



TERMS & CONDITIONS

By booking an event with 20ate Catering, you agree to the following terms and conditions:

1. Your Catering Booking

- a) All offers and bookings are subject to availability.
- b) The person making the booking ("the client") must be over 18 years of age. The client will be responsible for making all payments in relation to the booking.
- c) VAT is excluded in any price quoted unless stated, prices will be amended to reflect any change to the VAT rate if necessary. VAT is charged at the current rate of 20%.
- d) We require a 10% non-refundable deposit (see below) upon booking – provisional bookings will only be held for 7 days pending the deposit payment.
- e) On receipt of our confirmation of the booking, it is the client's responsibility to check all details; please notify us immediately if anything is not correct.
- f) All catered food is provided by 20ate Catering. We can provide food tastings and this can be organised at a cost of £100. This will consist of 3 starters, 3 mains, and 3 desserts. Anything else will be charged as an extra.

2. Payment & Prices

- a) The final balance will be required to be paid as follows: 40% of the total is to be paid 4 weeks before the event, the final 50% is to be paid 2 weeks before the event.
- b) Payment can be made by debit card, cash, BACS or Paypal (please ask for details).
- c) Non-payment by the due dates will be treated as cancellation and will forfeit the deposit.
- d) Prices are for food only. Any hire of crockery, cutlery, glassware extra will incur an additional fee. Prices can change without notice, due to the fluctuation of food prices.

3. Cancellation by You

- a) If you wish to cancel your booking, the client should contact us by telephone as soon as possible.
- b) The cautionary deposit of 10% is NON-REFUNDABLE upon cancellation.
- c) For your peace of mind we strongly recommend you take out insurance for your event.

4. Cancellation by Us

- a) We do not expect to have to make any changes to your booking but very occasionally problems do occur and bookings do have to be changed or cancelled.
- b) We would only cancel your booking for reasons beyond our reasonable control; for example flooding, fire, damage to property (this list is not intended to be finite).
- c) In such instance we would attempt to offer you an alternative, however if this is not possible, we would offer you a full refund of monies you have paid towards your event. We would not be held responsible for any additional costs incurred by yourselves.
- d) We have 5 million pounds Public Liability Insurance.

5. General

- 1. We do not accept any liability for errors or minor differences on social media or on our website. All descriptions of the business and the services we supply are as accurate as possible.
- 2. The use of our services is entirely at the client's risk and no responsibility can be accepted for injury, loss or damage to the client, or the client's companions or guests, or personal possessions.
- 3. Your statutory rights are not affected by anything contained within these Terms.

Signed:..... Date:.....

Event/Client:.....