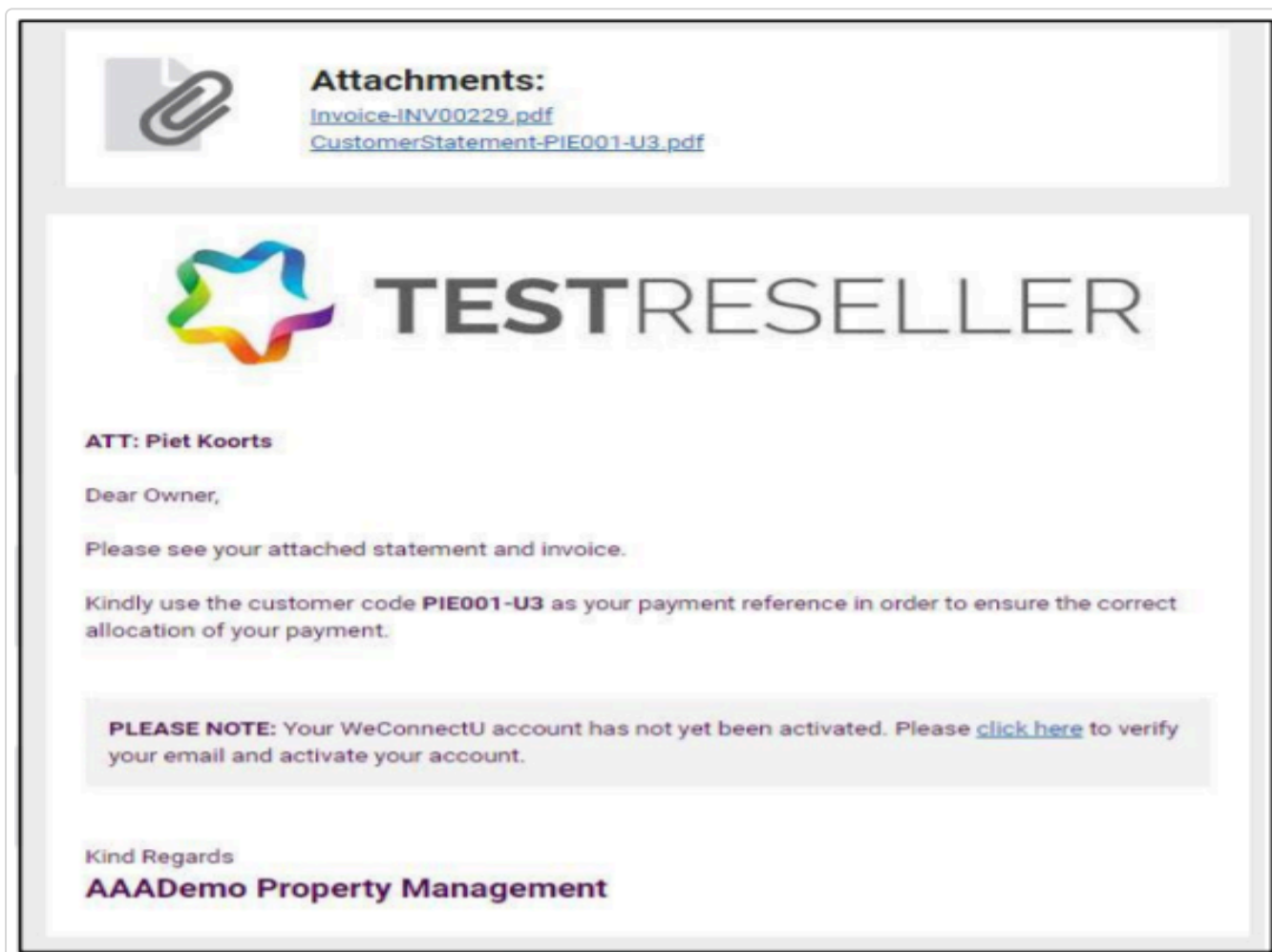


How To: Log In WeconnectU - An Owner's Guide

1. Active the Account

Navigation: Open Email received by Body Corporate > Click on the link in email

Upon receiving the first invoice/statement from the system, there will be an instruction at the bottom of the email as follows: "Please click here to verify your email and activate your account".

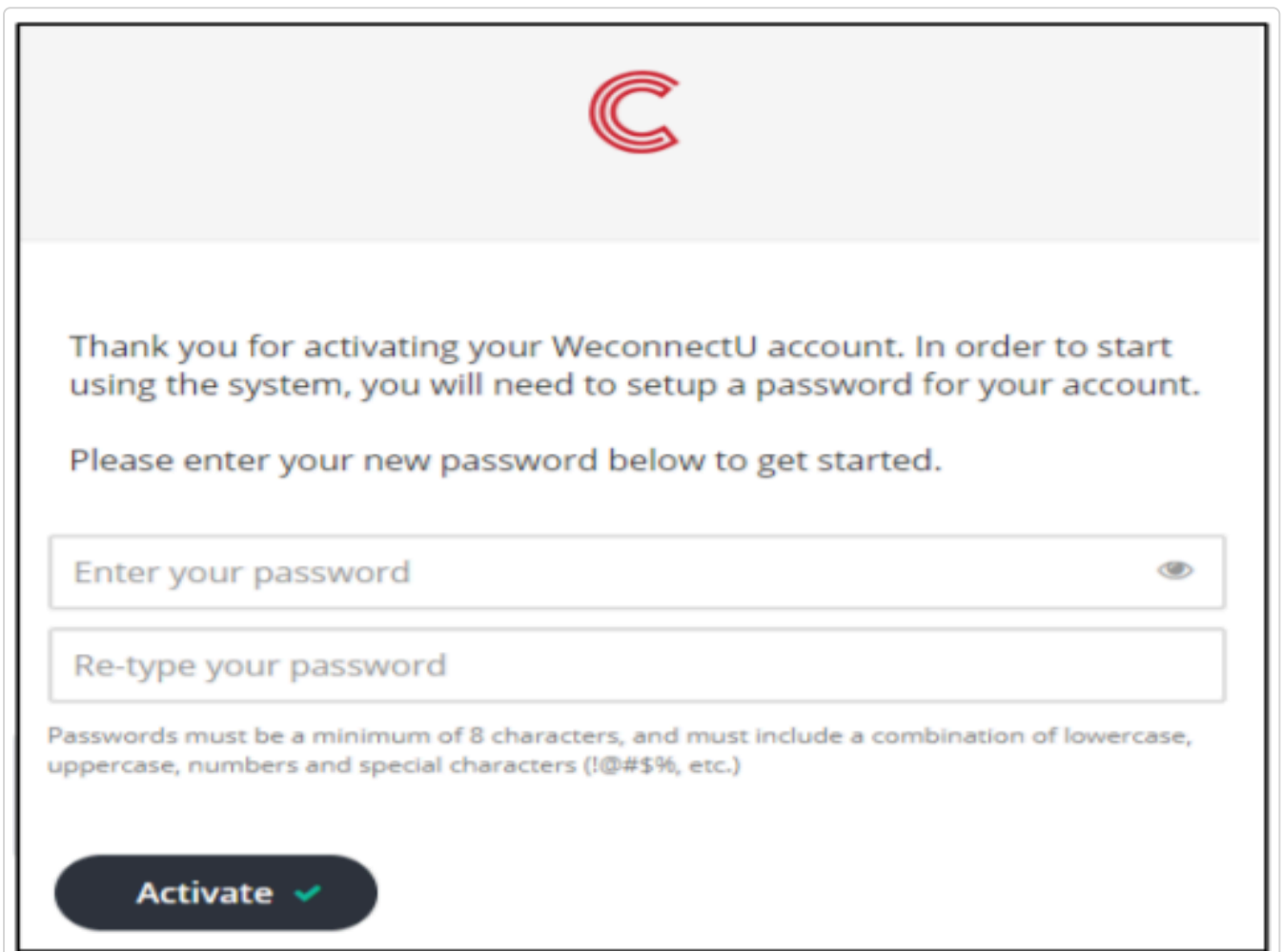


2. Password Setup

Navigation: You will be automatically redirected to the page.

Criteria for the Password

- Minimum 8 Characters
- Must include a combination of
 - Lowercase
 - Uppercase
 - Numbers
 - Special Characters (!@#\$%)
- EXAMPLE: **W3c0nnEc%_U**



The screenshot shows a web interface for activating a WeconnectU account. At the top center is a red logo consisting of a stylized 'C' with a gap. Below the logo, the text reads: "Thank you for activating your WeconnectU account. In order to start using the system, you will need to setup a password for your account. Please enter your new password below to get started." There are two input fields: the first is labeled "Enter your password" and has a small eye icon on the right; the second is labeled "Re-type your password". Below the fields, a note states: "Passwords must be a minimum of 8 characters, and must include a combination of lowercase, uppercase, numbers and special characters (!@#\$%, etc.)". At the bottom left is a dark blue button with the text "Activate" and a green checkmark.

3. Login

Navigation: *Click on > Click Here*

Once clicked on "Activate" the following will pop up, indicating that the account has been activated. By clicking on the hyperlink "click here" the browser will redirect to the WeconnectU sign-in page.



✓ **Account Activated!**

Thank you for activating your WeconnectU account.

Please [click here](#) to log in

You will then be redirected to the WeconnectU webpage: <https://App.Weconnectu.Co.Za/Signin> (<https://App.Weconnectu.Co.Za/Signin>).

WeconnectU
INTELLIGENT PROPERTY MANAGEMENT SOFTWARE

Community Management Software

Email address

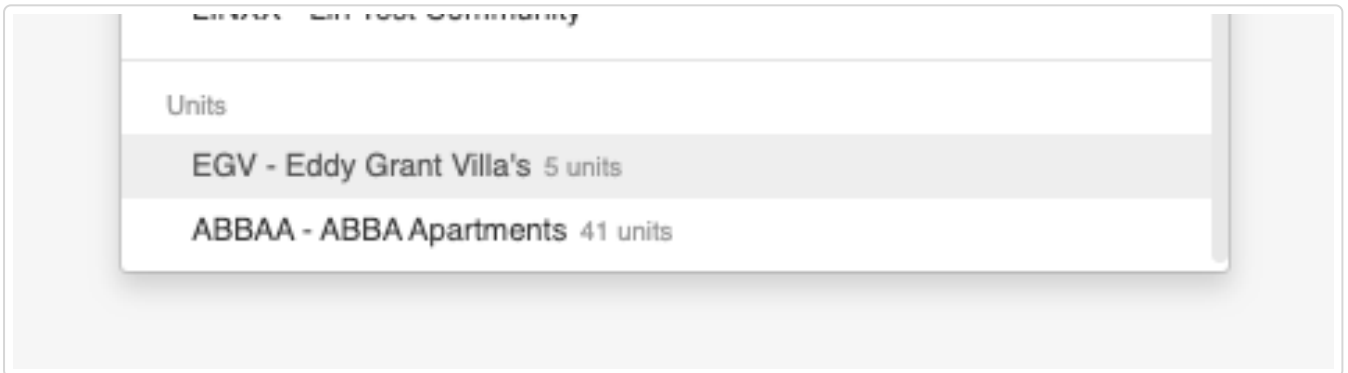
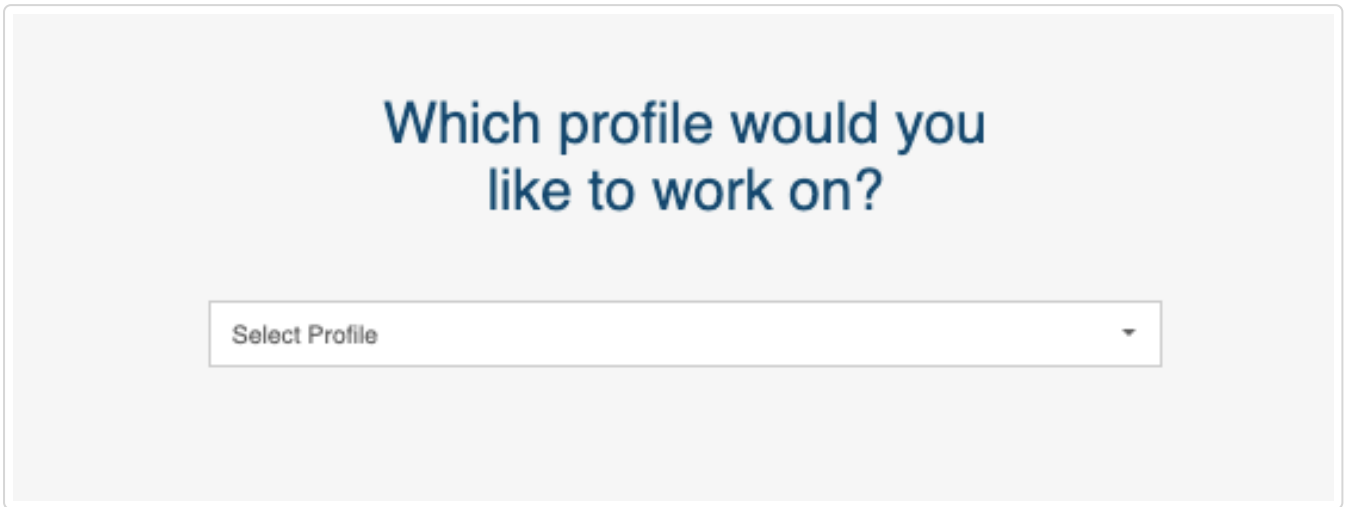
Password

Login [Forgot Password?](#)

4. Selecting your Profile

Navigation: Select Profile > Click on the relevant Community name.




You will only be able to see the community names in which your email address is linked to a unit. You are able to have **one** email address for two separate units in two separate communities with two different property managing agents.



☑ *Still need help?* **[Contact Us \(#\)](#)**

Last updated on January 8, 2024

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