

Your ELEVEN Foundation Blocks

1.	Marketing Asset Review Run 'Marketing Collateral Quality Test' on all marketing assets, ads, websites etc Fix what needs fixing!	
2.	Google My Business Complete 100% of GMB Checklist	
3.	Your Follow Up Process Proper systematic data capture in place for ALL leads and customers; Robust Fibonnacci follow up campaign in place to include, email, letter, text, BombBomb etc; 3 line email automated at least twice per year to all prospects; Minimum fortnightly value emails to nurture list and build relationship;	
4.	Re-Marketing & Pixel Tracking Facebook & Google pixels installed on ALL web sites/pages Intelligent Re-Marketing campaigns running all the time	
5.	Price Review Think like an investor. What should you do? Do it!	
6.	Systemised Review Collection Implement GradeUs, or similar. Properly. Including proactive review gathering campaign. Respond to all reviews weekly.	
7.	Your Marketing Calendar (with Assets) Map out the key events. Create them when they're not obvious! Minimum 3 'calendar' campaigns each year.	
8.	Your Knowledge Centre Study 'TAYA' and implement it. Properly. Publish at least ONE article/video each week, every week. Involve your whole team . This isn't just your job	
9.	Neighbourhood Cards Get 'em ordered and implemented if you work on site in people's homes. Systematically drop 'em as part of each job. "The jobs not complete til the cards are dropped'	
10.	LinkedIn Sort your profile as a minimum. Then, integrate Connecting and Engagement into marketing plan if you work B2B	
11.	Answer your phone — no missed calls Sort overflow call handling as a minimum Daily Report of missed calls emailed to you automatically very evening	

