

Collection and Use of Your Personal Information (Privacy Policy)

Effective from 09/01/2024

This Privacy Policy explains the policies of Prosper Kinesiology on the collection and use of the information we collect when you access <https://prosperkinesiology.com.au> (the "Service"). This Privacy Policy describes your privacy rights and how you are protected under privacy laws.

By using our Service, you are consenting to the collection and use of your information in accordance with this Privacy Policy. Please do not access or use our Service if you do not consent to the collection and use of your information as outlined in this Privacy Policy.

Prosper Kinesiology is authorised to modify this Privacy Policy at any time. This may occur without prior notice. Prosper Kinesiology will post the revised Privacy Policy on the <https://prosperkinesiology.com.au> website.

Information We Collect

When using our Service, you will be prompted to provide us with personal information used to contact or identify you. <https://prosperkinesiology.com.au> collects the following information:

- Usage Data (including IP address of computers accessing the site, web page requests, referring web pages, browser used to access site, time and date of access).
- Billing Information.
- Contact Information (including, but not limited to you name, address, email address, phone number).
- Health & Lifestyle Information relevant to providing healthcare services.

How We Collect Information

<https://prosperkinesiology.com.au> collects and receives information from you in the following manner:

- When you fill a registration form or otherwise submit your personal information, either directly via our website or via a third-party application.
- When you interact with our Service.
- Through our software management system/s.

Your information will be stored for up to 180 days after it is no longer required to provide you the services. Your information may be retained for longer periods for reporting or record-keeping in accordance with applicable laws. Information which does not identify you personally may be stored indefinitely.

How We Use Your Information

<https://www.prosperkinesiology.com.au> may use your information for the following purposes:

- Providing and maintaining our Service, as well as monitoring the usage of our Service.
- Prosper Kinesiology may use your information for data analysis to identify usage trends or determine the effectiveness of our marketing campaigns when reasonable. We will use your information to evaluate and improve our Service, products, services, and marketing efforts.
- Managing your account. Your Personal Data can enable access to multiple functions of our Service that are available to registered users.
- To contact you. Prosper Kinesiology may contact you by email, phone, SMS, or another form of electronic communication related to the functions, products, services, or security updates when necessary or reasonable.
- To update you with news, general information, special offers, new services, and events.
- Marketing and promotional initiatives. Prosper Kinesiology may use non-specific information gathered from you in order to improve our marketing efforts.
- Testimonials and customer feedback collection. If you share a testimonial or review about your experience using our Service, it may be shared or otherwise used on the website and/or social media platforms.
- Administration information & practices. Your Personal Data will be used as part of the operation of our website.

How We Share Your Information

Prosper Kinesiology will only share your information, when applicable, in the following situations:

- With your consent. Prosper Kinesiology will share your information for any purpose with your explicit consent.
- Analytics information. Your information might be shared with online analytics tools in order to track and analyse website and/or service booking traffic.
- Payment processing and recovery services. Your information will be used in order to process payments in the event of a purchase, refund, or other similar request.
- Your information may be shared to a trusted third-party for reasons listed in 'How We Use Your Information'.
- With our affiliated and related entities.

Your information may be disclosed for additional reasons, including:

- Complying with applicable laws, regulations, or court orders.
- Responding to claims that your use of our Service violates third-party rights.
- Enforcing agreements you make with us, including this Privacy Policy.

Cookies

Cookies are small text files that are placed on your computer by websites that you visit. Websites use cookies to help users navigate efficiently and perform certain functions. Cookies that are required for the website to operate properly are allowed to be set without your permission. All other cookies need to be approved before they can be set in the browser. You can change your consent to cookie usage at settings on your web browser.

Security

Your information's security is important to us. <https://www.prosperkinesiology.com.au> utilises a range of security measures to prevent the misuse, loss, or alteration of the information you have given us. However, because we cannot guarantee the security of the information you provide us, you must access our service at your own risk.

Prosper Kinesiology is not responsible for the performance of websites operated by third parties or your interactions with them. When you leave this website, we recommend you review the privacy practices of other websites you interact with and determine the adequacy of those practices.

Contact Us

For any questions, please contact us through the following methods:

Name: Prosper Kinesiology

Address: 2/84 Herries Street, East Toowoomba, Qld. 4350

Email: vanessa@prosperkinesiology.com.au

Website: <https://www.prosperkinesiology.com.au>