# Channel Marker Strategic Plan 2024

**MISSION** Channel Marker creates a healthy community by providing integrated care that promotes and supports mental health and wellness.

**VISION** Channel Marker envisions a community where mental wellness is valued and supported through trust, hope, and dignity.

#### **CORE VALUES**

Excellence Innovation Integrity Respect Responsive Teamwork

#### **DRIVING STRATEGY 1**

Funding Model: Evaluate and implement optimal funding model to enhance long term viability.

**OBJECTIVE** To increase revenue by diversifying our funding sources and enhancing organization support resources.

## **DRIVING STRATEGY 2**

**Service Portfolio:** To meet changing service needs and increase client census while maintaining a standard of excellence in service delivery.

**OBJECTIVE** To evaluate service gaps and growth opportunities by assessing our service portfolio and expanding our strategic partnerships.

## **DRIVING STRATEGY 3**

**Human Capital:** Target plans to increase the workforce pool and improve staff recruitment and retention.

**OBJECTIVE** Develop and implement staff-centered initiatives through deliberate training, creative advertising, and employee benefits package analysis.

#### **DRIVING STRATEGY 4**

Infrastructure: Enhance and modernize infrastructure to support organizational growth and efficiency.

**OBJECTIVE** Develop and execute a fundraising campaign to raise funds for facilities, vehicles, technology, and endowment.